

Special Report to claim 100% available funding from Milestone 8

Milestone description	Confirm future build plans and EV campervan additions to fleet
Deliverable	<ul style="list-style-type: none"> • Project report 7 : <ul style="list-style-type: none"> • Confirming results measured against specified success factors <p>SuccessFactors</p> <ol style="list-style-type: none"> 1. Overall user feedback on the question “ I would recommend this experience to my family and friends’ to be 7 or above out of 10 (10 being ‘absolutely’) 2. Average range to be 150k at an absolute minimum, ideally 200k or more 3. Overall yield margin to be at least the same as our current 2 Berth Non Toilet Shower van 4. e- itineraries are implemented with no outstanding issues 5. the implementation of support and maintenance network within our rentals operations has been completed and is compliant with all regulations including OH&S
<p>Results against successfactors</p> <p>Before going live with our first Electric Campervan, KPIs were set, and the operational teams involved agreed on collecting feedback based on those measures.</p> <p>Booking insights, booking count, booking enquiries and NPS scores. These were recorded in a shared customer insight spreadsheet. We cannot share this with you due to privacy reasons.</p>	
<p><i>We hope this satisfies requirements against EECA 03-149 agreement.</i></p>	