

15 June 2023

File Ref: 230539

Thomas A  
via FYI.org.nz  
[fyi-request-22986-04504b5b@requests.fyi.org.nz](mailto:fyi-request-22986-04504b5b@requests.fyi.org.nz)

Dear Thomas

Thank you for your Official Information Act request, received by WorkSafe New Zealand on 2 June 2023. You requested:

- *a copy of the WorkSafe Brand Guidelines*

Please find attached a copy of WorkSafe New Zealand Identity Guidelines 2019.

This reply addresses the information you requested. You have the right to ask the Ombudsman to investigate and review my decision, and further information is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

If you require further assistance, please contact [ministerial.services@worksafe.govt.nz](mailto:ministerial.services@worksafe.govt.nz).

Yours sincerely



**Mike Hargreaves**  
Deputy Chief Executive  
Strategy & Insights

# WORKSAFE

Mahi Haumaru Aotearoa

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**WORKSAFE NEW ZEALAND**  
*Identity Guidelines 2019*

VERSION \_\_\_\_\_ **3.3**

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Released under the Official Information Act 1982

A hand is shown holding a small black plastic pot containing a young green plant. The background is a blurred greenhouse or nursery setting with other similar pots and plants. The text is overlaid on the left side of the image.

**Welcome to WorkSafe**

**This guide is here to help  
you communicate WorkSafe  
New Zealand's brand and  
unique strengths – effectively  
and consistently.**



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Overview

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1.2 / Our identity

1.3 / Our commitment

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Overview

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## 3.0 / — Application

3.1 / Printed collateral

**Please note.** As part of our digital transformation, we've taken the opportunity to re-examine and interrogate all the elements and ingredients that form our identity; subtle tweaks and updates may have been made to previously deployed elements. Please consider any identity ingredients you are already working with, taking care to cross-check against our refreshed identity.

# 1

## Our strategy

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# Our identity is underpinned by a strategic foundation in three parts



1.1

**Our vision and purpose**

[our rallying cry]



1.2

**Our identity characteristics**

[the framework that informs design]



1.3

**Our commitment**

[the 'why' that drives WorkSafe]

## 1.1

### Our vision

To make sure everyone who goes to work comes home healthy and safe.

1.1

Our purpose

To transform  
New Zealand's health and  
safety performance.



## 1.1

# Our approach to achieve this

### Harm prevention

- Evidence-based targeting of critical risk.
- Designing and delivering targeted programmes to address key harm drivers.
- Influencing practice and behavioural change.

### Regulatory confidence

- NZ having confidence in WorkSafe as a regulator.
- WorkSafe being confident about workplace H&S and holding duty-holders to account.
- Overall confidence in the effectiveness of the H&S regulatory regime.

### System leadership

- Promoting and supporting leadership of H&S.
- Leading, influencing and leveraging the whole H&S system to improve H&S outcomes.
- Leading by example through WorkSafe's own good practices.

## 1.2

### Our identity characteristics

We've designed a set of identity characteristics to communicate the key principles of our organisation and integrate them with our design.

**For everyone** — The language WorkSafe uses, and how we present our products and services is universally welcoming, simple and accessible: no matter who you are, what you do, or where you do it.

**Connected** — Every component of our marketing and communications, including those developed in collaboration with partners (like ACC and other key stakeholders) should feel directly connected as one integrated campaign.

**Relatable** — We communicate with our audiences in easily understood ways that are relatable. We are not just the government; we are people talking to people.

**Useful** — We understand and respond to our customers' needs. Our work speaks clearly and simply to help people get to the information, products and services they need through the channels that work for them.

**Caring** — We care about people. We may measure our results in KPIs and statistics, but we recognise that behind those statistics are real people with families and loved ones.

**Authoritative** — As the trusted source of workplace health and safety information, what we say and do should be delivered with respect and authority.

## 1.3

### Our commitment

We believe that everyone who goes to work should come home healthy and safe. That's our vision – and what we are committed to achieving.

We do this through educating and engaging New Zealanders on good health and safety practices, and where appropriate, we use enforcement to hold people to account. Collectively these levers will help to lift New Zealand's health and safety performance.

# 2

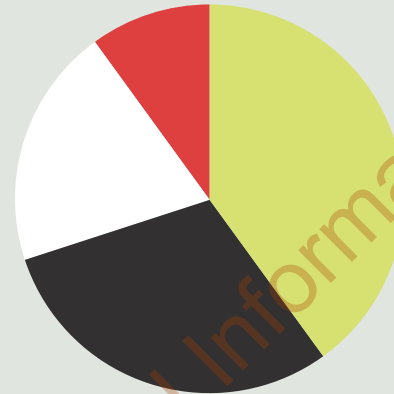
## Visual devices

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# Identity ingredients



2.1  
Logo suite



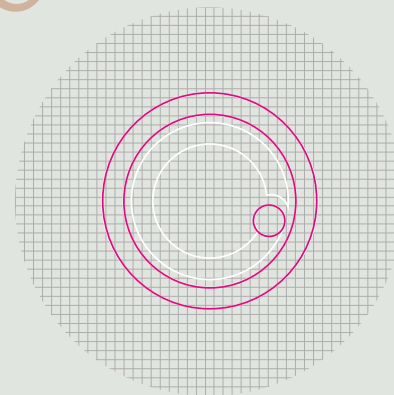
2.2  
Colour



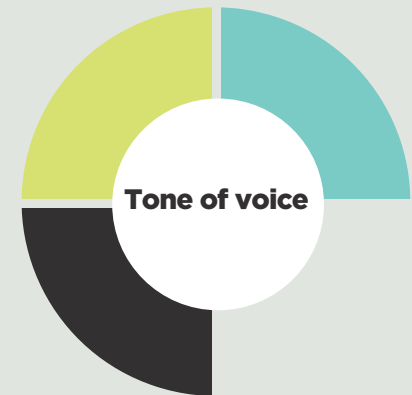
2.3  
Photography



2.4  
Typography



2.5  
Graphic devices



2.6  
Written tone

WORKSAFE NEW ZEALAND

## 2.1

### Our logo

A signature of authority  
and endorsement.

WORK  
SAFE  
MŌHI HAUMĀRYAO

# WORKSAFE

Mahi Haumaru Aotearoa

Directly informed by the reflective lines of safety-wear, woven into the letterforms is an abstract Koru motif, variously symbolic of life, growth and strength.



# Our Primary logo

We have one Primary WorkSafe logo. This logo is available in 95% black and white only.

## Primary logo



**WORKSAFE**  
Mahi Haumarū Aotearoa



**WORKSAFE**  
Mahi Haumarū Aotearoa

## Minimum size



**WORKSAFE**  
Mahi Haumarū Aotearoa  
28mm

## Colour



**WorkSafe Black**  
Pantone:  
CMYK: 0/0/0/95  
RGB: 39/39/38  
Hex Code: #272725

**WORKSAFE NEW ZEALAND**

# Clear space

Ensuring clear space around the logo helps our logo breathe.

## Clear space

The minimum clear space around the WorkSafe logo is determined by the height and width of the WorkSafe W, as is represented here.

## Primary logo



## Our Limited logo

For exceptional circumstances where the WorkSafe name is being used for typographical purposes or where space is compromised, the Limited logo can be used. Use of the Limited logo must be signed off by the Marketing and Design team.

### Limited logo



### Circumstances where the Limited logo can be used



### Minimum size



# Co-branding

The WorkSafe logo can be used with other logos to indicate a partnership or sponsorship arrangement, subject to prior approval by the WorkSafe Brand and Marketing Advisory.

If the arrangement is a WorkSafe-led initiative, the WorkSafe logo appears first. If the initiative is led by another organisation, the WorkSafe logo appears second.

Primary logo minimum size rules apply.

## Dividing rule

Helping to define the separate entities, we use a dividing rule between the logos. We apply a weighting to the rule of 0.35 pt.

## Partnership tiers

We use additional messaging to signal the type of involvement WorkSafe has in the partnership. For example:

**Strategic partner:** where WorkSafe is endorsing a project with WorkSafe-originated intellectual property.

**Government partner:** where WorkSafe is endorsing a project in partnership with other New Zealand Government entities.

**In partnership with:** where WorkSafe is endorsing a project in partnership with an NGO or for-profit organisation outside government.

## WorkSafe-led

The WorkSafe logo appears first.

**WORKSAFE**  
Mahi Haumarū Aotearoa

**Energy Safety**

## WorkSafe-endorsed

The WorkSafe logo appears second.



**WORKSAFE**  
Mahi Haumarū Aotearoa

## Signalling partnership

The partnership messaging appears within the clear space recommendation, aligned top left, as demonstrated below.



## 2.2

### Colour

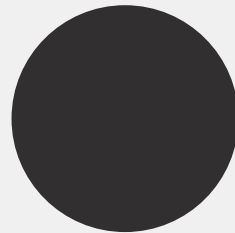
Light, bright and clearly identifiable, our WorkSafe green draws its inspiration from the fluorescence of high-visibility safety-wear.

# Colour

## Primary palette



PRINT C18 M0 Y70 K0  
HEX #D7E16C  
RGB R215 G225 B108

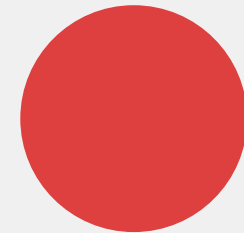


PRINT C0 M0 Y0 K95  
HEX #272725  
RGB R39 G39 B38



PRINT C10 M5 Y10 K0  
HEX #E1E5DA  
RGB R225 G229 B218

## Caution

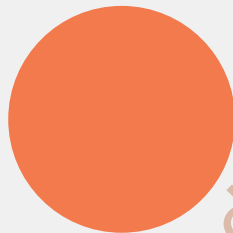


PRINT C80 M90 Y80 K0  
HEX #DC3E38  
RGB R220 G62 B56

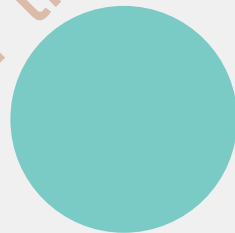
The foundation of the WorkSafe identity, our primary colours reflect the ingredients that form our corporate identity.

We use red specifically as a content call-out for occasions such as incident alerts and emergency guidance.

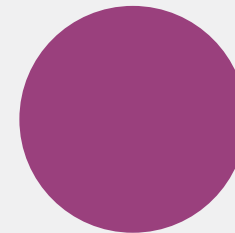
## Accent palette



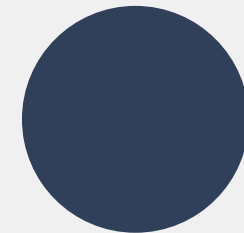
PRINT C0 M65 Y75 K0  
HEX #F67A4A  
RGB R246 G122 B74



PRINT C50 M0 Y25 K0  
HEX #72C4C4  
RGB R114 G196 B196



PRINT C45 M90 Y25 K0  
HEX #943A7A  
RGB R148 G58 B122



PRINT C85 M70 Y40 K35  
HEX #303E5C  
RGB R48 G62 B92

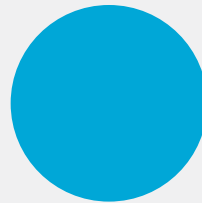
# Colour

Chosen to work in support of our primary palette, these colours are to be used for detail and interest only, and should always feel secondary to the primary palette. Given their inherent vibrancy, it is important to apply a 'light touch' when using these accent colours.

## Supplementary palette



PRINT C78 M0 Y65 K0  
HEX #00B385 [AAA]  
RGB R0 G179 B133



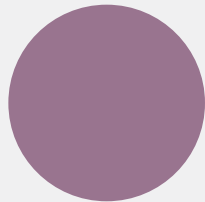
PRINT C75 M15 Y5 K0  
HEX #00A7D7 [AAA]  
RGB R0 G167 B215



PRINT C45 M30 Y30 K0  
HEX #9599A2 [AAA]  
RGB R149 G153 B162



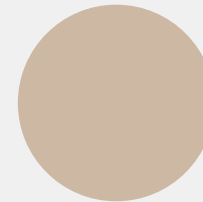
PRINT C0 M15 Y80 K0  
HEX #FFD64F [AAA]  
RGB R255 G214 B79



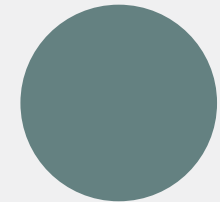
PRINT C45 M60 Y30 K0  
HEX #99748F [AA]  
RGB R153 G116 B143



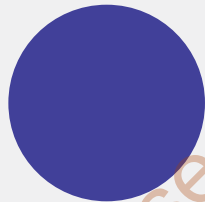
PRINT C80 M10 Y35 K0  
HEX #00A8AD [AAA]  
RGB R0 G168 B173



PRINT C20 M25 Y30 K0  
HEX #CDB9A3 [AAA]  
RGB R205 G185 B163



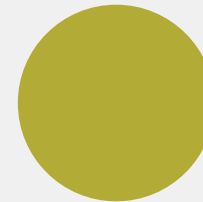
PRINT C65 M40 Y45 K8  
HEX #648181 [AA]  
RGB R100 G129 B129



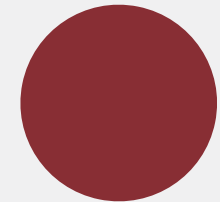
PRINT C90 M90 Y0 K0  
HEX #414099 [AAA]  
RGB R65 G64 B153



PRINT C0 M90 Y45 K0  
HEX #EF4066 [AAA]  
RGB R239 G64 B102

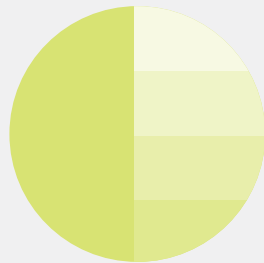


PRINT C35 M25 Y100 K0  
HEX #B2AB36 [AAA]  
RGB R178 G171 B54

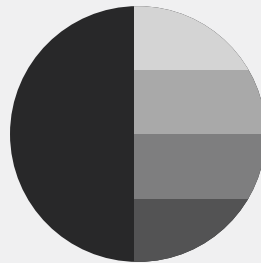


PRINT C30 M90 Y75 K30  
HEX #853135 [AAA]  
RGB R133 G49 B53

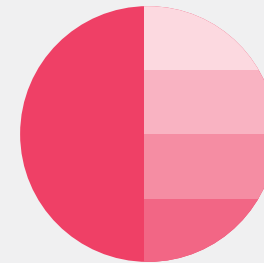
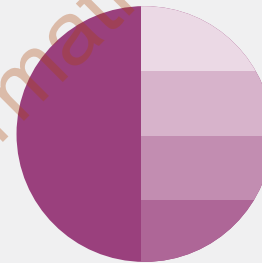
# Using colour tints



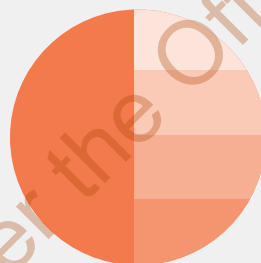
PRINT C18 M0 Y70 K0  
HEX #D7E16C



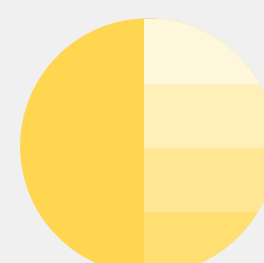
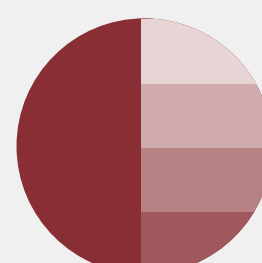
PRINT C0 M0 Y0 K95  
HEX #1C2A2A



PRINT C10 M5 Y10 K0  
HEX #E1E5DA



PRINT C0 M65 Y75 K0  
HEX #F67A4A



It is acceptable to tint any of these colours as a way to improve call-outs in your page hierarchy.



Please do not tint any other accent or supplementary swatches without consulting the Brand & Marketing Advisory team first.



## 2.3

### Photography

A mirror to New Zealand, WorkSafe photography takes the form of real-life, reportage images that are candid and unstaged.

# How we define our photography



## Our photography covers four themes:

- People
- Workplaces
- Moments
- Home



## A sympathetic canvas

Our photographic tones are filmic, providing a supportive foundation to our messaging.



## Depth of field

Our approach is contemporary, providing a focal point to the image, and works well under content.



## Genuine

All our photography features real New Zealanders in genuine workplaces.

# People



## Picturing diversity

New Zealand is a nation of ever-increasing diversity, so we are committed to capturing a rich variety of the people who make New Zealand special.

The simplest way to form a tangible visual connection with an individual is to show a context and occupation familiar to their own.

## Testimonial vs candid

Our people shots are further divided into *testimonials* and *candid moments*.

A *testimonial* is typically a 'portrait-style' photograph where the person is looking directly at the camera. In the case of a group shot, if one of the group is looking at the camera, it is a testimonial.

If the people in the image are not looking at the camera, we describe this as a *candid moment*.

# Workplaces



## In our own backyard

From factories to offices, wide-open landscapes to vibrant city life, bright, spacious and fresh, the spaces and places where we undertake our work are as unique as one person to the next.

Our photographic library includes expressive and interesting depictions of where we work.

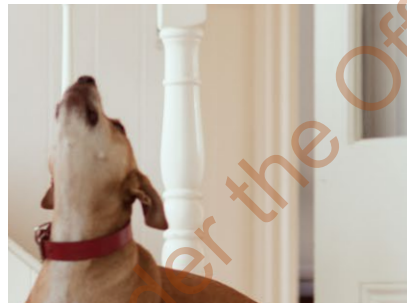
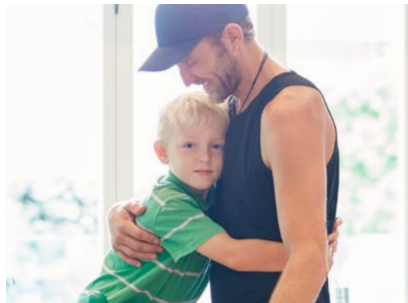
# Moments



## A window on reality

Providing an empathetic window into the many and varied working lives of New Zealand, photographic moments are reportage-style images that connect individuals to their work.

# Home



## Returning home healthy and safe

'Home' can mean family, the warm embrace of a loved one, or a comfortable place of sanctuary at the end of the day. For some, such as farmers and dairy owners, their place of work is home.

# Cropping photography

The filmic nature of our photography is forgiving when it comes to alternative cropping, whether you want to frame a moment or shift the visual story you want to tell. We encourage looking beyond the whole image frame for opportunities to zoom in or offset, as a means of telling new stories.

## Enhancing imagery

When cropping photography for design, it's important to consider how the photographic story will be altered or enhanced - making sure that what you've selected works for the story that you want to tell.

In the example right, the original frame in its entirety tells a very specific story regarding parents and family. While it is a story primarily about home and family, we can change the focus of the story to be on the child - we know from the embrace that there are universal connections to protection and care relevant to our audiences, and by zooming in to the image we make this story more single-minded.

**Note** Please take into consideration cultural sensitivities when closely cropping an image around the head area, as it can be seen as offensive in some cultures.

## Cropping for landscape



Original image



A series landscape



Panorama

# Cropping photography

## Choosing photography for a portrait space

It can be difficult choosing appropriate imagery for portrait-proportioned spaces such as posters and pull-up banners, as all the visual cues that build the story tend to be cropped out so that the image can fit. Consider choosing a testimonial or single character composition for these spaces, then tailoring the crop so that the featured person is offset asymmetrically, as in our example at right.

## Cropping for portrait



Original image



A series portrait



Pull-up banners



## 2.4

### Typography

The letterforms at the heart of our conversations.

# Our typefaces

Our primary corporate typeface is Gotham. Highly legible, with solidity and weight, Gotham is used for all our printed communications.

## Typeface weights

The bulk of our communications material is built on four specific weights;

Book/ Book Italic  
Medium/ Medium Italic  
Bold/ Bold Italic  
Black/ Black Italic

# Gotham

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Book**

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Medium**

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Bold**

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Black**

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Book**

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Medium**

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Bold**

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Black**

# Our typefaces

For instances where only system typefaces are available, we substitute Verdana.

## Typeface weights

Verdana is available in two specific weights;

Book/ Book Italic

Bold/ Bold Italic

## Typography for Microsoft applications

Where the recipient of electronically communicated materials, e.g. Powerpoint®, does not have access to Gotham, the system font Verdana should be used.

The use of the system fonts will prevent the document changing appearance upon receipt, thus maintaining the integrity of the design and layout.

Verdana Bold is used for headlines and Verdana Regular is used for body copy.

Examples of materials in which Verdana may be used are websites, Microsoft® Word® and Z® documents.

Verdana should never be used on materials designed exclusively for printing. These should always be produced using Gotham. Where documents such as PowerPoint® are produced for both on-screen and print use, printing these documents in Verdana is acceptable.

# Verdana

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Book**

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Medium**

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Book**

ABCDEFGHIJKLMNOPQRSTUVWXYZ  
abcdefghijklmnopqrstuvwxyz  
1234567890!@#%&^\*()

**Medium**

# Verdana in practice

Email and PowerPoint are two instances where Verdana is favoured as the primary typeface for communication.



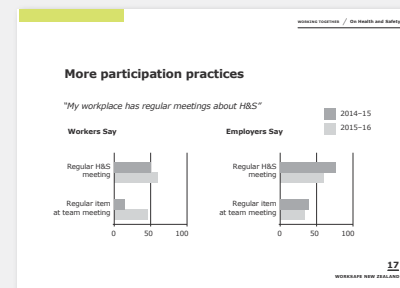
**Titling**



**Set-up slides**



**General text**



**Simple tabling**



**Sectioning**

# Heading and copy styling

We've provided the following typesetting examples for consideration when creating style sheets and laying out copy.

**Left  
aligned**

left aligned text left aligned text left aligned text  
left aligned text left aligned text left aligned text  
left aligned text left aligned text left aligned text  
left aligned text left aligned text left aligned text

## Heading and copy alignment

It is preferable to left align text. On occasion, centre alignment or right alignment may be more suited. Please review our accompanying examples for guidance to styling and application.

**Sentence case.**  
CAPS ON SMALL DETAIL

## We communicate in sentence case

Set headlines in sentence case, just as we would our body copy.

All-caps words work best in small detail, such as naming captions.

13pt type size with 22pt leading.

Auto leading may be set

between 150%–170%.

## Leading (line spacing)

Gotham suits a relatively generous leading style to allow the copy to breathe. As in the example above, we recommend setting auto leading to between 150% and 170%.

**Tracking**

-25 tracking -25 tracking -25 tracking -25 tracking

-25 tracking -25 tracking -25 tracking -25 tracking

## Tracking (letter spacing)

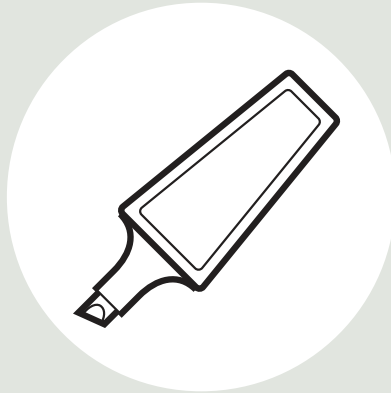
We recommend applying an overall tracking of -25 to the Gotham family when applied as body copy.

## 2.5

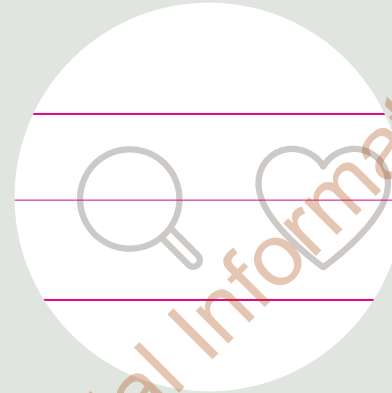
### Graphic devices

A suite of illustrative details.

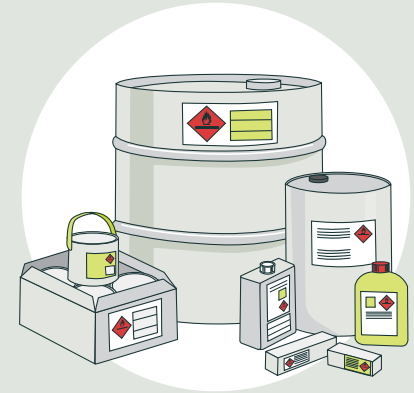
## Our of visual device types



**2.5.1**  
**Illustrative icons**



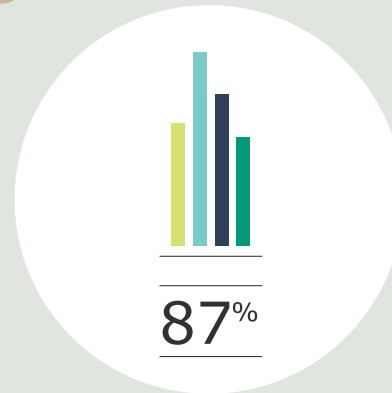
**2.5.2**  
**Glyphicons**



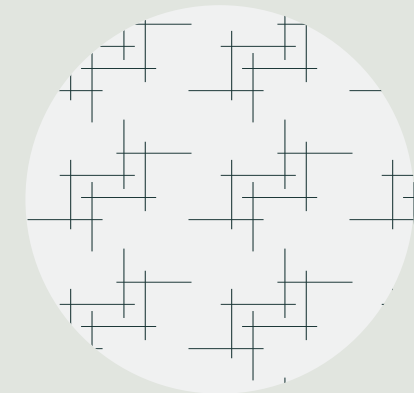
**2.5.3**  
**Illustration**



**2.5.4**  
**Graphic devices**



**2.5.5**  
**Charts, graphs and tables**

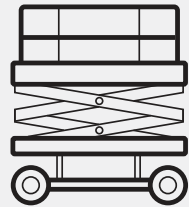


**2.5.6**  
**Pattern and embellishment**

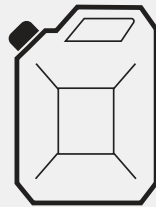
## 2.5.1 Illustrative icons

One part decorative, one part communicative – our illustrative icons add interest and pace to our design work without detracting from the overall messaging, and are a simple method for encouraging a read of specific information within the page hierarchy.

### Example styling for illustrative icons:



Elevated work platform



Petrol/ chemical storage



Safety clothing/ wear long sleeves



Handwashing

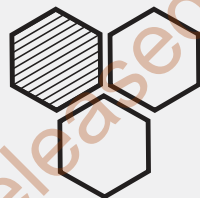


Highlight/ draw attention to

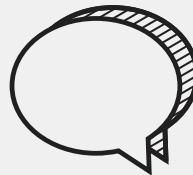


Directional indicator

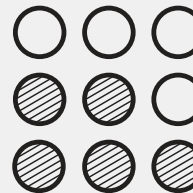
### Example styling for illustrative icons that visualise data:



'We're going to focus our attention here...'



'In conversation with our key audiences...'



'Five out of nine...'

### Inspired by:



Drawing on the unique inline characteristics of our logotype, icons utilise contrasting line weight as a means of connecting to the visual characteristics of our master identity.

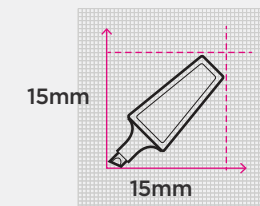
### Where to use illustrative icons

In support of key figures or statements.

Illustrative icons can visually aid the communication of messaging and data, particularly in instances of reports and lengthy documents.

Functioning similarly to a pure text pull-quote, a supporting icon can help increase the likelihood of specific messaging being read.

### Minimum usage size



To avoid line weight degradation, the minimum dimensions for our illustrative icons are 15mm.

In instances where an icon smaller than 15mm would still be appropriate, consider using a glyphicon instead.

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## 2.5.2 Glyphicons

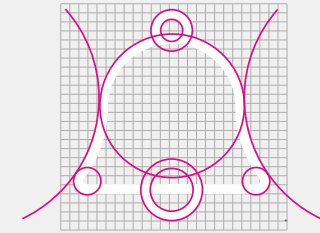
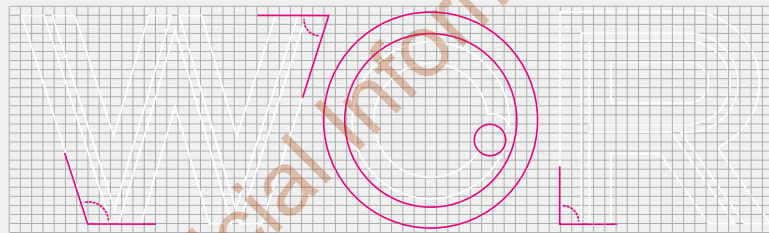
Our glyphicons are simplified, monochromatic icons and symbols created specially for use in our digital platforms. Glyphicons are a finite set and are not to be created for publication without approval from the Senior Marketing Advisory team.

### Creating icons

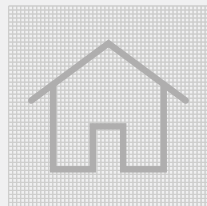


WorkSafe glyphicons are simple geometric shapes connected by strong, clean lines. The building blocks of our icons are always geometric rather than organic.

### WorkSafe's rules and geometry inspire our icon development



### Maximum usage size



55 x 55 pixels

### Action states versus location states



### Icons on different platforms



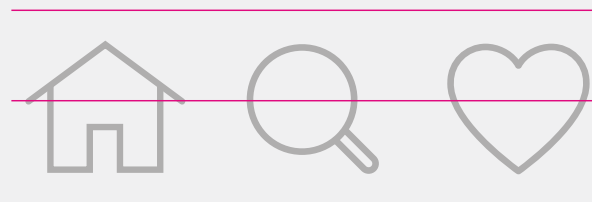
ios  
[1 pixel keyline]



Android  
[2 pixel keyline]

### Aligning icons

Align icon families visually rather than metrically.

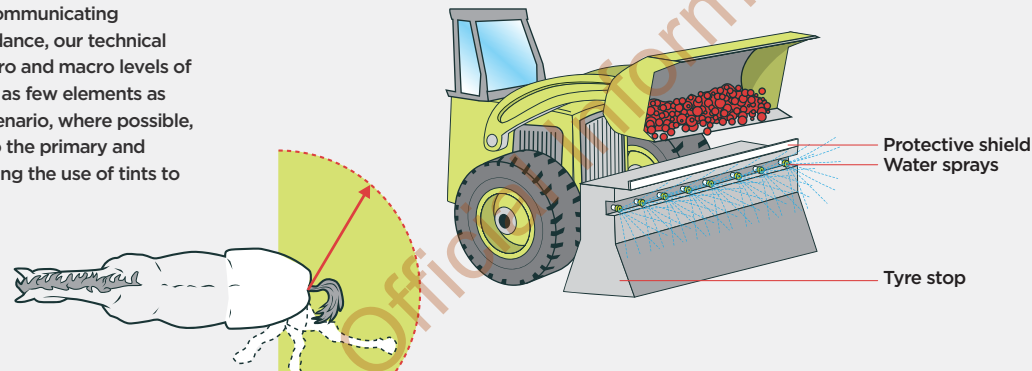


## 2.5.3 Illustration

Described as 'full illustration', we have two illustrative approaches in the WorkSafe toolkit: **technical illustration** and **character illustration**.

### Technical illustration

An important tool for communicating complex WorkSafe guidance, our technical illustrations portray micro and macro levels of industry practice. Using as few elements as possible to convey a scenario, where possible, limit the colours used to the primary and accent palettes, restricting the use of tints to our black swatch only.



### Considerations

Our technical illustrations are based on the traditional keyline format.

- Restrict colour use to the core WorkSafe palette.
- Ensure annotations are always on a horizontal plane.
- Avoid framing the illustrations.

### Character illustration



### Considerations

This style of illustration is only to be used in instances where photography is unavailable.

- Ensure that all characters have faces.
- The nature of the illustration style renders depictions of people inappropriate for use in large formats. Please follow the maximum size guideline, left.
- Try to avoid cartoon-like depictions of the natural environment.

## 2.5.4 Graphic devices

The building blocks of our visual language, our rectilinear devices signal ownership by WorkSafe across our collateral. Decorative as well as functional, they are useful for visually structuring content to improve hierarchy and read.

1.



2.



3.



Level 6, 86 Customhouse Quay  
PO Box 165, Wellington 6140

0800 030 040 | [worksafe.govt.nz](http://worksafe.govt.nz)

### 1. Page anchors

Derived from our core brand palette, page anchors are a visually dominant, stylised colour blocks typically used on cover pages and section headers to lead the typographic hierarchy, hang text boxes from and provide visual brand support. Ranging in width, page anchors generally follow a 3 x 8 proportion, with a stroke weight between 4pt and 18pt.

### 2. Document signposts

Providing a consistent navigation, document signposts are vertical tabs generally fixed top right on the page that define document function. Generated from our core palette, signposts are not to exceed a stroke weight of 10pt, and should be of a depth no greater than one-sixth the length of the page.

### 3. Content dividers and detailing rules

Useful when presented with lengthy text blocks of varying weights, content dividers separate content visually, improving the natural read of the messaging.

Detailing rules are stylistic interventions that provide support to smaller functional details like page numbers and URLs. They always run vertically or horizontally (at 90 degrees), and are never set diagonally.

Examples where a content divider might be used include:

Breaking up a lengthy header from a lengthy subheading

Visually connecting a pull-quote to body text

Signalling a section break within lengthy body text

Compared with page anchors, content dividers generally are slimmer and longer, of a stroke weight not exceeding 3pt.

The weighting of detailing rules should never exceed .75pt.

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## 2.5.5 Charts, graphs and tables

Continuing the theme of contrast, we treat our charts, graphs and tables as we do illustration, seeking to balance solid graphic form with whitespace and linear rules.

### Styling charts and graphs

Create charts and and graphs from solid-coloured shapes where possible, keeping the block forms free from keylines and superfluous detail.

Avoid a rainbow-like effect by generating graphs and tables from the core brand palette, using tints of these swatches to create distinction within the data.

Complex data can be made to feel clearer and more approachable with generous use of surrounding white space.

### Consider

Introduce graphic interest by making a detail out of key information, treating data as you would a pull-quote or infographic.

### Styling tables

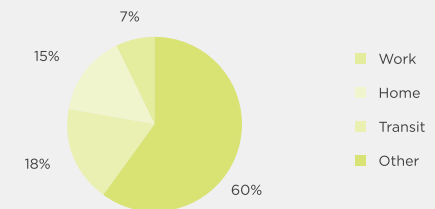
Try to keep tables as simple as possible, avoiding any unnecessary styling of vertical cells with solid colour blocks or rules.

Consider using tints of grey to help improve definition between vertical cell content as necessary.

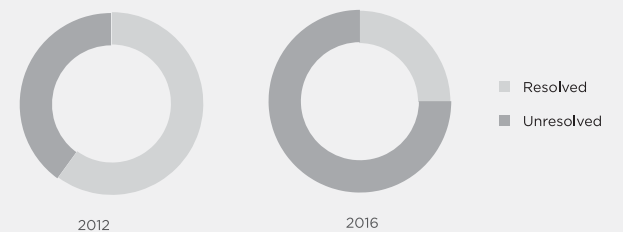
### Reported incidents (monthly)



### Location of incident



### Case allocation



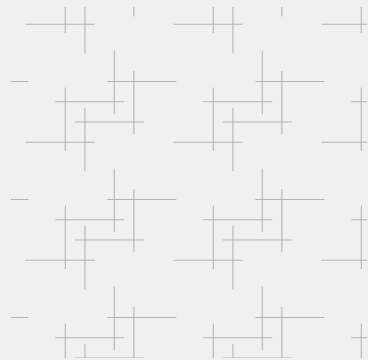
Status	2012	2016
Resolved	40	25
Unresolved	60	75

## 2.5.6 Pattern and embellishment

On occasion you may need to generate a new pattern or embellishment.

In keeping with our visual identity we look to the in-line forms of our logo for inspiration.

### Abstract



Abstract patterns like these are best used lightly, for instances where additional decorative brand support is desired and photography is otherwise unsuitable.

### Considerations

Consider whether there is a real need for an embellishment – a photograph will always deliver a more natural, human connection.

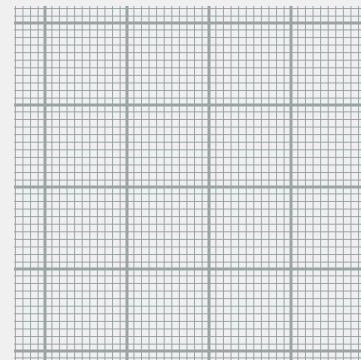
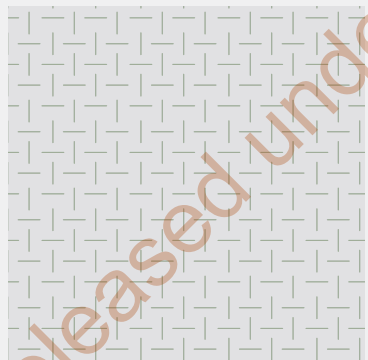
If a decorative detail is desired, first look to our suite of graphic devices and consider whether a page anchor or detailing rule may be suitable.

Avoid creating patterns that involve a repetition of solid forms – it's important that anything generated doesn't compete with the primary communication of the document.

Please ensure that the stroke weight of any pattern generated does not exceed 1pt.

Given are examples only, and permission must be sought from the Brand & Marketing Advisory team.

### Mechanical



Mechanically inspired patterns like these would be useful for more rational, highly technical spaces.

## 2.6 Language

What we say matters.  
How we say it matters too.

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Getting you home healthy and safe.  
That's what we're working for.

More than a mantra, it is our public-facing articulation of who we are and why we are here. As a reflection of our values, it's important to note that whenever this message appears, that it be set in sentence case.

# Written tone

We educate people about why health and safety is so important. We engage with people so we get each other. And when we have to, we enforce.

We're all about helping people, and improving — even saving — New Zealanders' lives. So we should sound like people when we talk. Keep it simple and informal and don't forget the human touch; people really warm to that.

## Internal comms

As a rule of thumb, write internal comms the same way you would with anything external.

- Keep it simple, informal and to the point
- Try to picture your audience and write for them
- Clear always beats clever.

## Performance story

For annual reports or corporate profiles, chances are you'll have a fair amount of content to manage.

- Keep the language simple and the sentences punchy
- Structure is your friend; have a clear beginning, middle and end
- Avoid the temptation, and the pressure, to use corporate-speak
- Use facts and stats; these really add credibility.

## Presentations

We've all sat through long-winded presentations, and the world's not crying out for another one.

- Short is more memorable
- The fewer slides, the better
- Bullet points help people take it in
- If a short word can replace a long one, use it
- Use your slides as a prompt, not a script.

## Advertorials

While advertorials are a longer format, stick to the language guidelines and your reader should stick with you.

- A good headline is gold
- Picture your audience and write for them
- Simple logic beats hard-sell
- Report speech; it's all about credibility.

## Our persona

- We're helpful
- We know our stuff
- We're approachable

## Our language

- Simple
- Clear
- To the point

## Tone of voice

- Honest
- Open
- Personable

## Our tone

- Educate and engage, and where appropriate, enforce.

## Our purpose

## Social Media

Writing here is all about engagement. After all, it's a conversation.

- Keep it light, keep the human touch
- Make sure all New Zealanders can relate to what you're saying
- Don't be too corporate or finger-pointy
- Pause before you post. A quick response is good, but check it's right first.

## Online copy

There are all kinds of online content you might have to write. For the most part, the same rules apply.

Web copy should be shorter than print copy. If you're reading it on a phone screen you'll appreciate why. Give the reader a taste of what they'll experience and make them want to read more.

- Keep it simple and to the point
- Break it up with sections and bullet points
- Hook the reader in early.



# 3

# Application

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### 3.1

## Printed collateral

Bringing all our identity ingredients together.



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NEW ZEALAND

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Ngā mihi, thank you

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