

AT HOP roadmap – August 2022

This diagram shows the currently planned / proposed upgrades and improvements to the existing AT HOP system.

Year 1: to June 2022

Year 2: Jul-22 to Jun-23

Year 3: Jul-23 to Jun-24

Year 4+: Future

Inflight projects

Community connect scheme

Inflight, planning for implementation in February 2023

On-bus connectivity (hourly HOP top-ups for bus)

Inflight, will be fully delivered by June 2023

On-demand vehicles accepting HOP cards

Launched in November 2021 in Papakura / Takanini. Further locations planned

Various fare / product changes

Example: Weekly fare caps.

Project Next (NTS) - Account Based Ticketing (Auckland TimeLine)

Possible pipeline initiatives

Open-Loop for HOP – Enables Credit Cards (EMV) 18 months
Estimated cost: \$23M capex

Account-based for HOP – similar scope to NTS
Time unknown, cost estimated \$60M capex

Mobility as a service (MaaS) – not in scope of NTS
Unknown timeline, depends on whether National or local initiative.