

## Message

**From:** Robert Deuchars [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=6ACF7F3EDF9C4749895A933A96C86067-ROBERT DEUC]  
**Sent:** 19/05/2023 11:04:45 a.m.  
**To:** Ben Oakley [Ben.Oakley@comcom.govt.nz]; Hannah Lacey [Hannah.Lacey@comcom.govt.nz]  
**CC:** Trish Cleland [Trish.Cleland2@comcom.govt.nz]; Kate Robinson [Kate.Robinson2@comcom.govt.nz]  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

**From:** Ben Oakley <Ben.Oakley@comcom.govt.nz>  
**Sent:** Friday, 19 May 2023 10:49 am  
**To:** Hannah Lacey <Hannah.Lacey@comcom.govt.nz>; Robert Deuchars <Robert.Deuchars@comcom.govt.nz>  
**Cc:** Trish Cleland <Trish.Cleland2@comcom.govt.nz>; Kate Robinson <Kate.Robinson2@comcom.govt.nz>  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

Thanks both. I am happy with the changes in the doc, but there are a couple of minor points that I think need fixing before this can go to Mark and then Commissioners.

- There are a couple of Hannah's comments that I agree with that are yet to be actioned
  - Footnote at 10.4 only shows in the clean version for some reason. **I will fix that**
  - I agree with the change at para 19 – could also reference current direct stakeholder engagement we are doing. **ok**
  - I don't think the changes in para 2 or 3 are needed, and we're keeping in reference to submissions as per the cover email to Commissioners. **ok**
- In the last version we sent to Commissioners we had included capital investment data in scope. Have we removed that deliberately? If so, we should make that clear. **Yes- I simply acknowledged it in a footnote ie there is capital coming from central government and eg capital commitments from the recent spectrum allocations (\$24m each from Spark, 2degrees and One NZ)**
- The comments in the doc are for us, not Commissioners, so they should be hidden from the tracked version that we send. **I'll fix that**

Ngā mihi  
Ben



**Ben Oakley** (he/him)

Manager, Telecommunications

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**From:** Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>  
**Sent:** Friday, May 19, 2023 10:14 AM  
**To:** Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>; Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>  
**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

Thanks both. I'll look at this email now.

@Robert Deuchars Have you had chance to action my comments as per my email of yesterday afternoon (attached for ref) yet? And @Ben Oakley can you please let me know once you've had an opportunity to review the changes and confirm whether you're happy with the doc?  
I know Mark W wanted to see it again before it goes to Elisabeth so keen to know at what point its likely to be ready for me to share with him.  
Thanks  
Hannah

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**From:** Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>  
**Sent:** Friday, May 19, 2023 10:02 AM  
**To:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>; Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>  
**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

Hi Ben/Hannah

1. Point 1 for checking "Remove the reference to not publishing a final ToR and soften the language about providing submissions (this is the option that we have tracked in the attached document). [I need to double check this is actually what we have done]"

Yes the ref to not publishing a final ToR is gone AND I have made more changes to the "submissions" section basically by accepting practically all of Hannah's wording in that section. Maybe a final quick check and then we can send it off. It looks good to go for me and thanks for beefing up the response to Elisabeth's queries. If it gets her over the line without any more fuss then great.

Cheers  
Robert

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**From:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>  
**Sent:** Friday, 19 May 2023 7:47 am  
**To:** Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>  
**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>  
**Subject:** RE: Terms of Reference - Rural Connectivity Study

Hi Hannah and Robert

I thought Elisabeth in particular would need a bit more detail so I've added it to the email below. Let me know what you think.

I'll have another look at this (and the point in red) when I get into the office, but my battery is about to die!

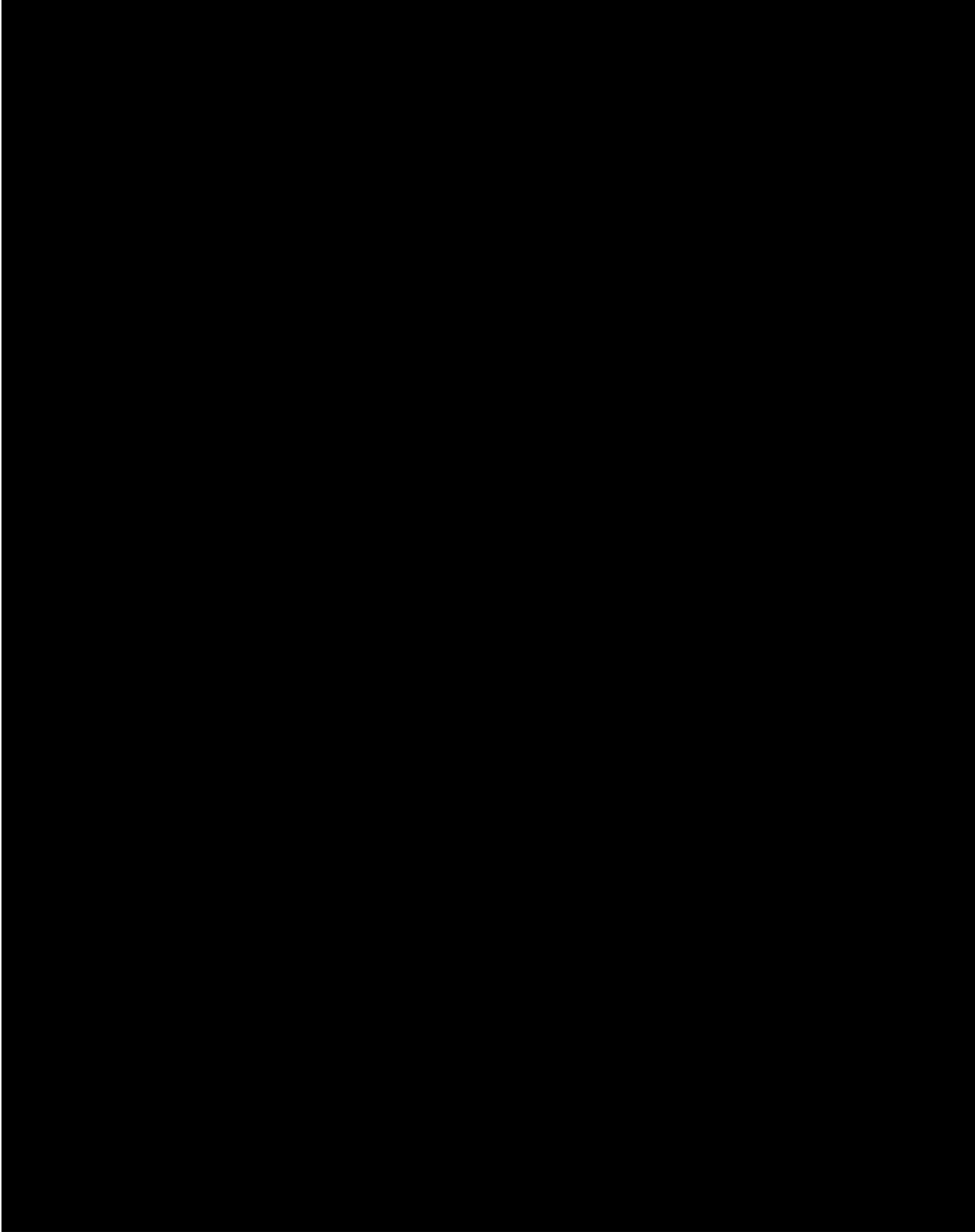
Cheers  
Ben

Kia ora Commissioners

Thanks again for your comments, Elisabeth. The team has discussed them and made a number of changes to the attached versions (clean and marked up).

We would appreciate Commissioners' views on whether you are happy with the changes, which are explained below, and whether you agree that the document is now ready to publish.

Please provide this feedback by COB Monday (22 May) so that we can publish on Wednesday 24 May.



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We have also updated all the process dates assuming a publication date of 24 May.

Ngā mihi  
Ben



**Ben Oakley** ([he/him](#))

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**From:** Elisabeth Welson <[Elisabeth.Welson@comcom.govt.nz](mailto:Elisabeth.Welson@comcom.govt.nz)>

**Sent:** Monday, 15 May 2023 4:21 pm

**To:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>; Nathan Strong <[Nathan.Strong@comcom.govt.nz](mailto:Nathan.Strong@comcom.govt.nz)>; Tristan Gilbertson <[Tristan.Gilbertson@comcom.govt.nz](mailto:Tristan.Gilbertson@comcom.govt.nz)>; John Small <[John.Small@comcom.govt.nz](mailto:John.Small@comcom.govt.nz)>

**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>; Brendan Dempsey <[Brendan.Dempsey@comcom.govt.nz](mailto:Brendan.Dempsey@comcom.govt.nz)>; John Gandy <[John.Gandy@comcom.govt.nz](mailto:John.Gandy@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>; Jordan Hamilton <[Jordan.Hamilton@comcom.govt.nz](mailto:Jordan.Hamilton@comcom.govt.nz)>; Mark Worsley <[Mark.Worsley@comcom.govt.nz](mailto:Mark.Worsley@comcom.govt.nz)>; Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>; Andrew Harrison <[Andrew.Harrison@comcom.govt.nz](mailto:Andrew.Harrison@comcom.govt.nz)>

**Subject:** RE: (4679589.2) v0.6 Terms of Reference - Rural Connectivity Study.docx

Kia Ora



Happy to discuss.

Kind regards

Elisabeth

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**From:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>

**Sent:** Thursday, May 11, 2023 4:18 PM

**To:** Elisabeth Welson <[Elisabeth.Welson@comcom.govt.nz](mailto:Elisabeth.Welson@comcom.govt.nz)>; Nathan Strong <[Nathan.Strong@comcom.govt.nz](mailto:Nathan.Strong@comcom.govt.nz)>; Tristan Gilbertson <[Tristan.Gilbertson@comcom.govt.nz](mailto:Tristan.Gilbertson@comcom.govt.nz)>; John Small <[John.Small@comcom.govt.nz](mailto:John.Small@comcom.govt.nz)>

**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>; Brendan Dempsey <[Brendan.Dempsey@comcom.govt.nz](mailto:Brendan.Dempsey@comcom.govt.nz)>; John Gandy <[John.Gandy@comcom.govt.nz](mailto:John.Gandy@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>; Jordan Hamilton <[Jordan.Hamilton@comcom.govt.nz](mailto:Jordan.Hamilton@comcom.govt.nz)>  
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Thanks Nathan for you comments – we'll look to address those.

No worries Elisabeth, I can work with Tristan to tweak the wording in the symposium speech. Our back up date for publishing the ToR is 22 May, which would mean finalising the document by 19 May. Do you think you'll be able to get us your feedback by mid next week?

Ngā mihi  
Ben



**Ben Oakley** ([he/him](#))

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**From:** Elisabeth Welson <[Elisabeth.Welson@comcom.govt.nz](mailto:Elisabeth.Welson@comcom.govt.nz)>

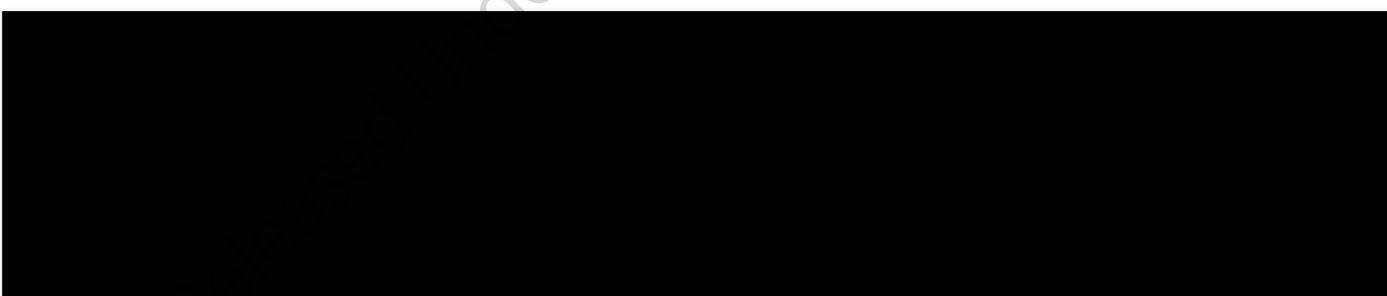
**Sent:** Wednesday, 10 May 2023 5:16 pm

**To:** Nathan Strong <[Nathan.Strong@comcom.govt.nz](mailto:Nathan.Strong@comcom.govt.nz)>; Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>; Tristan Gilbertson <[Tristan.Gilbertson@comcom.govt.nz](mailto:Tristan.Gilbertson@comcom.govt.nz)>; John Small <[John.Small@comcom.govt.nz](mailto:John.Small@comcom.govt.nz)>

**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>; Brendan Dempsey <[Brendan.Dempsey@comcom.govt.nz](mailto:Brendan.Dempsey@comcom.govt.nz)>; John Gandy <[John.Gandy@comcom.govt.nz](mailto:John.Gandy@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>; Jordan Hamilton <[Jordan.Hamilton@comcom.govt.nz](mailto:Jordan.Hamilton@comcom.govt.nz)>

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Thanks Ben and team for sending this through.



Kind regards  
Elisabeth

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**From:** Nathan Strong <[Nathan.Strong@comcom.govt.nz](mailto:Nathan.Strong@comcom.govt.nz)>

**Sent:** 09 May 2023 20:36

**To:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>; Tristan Gilbertson <[Tristan.Gilbertson@comcom.govt.nz](mailto:Tristan.Gilbertson@comcom.govt.nz)>; Elisabeth Welson <[Elisabeth.Welson@comcom.govt.nz](mailto:Elisabeth.Welson@comcom.govt.nz)>; John Small <[John.Small@comcom.govt.nz](mailto:John.Small@comcom.govt.nz)>

**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>; Brendan Dempsey <[Brendan.Dempsey@comcom.govt.nz](mailto:Brendan.Dempsey@comcom.govt.nz)>; John Gandy <[John.Gandy@comcom.govt.nz](mailto:John.Gandy@comcom.govt.nz)>; Robert Deuchars

<[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>; Jordan Hamilton <[Jordan.Hamilton@comcom.govt.nz](mailto:Jordan.Hamilton@comcom.govt.nz)>

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Thanks Ben and team

Ngā mihi  
Nathan

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**From:** Ben Oakley <[Ben.Oakley@comcom.govt.nz](mailto:Ben.Oakley@comcom.govt.nz)>

**Sent:** Tuesday, 9 May 2023 4:30 pm

**To:** Tristan Gilbertson <[Tristan.Gilbertson@comcom.govt.nz](mailto:Tristan.Gilbertson@comcom.govt.nz)>; Elisabeth Welson <[Elisabeth.Welson@comcom.govt.nz](mailto:Elisabeth.Welson@comcom.govt.nz)>; John Small <[John.Small@comcom.govt.nz](mailto:John.Small@comcom.govt.nz)>; Nathan Strong <[Nathan.Strong@comcom.govt.nz](mailto:Nathan.Strong@comcom.govt.nz)>

**Cc:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>; Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>; Brendan Dempsey <[Brendan.Dempsey@comcom.govt.nz](mailto:Brendan.Dempsey@comcom.govt.nz)>; John Gandy <[John.Gandy@comcom.govt.nz](mailto:John.Gandy@comcom.govt.nz)>; Robert Deuchars <[Robert.Deuchars@comcom.govt.nz](mailto:Robert.Deuchars@comcom.govt.nz)>; Jordan Hamilton <[Jordan.Hamilton@comcom.govt.nz](mailto:Jordan.Hamilton@comcom.govt.nz)>

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Kia ora Commissioners

Here is an updated version of the Rural Connectivity Study Terms of Reference, following feedback from Division last week.

As agreed at Division, we will work with Tristan to finalise this document before publishing it on (or just after) 17 May.

Please let me know if you are happy with the changes, or if there is any other feedback you'd like us to consider when finalising it. It would be great if you could do this by **COB Thursday** so that we can lock down the TOR and the corresponding media release before the end of the week.

Key changes we made (tracked in the doc):

- Made the link to our routine monitoring (specifically the Annual Monitoring Report) stronger.
- Softened the link to the 69AH copper review – we have done this by putting it at the bottom of the list of things it will inform, and made it clearer that review is a separate process.
- Included capital investment in rural services in the scope of the study.

Ngā mihi  
Ben



**Ben Oakley** ([he/him](#))

**Manager, Telecommunications**

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