

13 June 2023

Cody C

By email: fyi-request-23008-c511c7a0@requests.fyi.org.nz

Dear Cody

Customer Services
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200 Tuam Street
PO Box 345
Christchurch 8140
E. ecinfo@ecan.govt.nz
www.ecan.govt.nz

**Local Government Official Information and Meetings Act 1987 (“LGOIMA”):
Request for Information**

I refer to your email dated 5 June 2023 regarding Metro bus route #125.

Your request has been referred to me to reply.

This document mentions that "Due to capacity limits at the airport stop, Route 125 will no longer stop at the airport terminal." Please provide the evidence used to support the opinion that the airport stops are at capacity. I find this surprising given the very low frequency of Route 125 (every 30 minutes) and the stop time required (2~ minutes at most).

We are currently working with the airport to confirm both short and long-term capacity requirements, considering both future enhancements to our airport services and likely demand from other services such as tour coaches.

Are there any plans to reinstate the 15-minute frequency of Route 125, either as part of this change or separately? This would go some way towards explaining why the airport stops would be at capacity and would alleviate the extra 8~ minutes trip duration when stopping at the airport.

The frequency of route 125 is not part of this review. Route 125 will be reviewed in the future as part of the Greater Christchurch Public Transport (PT) futures, the timing of which is yet to be confirmed.

Please advise the approximate anticipated costs to make the changes to Route 125, as proposed in the review.

There is minimal cost to amending Route 125 as per the proposal.

You will be aware that if you are not satisfied with this response you are able to refer this matter to the Office of the Ombudsman under s27 (3) of the Local Government Official Information and Meetings Act 1987.

Should you require any further information or clarification, please do not hesitate to contact LGOIMA@ecan.govt.nz in the first instance.

Yours sincerely,



Giles Southwell
Director Corporate Services