

From: [REDACTED]
To: [Media Internal Affairs](#)
Subject: Re: AM CONFIRMATION - MARIA ROBERTSON - MARCH 22
Date: Tuesday, 21 March 2023 5:19:50 pm
Attachments: [image001.png](#)

Great, thank you

On Tue, Mar 21, 2023 at 5:19 PM Media Internal Affairs <xxxxxx@xxx.xxxx.xx> wrote:

Yes, definitely Maria! That's fine.

From: [REDACTED] <[\[REDACTED\]@discovery.com](mailto:[REDACTED]@discovery.com)>
Sent: Tuesday, 21 March 2023 5:14 pm
To: Media Internal Affairs <xxxxxx@xxx.xxxx.xx>; [REDACTED] <[\[REDACTED\]@discovery.com](mailto:[REDACTED]@discovery.com)>
Subject: Re: AM CONFIRMATION - MARIA ROBERTSON - MARCH 22

Thanks Mary

Just confirming it is Maria who will be appearing on the show tomorrow and not Julia?

Also, these questions are a guide only - the hosts will likely ask more.

Thanks

On Tue, Mar 21, 2023 at 5:06 PM Media Internal Affairs <xxxxxx@xxx.xxxx.xx> wrote:

Kia ora [REDACTED]

Thanks for your enquiry. Please see our answer below, which can be attributed to Julia Wootton, General Manager Services and Access at Te Tari Taiwhenua Department of Internal Affairs.

1. Who should we be giving our passports to?

The primary purpose of the New Zealand Passport is to facilitate travel .

We understand that people do use it as a form of identification, but urge passport holders to exercise caution when providing their passport for this purpose.

For example, it is always good to enquire about how any copies of any of their identity documents are stored, shared and used when supplying this information to third parties.

Our advice is for people to keep their passport secure while they are using it, store it safely away from view when they are not, and never hand it over as a guarantee.

Additional tips for keeping your passport safe are available from passports.govt.nz/travel-information/ and safetravel.govt.nz/passports-and-visas.

2. What is your advice to companies who request our passport information?

The collection, storage and use of passport information should comply with the provisions of the Privacy Act and companies should take particular care not to over collect personal information.

The Privacy Act 2020 governs how organisations and businesses can collect, store, use and share personal information.

The Privacy Act has 13 privacy principles that govern how businesses and organisations should collect, handle and use personal information.

More information on these principles is available from [privacy.org.nz/privacy-act-2020/privacy-principles/](https://www.privacy.org.nz/privacy-act-2020/privacy-principles/).

If you need more information or advice for companies handling personal information, please contact the Privacy Commissioner.

We also suggest that businesses investigate other ways of confirming identity such as a RealMe verified identity.

RealMe makes it easier for people to access and use online services offered by both government and the private sector. The service has been created to build trust and confidence by adhering to New Zealand Government security, identity and privacy legislation.

Please visit realme.govt.nz/ for more information.

3. Are employees legally obligated to give up this information?

Please refer to our response to question number two. People are not legally obligated to provide passport information, and the collection, storage and use of passport information should comply with the provisions of the Privacy Act.

4. If passport information has been stolen through hacking, should you get a new one?

In relation to the Latitude Financial Services data breach, the Department has assessed the risk and determined that people do not need to apply for a new passport.

A passport cannot be renewed with just the information from the passport book alone, and DIA has robust processes in place to determine that only those who should be entitled to a new passport are able to get one.

For more information about what to do if your passport was affected by the Latitude Financial Services data breach, please visit passports.govt.nz/latitude-financial-services-data-breach/

5. Why are companies/organisations allowed to request passport information?

Please see response to question number two. The collection, storage and use of passport information should comply with the provisions of the Privacy Act.

6. Why or why isn't that ethical?

We do not believe it's the Department's place to answer this question.

7. Additional comments

No additional comments.

Ngā mihi,

-ENDS-

Ngā mihi nui,

Mary

Mary Burgess (she/her)

Senior Media Advisor

Te Tari Taiwhenua | Department of Internal Affairs

Media phone | [REDACTED]



dia.govt.nz | [Facebook](#) | [LinkedIn](#)

From: [REDACTED] <[\[REDACTED\]@discovery.com](mailto:[REDACTED]@discovery.com)>

Sent: Tuesday, 21 March 2023 4:12 pm

To: Media Internal Affairs <media@dia.govt.nz>; [REDACTED]

[REDACTED] <[\[REDACTED\]@discovery.com](mailto:[REDACTED]@discovery.com)>

Subject: AM CONFIRMATION - MARIA ROBERTSON - MARCH 22

You don't often get email from [REDACTED] <[\[REDACTED\]@discovery.com](mailto:[REDACTED]@discovery.com)>. [Learn why this is important](#)

Hi there

Thank you for your time, we're looking forward to having you on AM!

Please see confirmed details of your interview below, do let us know if any details need to be updated.

Please note:

-
-
- If you are feeling unwell or displaying flu-like symptoms on the day of your interview, please let us know as soon as possible.
-
-
-
- Please call/txt [REDACTED]
- [REDACTED]

- - [REDACTED] when you arrive
- at the studio, or if you need to contact us urgently on the morning of your interview.
-

AM Interview Confirmation	
Segment Details	
Date	Wednesday, 22 March 2023
Studio Arrival Time	0650 AM
On Air Time	0720 AM
Topic	Latitude hack
Talent Details	
Name	Maria Robertson
Designation	Department of Internal Affairs Deputy Chief Executive
Contact Details	cell number @.._____
Social Media <i>Please provide one only (FB, Tw, IG, Tik Tok)</i>	Platform @Handle
Important Information	
Location	Newshub Wellington Newsroom, 15 Walter Street, Te Aro, Wellington
Transport	Visitor parking is available on site. Please do not use other reserved car parks. Additional on-street parking is available if visitor parking is full. Taxi transfers can be arranged on request.
Appearance	There is no formal dress-code for the show, however as a national news show, we do ask you to dress tidily. Please do not wear stripes or busy patterns. You will be fitted with a lapel-microphone, so please do not wear bracelets or heavy jewellery that may make noise or bump against the microphone when you move.
Hair & Makeup	Please arrive camera ready. Please no wet-hair.
Language	Please remember, as we are on-air early in the morning, children may be watching, so take care with your language.
Copies of recordings	Unfortunately due to the high volume of content we produce, we can't guarantee your interview will be posted on our digital assets. We are also unable to provide a clipping of your interview. If you'd like to review your appearance, we suggest recording it on your own device.

Please let us know if you have any questions!

--

[REDACTED]



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To: Media Internal Affairs <[xxxxxx@xxx.xxxx.xx](#)>; [REDACTED] <[\[REDACTED\]@discovery.com](#)>
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7. Additional comments

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Ngā mihi,

-ENDS-

Ngā mihi nui,

Mary

Mary Burgess (she/her)

Senior Media Advisor

Te Tari Taiwhenua | Department of Internal Affairs

Media phone | [REDACTED]



dia.govt.nz | [Facebook](#) | [LinkedIn](#)

From: [REDACTED] <[\[REDACTED\]@discovery.com](mailto:[REDACTED]@discovery.com)>

Sent: Tuesday, 21 March 2023 4:12 pm

To: Media Internal Affairs <media@dia.govt.nz>; [REDACTED]

[REDACTED] <[\[REDACTED\]@discovery.com](mailto:[REDACTED]@discovery.com)>

Subject: AM CONFIRMATION - MARIA ROBERTSON - MARCH 22

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- Please call/txt [REDACTED]
- [REDACTED]

- - [REDACTED] when you arrive
- at the studio, or if you need to contact us urgently on the morning of your interview.
-

AM Interview Confirmation	
Segment Details	
Date	Wednesday, 22 March 2023
Studio Arrival Time	0650 AM
On Air Time	0720 AM
Topic	Latitude hack
Talent Details	
Name	Maria Robertson
Designation	Department of Internal Affairs Deputy Chief Executive
Contact Details	cell number @.....
Social Media <i>Please provide one only (FB, Tw, IG, Tik Tok)</i>	Platform @Handle
Important Information	
Location	Newshub Wellington Newsroom, 15 Walter Street, Te Aro, Wellington
Transport	Visitor parking is available on site. Please do not use other reserved car parks. Additional on-street parking is available if visitor parking is full. Taxi transfers can be arranged on request.
Appearance	There is no formal dress-code for the show, however as a national news show, we do ask you to dress tidily. Please do not wear stripes or busy patterns. You will be fitted with a lapel-microphone, so please do not wear bracelets or heavy jewellery that may make noise or bump against the microphone when you move.
Hair & Makeup	Please arrive camera ready. Please no wet-hair.
Language	Please remember, as we are on-air early in the morning, children may be watching, so take care with your language.
Copies of recordings	Unfortunately due to the high volume of content we produce, we can't guarantee your interview will be posted on our digital assets. We are also unable to provide a clipping of your interview. If you'd like to review your appearance, we suggest recording it on your own device.

Please let us know if you have any questions!

--

[REDACTED]



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From: [REDACTED]
To: [Media Internal Affairs](#)
Subject: Re: Newshub - Update on Latitude hack
Date: Monday, 27 March 2023 5:54:05 pm
Attachments: [image001.png](#)

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Hi Mary,

Okay, thanks for the update.

Kind regards,
[REDACTED]

On Mon, 27 Mar 2023 at 4:49 PM, Media Internal Affairs <media@dia.govt.nz> wrote:

Kia ora [REDACTED]

Thanks for your query the team has come back with the following response:

We are still working closely with Latitude, but can't provide an updated number because the data is still being analysed.

Ngā mihi nui,

Mary

Mary Burgess (she/her)

Senior Media Advisor

Te Tari Taiwhenua | Department of Internal Affairs

Media phone | [REDACTED]

DIA Logo - Email Signature



dia.govt.nz | [Facebook](#) | [LinkedIn](#)

From: [REDACTED]@discovery.com>
Sent: Monday, 27 March 2023 1:07 pm
To: Media Internal Affairs <media@dia.govt.nz>
Subject: Newshub - Update on Latitude hack

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Kia ora,

Latitude Finance has provided an update on how many passports, driver's licenses etc were stolen in their security breach.

I was wondering if the DIA knows how many New Zealand customers have been affected in regard to these new figures.

Kind regards,

[REDACTED]

newshub.co.nz
wbd.com



[REDACTED]

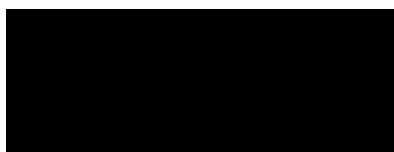
newshub.co.nz
wbd.com



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From: [REDACTED]
To: [Media Internal Affairs](#)
Subject: Re: TVNZ query
Date: Tuesday, 28 March 2023 9:59:04 am
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)

Hi Mary - if this changes today - could you keep me posted?



From: Media Internal Affairs <@..>
Sent: Monday, March 27, 2023 2:49:51 PM
To: [REDACTED]@tvnz.co.nz
Subject: RE: TVNZ query

Kia ora [REDACTED],

I have the following response for you:

We are still working closely with Latitude, but can't provide an updated number because the data is still being analysed

Ngā mihi nui,

Mary

Mary Burgess (she/her)

Senior Media Advisor

Te Tari Taiwhenua | Department of Internal Affairs

Media phone | [REDACTED]

DIA Logo - Email Signature



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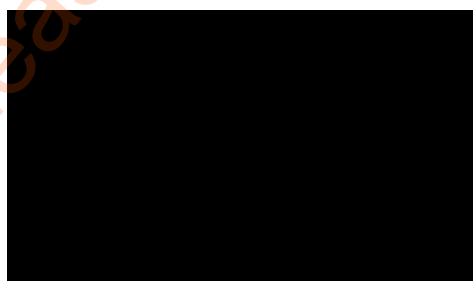
From: [REDACTED]@tvnz.co.nz
Sent: Monday, 27 March 2023 1:08 pm
To: Media Internal Affairs <@..>
Subject: TVNZ query

Hi there,

I see Latitude has just put out an update confirming their hack is worse than initially thought - and say that 53,000 passports were taken.

Can someone from DIA confirm the number of NZ ones impacted if it's changed from last week?

Cheers,



m. [REDACTED]



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