

11 September 2023

Scott

fyi-request-23693-73dc2e37@requests.fyi.org.nz

Kia ora

## Your Official Information Act request, reference: GOV-027062

Thank you for your request of 14 August 2023, asking for the following information under the Official Information Act 1982 (the Act):

information relating to however email redirection became a tool for use

## Our response

Email redirection is a function inherent to the email system. Therefore, we are unable to determine when it was first utilized by ACC, or find any information discussing its original implementation.

As such, we are refusing to provide the requested information as it is not held by ACC, and we do not believe it is held by, or more closely related to the functions of, another agency. This decision has been made under section 18(g) of the Act.

## If you have any questions about this response, please get in touch

You can email me at <a href="mailto:GovernmentServices@acc.co.nz">GovernmentServices@acc.co.nz</a>.

If you are not happy with this response, you can also contact the Ombudsman via <a href="mailto:info@ombudsman.parliament.nz">info@ombudsman.parliament.nz</a> or by phoning 0800 802 602. Information about how to make a complaint is available at <a href="www.ombudsman.parliament.nz">www.ombudsman.parliament.nz</a>.

Ngā mihi

Sara Freitag

**Acting Manager Official Information Act Services** 

**Government Engagement**