



National Headquarters
Fire and Emergency New Zealand
National Headquarters
Spark Central, Level 7
42-52 Willis Street
Wellington Central
Wellington 6011

Phone +64 4 496 3600

31 March 2023

George Miller
By email: fyi-request-22115-de93349b@requests.fyi.org.nz

Tēnā koe George

Information Request – 39 Bush Road, Waiatarua

I refer to your official information request dated 15 March 2023 asking for the following information relating to the property 39 Bush Road, Waiatarua, Auckland.

I require all information regards any call outs to 39 bush road, waiatarua, Auckland 0604, and all information held by the waiatarua fire station in this regards, names and address, and phone numbers you have in any file, letter, email, log, who has called a fire truck to this address

Your request has been assessed in accordance with the provisions of the Official Information Act 1982 (OIA).

Part of your request asks for any information on call outs and call logs of who has called a fire truck to the address of 39 Bush Road, Waiatarua, Auckland. A search of our incidents database has not identified any phone calls asking for Fire and Emergency New Zealand attendance to the address. Therefore, we hold no incident log or call out information. Consequently, these aspects of your request are refused under section 18(e) of the OIA, as the information does not exist.

You have also asked for all information held by the Waiatarua Fire Station in relation to this address. We are unable to provide any details relating to emails, letters, names, addresses, and phone numbers because we believe that there is a strong privacy interest that should be protected. Fire and Emergency New Zealand has a duty to protect the privacy of persons that contact emergency services, therefore their name, and statements they provide are subject to an obligation of confidence. Consequently, this aspect of your request is refused under the following sections of the OIA:

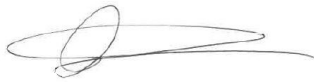
- 9(2)(a) to protect the privacy of natural persons and
- 9(2)(ba) statements are subject to an obligation of confidence.

Having weighed the interests protected by sections 9(2)(a) and 9(2)(ba) of the OIA against the public interest, we do not consider that the need to withhold the information is outweighed by other considerations that make it desirable, in the public interest, to make the information available.

We believe that there would be a chilling effect if people who contact Fire and Emergency were aware that their names and statements may be made public. People may be less forthcoming with the information they provide to Fire and Emergency or may simply choose not to provide such information in the future.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa nā



Julia McCook-Weir
Manager, Information Requests

