



## File note - Meeting

**Date of Filenote** 30 May 2023

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**Time:** 1:30pm to 2:00pm

**Location:** MS Teams

**Parties:** John Gandy, Jordan Hamilton, Magdalena Garafova, Trish Cleland representing the Commerce Commission

[REDACTED]

**Classification:** In-Confidence - Commercial

**Subject:** Meeting to discuss Info Requests to inform Rural Connectivity Study

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*Information contained in this document should be considered as commercially sensitive*

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- Introductions.
- John advised embarking on study and planning out the information requests. Will be voluntary requests. Some data will be more urgent than others – e.g. the data informing the copper review a priority. The data collected via this process will be for the AMR also – e.g. will be national data, not just rural. This means that data will be collected once.
- Seeking data on a monthly basis for the last 2 years otherwise data as at 30 June 2023. History is useful for trends.
- [REDACTED] noted the recent merger with Vocus – different processes, different financial years.
- Have defined ideal dataset and will work back from there.
  - Coverage of specific signal strength (mobile and fixed wireless) for each cell site.
  - Capacity of backhaul, backhaul technology, how many hours of back-up.
  - For each fixed wireless customer – connection, what connected to, price paid, data consumption, other fixed wireless plans available, whether they are a vulnerable customer, personal or service address.  
Rural Fixed Wireless = RCG.  
Information on websites, but not always clear what is rural.
  - Similar for fixed customers, coordinates, plans connected to, plans available.
  - Number and duration of reported faults reported monthly. Might need to discuss if/how this is recorded, for fixed rural customers. May not be able to be picked up – may be able to get from Chorus partially, for fixed.  
Rural broadband copper – operator providing includes Chorus – industry view of who has copper. Want to know from 2degrees, what copper services you offer, if any.

- [REDACTED] noted few vulnerable customers, that part should be easy.
- Intend to share draft info request, so that 2Degrees can comment on.
- We want all cell sites (national). Rural = non SFA, but some providers don't have those borders in their systems. With all data, we can split the data to non SFA.
- [REDACTED] noted that this is more data required than expected, and resource intensive. Noted that data submission can be staggered. Need to balance cost of gathering data against value it provides to the study.
- **Next actions** – Trish will share notes from the meeting, and [REDACTED] can discuss with team. Can get in touch with John if any concerns / constraints that are clear now. Intend to issue draft info requests in approximately 2 weeks' time.

**Filenote completed by Trish Cleland.**

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