

15 May 2023

Cody C

**By email:** [fyi-request-22520-0065e2cf@requests.fyi.org.nz](mailto:fyi-request-22520-0065e2cf@requests.fyi.org.nz)

Customer Services  
P. 03 353 9007 or 0800 324 636  
200 Tuam Street  
PO Box 345  
Christchurch 8140  
E. [ecinfo@ecan.govt.nz](mailto:ecinfo@ecan.govt.nz)  
[www.ecan.govt.nz](http://www.ecan.govt.nz)

Tēnā koe Cody

**Local Government Official Information and Meetings Act 1987 (“LGOIMA”):  
Request for Information**

I refer to your email dated 21 April 2023 requesting information on bus connections to Matatiki: Hornby Centre and Waterloo Business Park.

Your request has been referred to me to reply.

There are currently no plans underway to change bus connections servicing these two destinations.

**Matatiki: Hornby Centre**

Our services currently target Hornby town centre at the Hornby Hub Mall. Matatiki is separated from Hornby Mall bus interchange by the South Island Main Trunk Railway Line, which is a major barrier to pedestrian movement.

**Waterloo Business Park**

Route 5 already services Waterloo Business Park. Any change to route 5 to connect Matatiki and Waterloo Business Park would possibly require a service review to get community consultation as it could deny current service levels to housing south of the railway line. It may require infrastructure works to make it happen and negate the need for the bus lanes recently completed a few years ago on Main South Road.

You will be aware that if you are not satisfied with this response you are able to refer this matter to the Office of the Ombudsman under s27 (3) of the Local Government Official Information and Meetings Act 1987.

Should you require any further information or clarification, please do not hesitate to contact [LGOIMA@ecan.govt.nz](mailto:LGOIMA@ecan.govt.nz) in the first instance.

Yours sincerely,



Giles Southwell  
Director Corporate Services