



**Ngā Tai ki te Puku**  
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23 May 2023

Chelsea O

By email: [fyi-request-22866-578ed5f5@requests.fyi.org.nz](mailto:fyi-request-22866-578ed5f5@requests.fyi.org.nz)

Tēnā koe Chelsea

**Information Request** – OIA-F2058799 - 17 Wellington Street, Hamilton

I refer to your official information request dated 22 May 2023 asking for a copy of the Incident Report for OIA-F2058799 - 17 Wellington Street, Hamilton.

In accordance with the provisions of the Official Information Act 1982 (“OIA”), I *enclose* the SMS Incident Report. Some personal information has been withheld to protect the privacy of natural persons under section 9(2)(a) of the OIA. We do not consider that there is a public interest in the release of the information which outweighs withholding it.

Please note the SMS Incident Report provided to you is generated by Fire and Emergency New Zealand’s electronic station management system (SMS Report). In SMS Reports, ‘Notifications’ and ‘Message Log’ fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of ‘live’ situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa nā

David Guard  
Region Manager

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