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**From:** Hannah Lacey [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=667C29258B5C405B9E4388BE18AAF13F-D0597B27-CE]  
**Sent:** 15/06/2023 3:35:52 p.m.  
**To:** Jessica Clarke [Jessica.Clarke@comcom.govt.nz]  
**Subject:** RE: For REVIEW: Comms to accompany Draft Info Requests for RSPs

Thanks so much Jess – I really appreciate you looking at this. [REDACTED]

Thank you again.  
Hannah

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**From:** Jessica Clarke <Jessica.Clarke@comcom.govt.nz>  
**Sent:** Thursday, June 15, 2023 3:28 PM  
**To:** Hannah Lacey <Hannah.Lacey@comcom.govt.nz>  
**Subject:** RE: For REVIEW: Comms to accompany Draft Info Requests for RSPs

Hi Hannah,

Thanks for checking. I've suggested some amendments below in red for you to consider. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Hope this helps and do let me know if you need anything further.

Many thanks,

Jess

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**From:** Hannah Lacey <[Hannah.Lacey@comcom.govt.nz](mailto:Hannah.Lacey@comcom.govt.nz)>  
**Sent:** Thursday, June 15, 2023 1:01 PM  
**To:** Jessica Clarke <[Jessica.Clarke@comcom.govt.nz](mailto:Jessica.Clarke@comcom.govt.nz)>  
**Subject:** FW: For REVIEW: Comms to accompany Draft Info Requests for RSPs

Hi Jess

Thanks again so much for your help on this one. Highlighted wording below around data sensitivity/OIA requests if you wouldn't mind taking a super quick look.

Thanks again  
Hannah

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**From:** Trish Cleland <[Trish.Cleland2@comcom.govt.nz](mailto:Trish.Cleland2@comcom.govt.nz)>  
**Sent:** Wednesday, June 14, 2023 12:07 PM  
**To:** Jordan Hamilton <[Jordan.Hamilton@comcom.govt.nz](mailto:Jordan.Hamilton@comcom.govt.nz)>; John Gandy <[John.Gandy@comcom.govt.nz](mailto:John.Gandy@comcom.govt.nz)>  
**Cc:** Kate Robinson <[Kate.Robinson2@comcom.govt.nz](mailto:Kate.Robinson2@comcom.govt.nz)>  
**Subject:** For REVIEW: Comms to accompany Draft Info Requests for RSPs

Hi all – have attempted to build in some more background and context (what's in it for you, etc.) into this. Following your review, will share with Holly from comms for her polish. Appreciate your feedback as soon as possible, preferably by COB today.

*Good morning,*

*As you are aware, we are conducting a study under 9a of the Telecommunications Act 2001, the details of which have been published in the Terms of Reference [here](#).*

*After some initial consultation with the sector, we get a sense of support for the study based on the proposed dataset and the value this will provide. Specifically, detailed, quality data pertaining to coverage enabling transparent mapping of what services are offered where. What else do the RSPs like about this?*

*We've listened to feedback in relation to sensitivity of some of the data being sought. We want to provide assurance that the way we use the data to inform our study will be aggregated, and no individual information will be **proactively** released – including to government departments. Should there be an OIA request, **where practical**, we would **not** release anything without talking to **consult** the source of the information first **before providing our response**.*

*We are also conscious that collecting this new data ties into the annual monitoring data we collect each year. The 2022 Annual Monitoring Report included a rural chapter for the first time, which we think helped tell an important story about rural connectivity in New Zealand. The gaps identified in this chapter are what we seek to fill in with the more granular detail, which will allow us to split between urban and rural areas and inform a more complete story about rural connectivity in NZ.*

*For this year's Annual Industry Questionnaire process we are combining the data requests for the Annual Industry Questionnaire and the Rural Connectivity Study. Instead of requesting all the information in our Annual Industry Questionnaire we send out in August, we will split the requests. We will ask for information, such as connections and customer information, as a data file first, as part of this information request. This will allow us to complete more detailed analysis for the Annual Monitoring Report. We will then issue our Annual Industry Questionnaire, however, it will only ask for information we have not already collected: Revenue, investment, traffic and churn data plus specialist questions (OECD/MoE).*

We understand that there may be constraints around the data that we are seeking to inform this study. Please find attached the draft information request. We intend to issue the final information request on **7 July 2023**, therefore **request your feedback by 30 June 2023**. Note that we are proposing to allow 4 weeks for the submission of the data requested in the information requests and will take feedback on this allowance also .

If you have anything that you wish to clarify or discuss, please contact **John Gandy** in the first instance. Or do we need an alternate comcom contact?



**Trish Cleland**

**Project Manager**

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