



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

28 August 2023

Gloria Ashton

By email: fyi-request-23633-f22b9fce@requests.fyi.org.nz

Tēnā koe Dr Ashton

Re: Information request
Our ref: C18HDC02176

Thank you for your email of 31 July 2023 requesting:

- What has been done in regards to the Select Committee's encouragement to improve accessibility to closed file reviews?
- When will the HDC's review of the Act and Code be taking place?
- What changes the HDC has made to its guidelines and SOP, and I would like a copy of these.

We are currently considering your request under the Official Information Act 1982 and the Privacy Act 2020. We require an extension to respond to your request, as the request is for a large quantity of information, or necessitates a search through a large quantity of information, and meeting the original time limit would unreasonably interfere with the operations of the Health and Disability Commissioner, and/or as the consultations necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit. We anticipate that your request will be processed by **11 September 2023**.

For the avoidance of doubt, this extension is made pursuant to section 15A of the Official Information Act and section 48 of the Privacy Act and extends the time limits specified in sections 14 and 15 of the Official Information Act and sections 43 and 44 of the Privacy Act.

You may seek a review of this decision from the Office of the Ombudsman or the Privacy Commissioner. We apologise for any inconvenience, and thank you for your patience.

Nāku iti noa, nā

A handwritten signature in blue ink, appearing to read 'Craig Goodwillie', written in a cursive style.

Dr Craig Goodwillie
Senior OIA Advisor