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20 August 2023

Emma Waldren By email: fyi-request-23557-3e1af50e@requests.fyi.org.nz

Tēnā koe Emma

Information Request – 15 Bath Street, Dunedin

We refer to your official information request dated 24 July 2023 asking for a copy of the incident logs for an incident that occurred at 15 Bath Street, Dunedin on 21 July 2023. Thank you for confirming you are wanting a copy of the SMS Incident Report.

In accordance with the provisions of the Official Information Act 1982 (OIA), we *enclose* the SMS Incident Report (SMS Report). Some personal information has been withheld to protect the privacy of natural persons under section 9(2)(a) of the OIA. We do not consider that there is a public interest in the release of the information which outweighs withholding it. We have redacted the names of the firefighters who attended this incident. However, if you want their names, please let us know. We may need to consult with the individuals concerned, which may take some time.

Please note the SMS Incident Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system. In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at <u>www.ombudsman.parliament.nz</u> or freephone 0800 802 602.

Nāku noa nā

Julia McCook-Weir Manager, Information Requests encl