

14 October 2021

Official Information Request No.8140009380
(Please quote this in any correspondence)

Campbell Larsen
By email - campbell.larsen@gmail.com

Tēnā koe Campbell

Local Government Official Information and Meetings Act 1987 (LGOIMA)
Sign and Billboard Complaints

Thank you for your request for official information about signs and billboards. The specific details of your request and our response are set out below.

Can I please have, for the last 24 months:

- 1. The total number of Sign/ Billboard complaints on a monthly basis**
- 2. The number of these Sign/ Billboard complaints that relate to electronic/ LED signs & Billboards (including Bus Shelters) on a monthly basis**
- 3. The number of electronic/ LED sign/ billboard complaints (including Bus Shelters) that relate to illumination on a monthly basis (eg excessive brightness, flashing transitions etc)**

For the last 12 months can I please have a breakdown of complaints regarding electronic/ LED signs & billboards by Local Board area as yearly totals

Our Licensing & Regulatory Compliance department have provided tables showing the number of complaints by month for the last 24 months and by local board area for the last 12 months. All complaints about billboards were about illumination. These tables can be found in **Attachment 1**.

Decisions relating to the information that is being released to you were made by James Hassall, General Manager, Licensing and Regulatory Compliance.

You have the right to seek an investigation and review of this response by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you have any questions please contact me at joanne.kearney@aucklandcouncil.govt.nz or Ph 09 977 1702.

Ngā mihi



Joanne Kearney
Senior Privacy & Official Information Business Partner
Governance Services