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6 April 2023

Kieran BP

By email: [fyi-request-22187-8e5dae81@requests.fyi.org.nz](mailto:fyi-request-22187-8e5dae81@requests.fyi.org.nz)

Ref: H2023022283

Tēnā koe Kieran

### **Transfer of your request to Te Whatu Ora and ACC for official information**

Thank you for your request under the Official Information Act 1982 (the Act) to Manatū Hauora (the Ministry of Health) on 21 March 2023. You requested:

- “1) Any audit findings, documents and emails related to the security of Valentia and Indici.*
- 2) Contracts and emails with Valentia regarding the use of their systems within Te Whatu Ora and why they were chosen over other available software.*
- 3) Contracts and emails with Valentia regarding Valentia hosting API servers for ACC*
- 4) Contracts and emails with Valentia regarding Valentia's software being used for helpline centres*
- 5) Any security decisions or concerns made to MOH/Te Whatu Ora regarding Valentia technology*
- 6) Any future projects or plans with Valentia*
- 7) All funding decisions and documents related to Valentia Technologies Limited*
- 8) Any discussions with Valentia and/or Pinnacle that was made to Te Whatu Ora, including the creation of Valentia Technologies Limited in Ireland.*
- 9) Information on every service that Valentia provides to MOH, DHBs and publicly funded services”*

Manatū Hauora does not hold any information relating to your request; however, I have been advised that this information is held by Te Whatu Ora and ACC. For this reason, I have transferred your request to Te Whatu Ora except for (3), which is transferred to ACC under section 14(b)(i) of the Act. You can expect a response from these agencies in due course.

Under section 28(3) of the Act, you have the right to ask the Ombudsman to review any decisions made under this request. The Ombudsman may be contacted by email at: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or by calling 0800 802 602.

Nāku noa, na



Elisabeth Brunt

**Group Manager, Government Services**

**Government and Executive Services | Te Pou Whakatere Kāwanatanga**

## **COPY OF OIA REQUEST**

**Sent:** Tuesday, 21 March 2023 12:34

**To:** OIA Requests <oiagr@health.govt.nz>

**Subject:** Official Information request - Valentia Technologies (NZ) Limited

Dear Ministry of Health,

Valentia is being used by a lot of public health businesses here in New Zealand.

I am requesting:

- 1) Any audit findings, documents and emails related to the security of Valentia and Indici.
- 2) Contracts and emails with Valentia regarding the use of their systems within Te Whatu Ora and why they were chosen over other available software.
- 3) Contracts and emails with Valentia regarding Valentia hosting API servers for ACC
- 4) Contracts and emails with Valentia regarding Valentia's software being used for helpline centres
- 5) Any security decisions or concerns made to MOH/Te Whatu Ora regarding Valentia technology
- 6) Any future projects or plans with Valentia
- 7) All funding decisions and documents related to Valentia Technologies Limited
- 8) Any discussions with Valentia and/or Pinnacle that was made to Te Whatu Ora, including the creation of Valentia Technologies Limited in Ireland.
- 9) Information on every service that Valentia provides to MOH, DHBs and publicly funded services

Yours faithfully,

Kieren