

8 May 2023

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Tēnā koe,

Official information request HNZ00013432

Thank you for your request under the Official Information Act 1982 (the Act) to Manatū Hauora, the Ministry of Health on 12 March 2023. Your request was transferred in full to Te Whatu Ora - Health New Zealand on 14 March 2023 as the information is more closely connected with the functions of our agencies. You requested:

“I have been hearing a lot about the long wait times etc at Accident and Emergency (A&E) departments in hospitals in New Zealand. I am aware some of this is due to insufficient staff, as reported on the news. What I would like to know is what are the figures for the last 5 years on the numbers of people turning up at A&E departments in the different health boards in New Zealand? If you could do totals on a yearly basis that would be great.”

The below table provides the number of presentations to emergency departments by district health board for the last five financial years:

District	2017/18	2018/19	2019/20	2020/21	2021/22
Auckland	106,099	108,857	98,071	103,744	97,716
Bay of Plenty	77,771	80,290	74,155	78,581	76,079
Canterbury	105,840	106,926	103,115	119,624	123,100
Capital and Coast	58,234	57,821	59,467	62,857	60,188
Counties Manukau	113,773	117,831	105,135	110,071	96,504
Hawke's Bay	49,400	50,579	46,745	50,406	48,027
Hutt Valley	47,968	49,889	46,059	50,205	48,539
Lakes	49,878	49,756	46,442	50,078	48,572
MidCentral	38,530	43,939	42,997	46,472	44,039
Nelson Marlborough	45,069	46,695	43,288	47,748	48,168
Northland	50,990	52,737	50,080	54,417	56,040
South Canterbury	20,405	20,775	19,474	20,705	20,019
Southern	98,793	101,690	97,291	104,431	102,939
Tairāwhiti	19,268	20,658	20,101	22,682	23,102
Taranaki	48,825	49,153	46,114	48,684	47,266

Waikato	122,316	126,891	121,846	124,916	121,821
Wairarapa	16,933	17,713	12,732	16,364	16,615
Waitemata	99,560	100,588	93,308	99,068	94,298
West Coast	15,758	15,655	14,443	13,984	10,378
Whanganui	23,746	19,346	19,766	20,986	20,504
Grand Total	1,209,156	1,237,789	1,160,629	1,246,023	1,205,914

How to get in contact

If you have any questions, you can contact us at hnzOIA@health.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Te Whatu Ora may proactively release a copy of this response on its website. If published, all requester data, including your name and contact details, will be removed.

Nāku iti noa, nā



Kieran Houser
Group Manager
Hospital and Specialist Services