



File note - Meeting

Date of Filenote 31 May 2023

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Time: 9:10am to 9:35am

Location: MS Teams

Parties: John Gandy, Jordan Hamilton, Magdalena Garafova, Trish Cleland representing the Commerce Commission

██████████ representing One NZ

Classification: In-Confidence - Commercial

Subject: Meeting to discuss Info Requests to inform Rural Connectivity Study

Information contained in this document should be considered as commercially sensitive

- John advised embarking on study and planning out the information requests – part of the AMR and to inform the copper review. There are lots of stories out there, but a ‘data deficit’. As rolling this into the AMR, will want national data, not just rural data – so an increase to the initial plan of a focus on rural as separate to the AMR. We can then define the rural/urban boundary as we see fit. Initial definition is non SFA (Specified Fibre Area) but can redefine in time if required.
- Will be voluntary requests but can/will be s98 if required.
- Seeking data on a monthly basis for the last 2 years otherwise data as at 30 June 2023, if possible. Some data will be as at 30 June 2023 by its nature.
- Can ComCom refer to the data provided via the AMR? Can arrange for that. We do not want to collect the data twice. Will need to confirm permission to use data from current AMR.
- We will issue a draft information request to confirm what is possible. Today the TOR is being published.
- Data we are after – mostly by land parcel and then by node / cell site. This is important for the copper review, but of interest more broadly also.
 - For each cell site, coverage at two different signal strengths (mobile and fixed wireless). Want to ensure that everyone’s coverage is the same. Signal strengths to be specified - -85tpn wireless, -95tpn fixed wireless. Capacity of backhaul, technology of backhaul, how many hours of battery back-up installed.
 - For each customer – where they are, service address, plan connected to, how much data using each month (monthly average), plan they are on, and whether they are vulnerable or not. All for fixed wireless and fixed.

- There is some flexibility in how we receive the data – we don't want to over specify and not be able to get the data.
- Re vulnerable customers, using the definition under the 101-contact code. For each customer, we want you to tell us if they are vulnerable or not.
- Number and duration of reported faults for fixed network customers. For fixed and HFC.
- Mobile – all we want is coverage. The way that coverage is measured varies. Can standardise by same signal strength. Caveat is, produced by different models.
- Some of the data will be a one off, but most will be on an annual basis. Will depend on how useful it is for future. Some for the copper review only.
- All RSPs will be asked for the information including LFCs. Data for copper review is needed first. But there is an opportunity to stagger the submission data if required .
- Output – inform copper review, AMR, will issue a report based on the data collected and publish. Expect comparisons between rural and urban.
- Will be working with MBIE on this. Not intending to provide data to MBIE, if this changes, would seek permission. But it may inform the views that we provide to MBIE.
- [REDACTED] and it is felt will be good for the industry in terms of policy making being based on data.

Filenote completed by Trish Cleland.