



21 March 2023

John

fyi-request-21910-328b1610@requests.fyi.org.nz

Ref: DOIA 2223-1877

Kia ora John,

Thank you for your email of 24 February 2023 requesting, under the Official Information Act 1982 (the Act), the following information:

1. *What is the detail process that the airline staff uses APP system to check if a passenger is able board a flight for travel to New Zealand?*
2. *What information is collected from the APP system?*
3. *What information will the airline staff sees from APP system?*
4. *How long this information will be kept in the system?*
5. *If the passenger holds a visa or New Zealand citizen endorsement, will the airline staff see which types of the visa or citizen endorsement?*
6. *Will the information collected by the APP system be shared with the departing port authorities, such as foreign customs. If yes, what information will be shared?*

Our Response

We are refusing your request for information under section 18(d) of the Act as the information is publicly available.

We note that you sought this information on 17 February 2022 in which we responded on 1 March 2022.

In that response we provided the following link which outlines how Immigration New Zealand (INZ) collects and uses information about people flying in and out of New Zealand can be found here:

<https://www.immigration.govt.nz/about-us/policy-and-law/identity-information-management/how-we-collect-use-information-about-people-flying-in-out-nz>

There is no new information to add to our previous response.

You have the right to seek an investigation and review by the Ombudsman of the Ministry's response to your request, in accordance with section 28(3) of the Act. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss any aspect of your request or this response, please contact inzoias@mbie.govt.nz.

Ngā mihi,

Richard Owen

Acting General Manager, Border and Visa Operations
Immigration New Zealand