

## **2degrees Mobile**

### **Contact process**

Investigators wishing to obtain information from 2degrees mobile for:

- subscriber details- IRF
- historical call data- IRF
- cell site locations- Check with Police CMC first or IRF
- technical data- IRF
- historical SMS content- IRF & Search warrant
- Misc- consult with Police CMC first

Please complete a 2degrees Information request form and/or search warrant where applicable in the same manner as you do for other network providers.

Means of transmission:

- Send IRF and Search warrant by fax to the number listed on the IRF
- By email- send your completed IRF to a district approver. Approver then forwards that request through to 2degrees with the comments 'Request approved'.

2 degrees will accept the email trail as proof of request and approval.

If a search warrant accompanies an IRF then this will need to be faxed or scanned & emailed together.

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Note: do not approach 2 degrees directly for any Interception or Call Data warrants.

Please direct these to:

