



20 January 2023

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Tēnā koe Love

OIA request 22/23 0448 Request for citizenship processing timeframes

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 5 December 2022.

You requested –

- *Please provide status for May 2022 online application status including passed and failed automated checks application and buckets queue as well thanks*

In response to your request please refer to Appendix A, attached. Appendix A provides you with a breakdown of online citizenship by grant applications received between 1 May 2022 and 31 May 2022.

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

Julia Taylor
Manager Operational Policy and Official Correspondence
Service Delivery and Operations