



National Headquarters
Fire and Emergency New Zealand
National Headquarters
Spark Central, Level 7
42-52 Willis Street
Wellington Central
Wellington 6011

Phone +64 4 496 3600

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By email: fyi-request-21004-e6f6e131@requests.fyi.org.nz

Tēnā koe

Information Request – Callouts to Naenae College 2012-2022

I refer to your official information request dated 1 November 2022 seeking information about callouts to Naenae College.

On 29 November 2022 we provided our response to your first question regarding the number of callouts between 2012 and 2022. At this time, we advised of an extension of time to make our decision on your second question. In accordance with the Official Information Act 1982, our response to that question is set out below.

How much has this cost the school (considering most callouts would be false alarms).

We have identified charges of \$4,600 (GST inclusive) for false alarms in the period you are interested in. As noted in our previous letter, Fire and Emergency New Zealand has not charged for callouts since its establishment on 1 July 2017.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa nā

Julia McCook-Weir
Manager, Information Requests