



2 June 2023

Ref: DOIA 2223-2562

Matthew Walker

[fyi-request-22700-f4e34ab5@requests.fyi.org.nz](mailto:fyi-request-22700-f4e34ab5@requests.fyi.org.nz)

Tēnā koe Matthew

Thank you for your email of 6 May 2023 to the Ministry of Business, Innovation and Employment (MBIE), requesting under the Official Information Act 1982 (the Act), the following information:

*“A copy of the information or resources that you provide to migrant workers holding an Accredited Employer Work Visa to help them settle into life in New Zealand.”*

#### **Our response**

It is the responsibility of the Accredited Employers to provide settlement support to their migrant workers, however, there is supporting information available on the Immigration New Zealand website that both the employers and the migrants can access.

[Supporting and welcoming your new AEWV employees | Immigration New Zealand](#)  
[Settlement resources for employers | Immigration New Zealand](#)  
[MBIE Resources \(mbieinformationresources.com\)](http://mbieinformationresources.com)

You may contact Immigration New Zealand directly should you have any further questions at <https://www.immigration.govt.nz/about-us/contact> or you can find answers to frequently asked questions at [www.immigration.govt.nz/knowledgebase/kb-question](http://www.immigration.govt.nz/knowledgebase/kb-question).

You have the right to seek an investigation and review by the Ombudsman of the Ministry's response to your request in accordance with section 28(3) of the Act. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss any aspect of your request or this response, please contact [inzoias@mbie.govt.nz](mailto:inzoias@mbie.govt.nz).

Nāku iti nei, nā

Richard Owen

**General Manager – Border and Visa Operations (Acting)**

Immigration New Zealand

Ministry of Business, Innovation and Employment

