

From: [Facebook Cases](#)
To: [REDACTED]
Subject: RE: Report to Facebook #137862 - In confidence
Date: Friday, 2 September 2022 8:21:49 AM

Update on your investigation request

Hi,


Thank you for your report.

We have now taken appropriate action on the reported content that violated our Community Standards.

Regards,

Meta Team





From: [REDACTED]
Date: Monday, January 10, 2022, 2:35 PM
To: [REDACTED]
Subject: Report to Facebook #137862 - In confidence

Hi,

Thanks for your report. Unfortunately, due to COVID-19, we are currently experiencing delays in responding to most reports. We will continue to prioritize reports related to risk of imminent violence or physical harm, election, or to COVID-19, and are doing our utmost to handle these as usual.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at <https://www.facebook.com/communitystandards/>. For more on our response to COVID-19, please find the latest updates here: <https://about.fb.com/news/2020/03/coronavirus/>.

We appreciate your patience. Thank you.

Kind regards,

Facebook Team

From: [REDACTED]
Date: Monday, January 10, 2022, 2:35 PM
To: [REDACTED]
Subject: Report to Facebook #137862 - In confidence

Hello

Netsafe has received a report about a large volume of content on Facebook that has been used to intentionally promote misinformation in relation to COVID-19 and associated public health programmes including vaccinations. There are concerns that this content is contributing to vaccine hesitancy and escalating the likelihood of real world harm. The tone of this content has become increasingly aggressive over recent months and much of this content includes clearly false exaggerations and falsehoods in relation to COVID-19 and target public figures who are managing the public health response in New Zealand.

This is the content reported to Netsafe:

- <https://www.facebook.com/>
- <https://www.facebook.com/>
- <https://www.facebook.com/>
- <https://www.facebook.com/>
- <https://www.facebook.com/>
- <https://www.facebook.com/>
- <https://www.facebook.com/>
- <https://www.facebook.com/>
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- <https://www.facebook.com/>
- <https://www.facebook.com/>
- <https://www.facebook.com/>
- <https://www.facebook.com/>
- <https://www.facebook.com/>

The following account has also been flagged to Netsafe as an impersonation account:

<https://www.facebook.com/>

The report we received explains that this account is impersonating the New Zealand Prime Minister, Jacinda Ardern and there are concerns it may be misused to share public messaging that is counter to authentic government information/advice. The genuine account for the New Zealand Prime Minister is available here: <https://www.facebook.com/>

We request that you review this content against the Facebook Community Standards, specifically the COVID-19 Policy Update and Protections.

Regards,

| Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[signature_1211138635] <https://www.netsafe.org.nz/>

CAUTION

The contents of this message and any attachments are confidential and may be privileged. If you are not the intended recipient, then any distribution, reproduction or other use of this communication is strictly prohibited. If you have received this communication in error, please immediately destroy/delete it and telephone or email us at our cost to let us know. Thank you.

If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [REDACTED]
To: [REDACTED]
Subject: Fw: Request from Netsafe - in confidence - 152980
Date: Thursday, 4 August 2022 8:49:23 AM
Attachments: [Outlook-bhhimlbi.png](#)
[Outlook-hygkbtul.png](#)
[Outlook-egy5dcok.png](#)

Hi there

Netsafe is following up on the below report.

Netsafe reported to you on 22 July and followed up on 28 July. To date we have not heard from you.

Any advice for this family regarding the situation would be appreciated.

Regards

Ngā mihi

[REDACTED] | [Contact Centre Case Manager |Netsafe | \[www.netsafe.org.nz\]\(http://www.netsafe.org.nz\)](#)

We keep people safe online



From: [REDACTED]
Sent: Thursday, 28 July 2022 3:02 pm
To: [REDACTED]
Subject: Fw: Request from Netsafe - in confidence - 152980

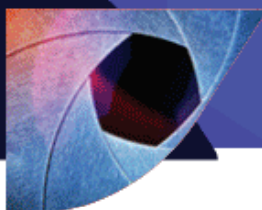
Hi there

Netsafe is following up on the below report, any update appreciated.

Regards

[REDACTED] | [Contact Centre Case Manager |Netsafe | \[www.netsafe.org.nz\]\(http://www.netsafe.org.nz\)](#)

netsafety
week



Register for events
25-29 July 2022

From: [REDACTED]
Sent: Friday, 22 July 2022 1:28 pm

To: [REDACTED]

Subject: Request from Netsafe - in confidence - 152980

Hi there

Netsafe have received a report from [REDACTED] and about the repeated non consensual sharing of images of [REDACTED] on your platform following the death of [REDACTED]
[REDACTED]

[REDACTED] explains [REDACTED]
[REDACTED] has now become aware of the extensive sharing of images of [REDACTED] on numerous Instagram accounts. It appears that misinformation has spread, and there is now the false belief that [REDACTED] are related to the Olsen twins (American actresses). This is not the case.

[REDACTED] is finding the sharing of these [REDACTED] on your platform deeply distressing.

The accounts that [REDACTED] has identified to Netsafe which re currently sharing images of [REDACTED] are as follows:



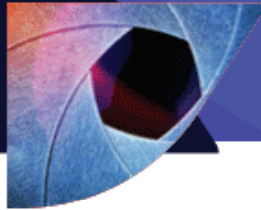
We ask that you investigate these accounts and consider removing them if appropriate.

[REDACTED] would appreciate any advice on how they can mitigate the sharing of these images further on your platform.

Ngā mihi

| Contact Centre Case Manager | Netsafe | www.netsafe.org.nz

netsafety
week



Register for events
25-29 July 2022

From: [Facebook Cases](#)
To: [REDACTED]
Subject: Fw: Request from Netsafe - in confidence - 152980
Date: Thursday, 4 August 2022 8:49:59 AM

Update on your investigation request

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Wednesday, August 03, 2022, 1:49 PM
To:
Subject: Fw: Request from Netsafe - in confidence - 152980

Hi there

Netsafe is following up on the below report.

Netsafe reported to you on 22 July and followed up on 28 July. To date we have not heard from you.

Any advice for [REDACTED] regarding the situation would be appreciated.

Regards

Ngā mihi

[REDACTED] <https://www.publicservice.govt.nz/our-work/diversity-and-inclusion/pronoun-use-in-email-signatures>) | Contact Centre Case Manager
|Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz>

[cid:0bb47988-a2b6-47c6-8ed7-fd0c128e3c9f]

From: [REDACTED]
Sent: Thursday, 28 July 2022 3:02 pm
To: [REDACTED]
Subject: Fw: Request from Netsafe - in confidence - 152980

Hi there

Netsafe is following up on the below report, any update appreciated.

Regards

[REDACTED] <https://www.publicservice.govt.nz/our-work/diversity-and-inclusion/pronoun-use-in-email-signatures>) | Contact Centre Case Manager
|Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:ab955bd3-6412-4604-a279-199eda803929]

From: [REDACTED]
Sent: Friday, 22 July 2022 1:28 pm
To: [REDACTED]
Subject: Request from Netsafe - in confidence - 152980

Hi there


Netsafe have received a report from [REDACTED] and about the repeated non consensual sharing of images of [REDACTED] on your platform following the death of [REDACTED]

[REDACTED] explains [REDACTED] has now become aware of the extensive sharing of images of [REDACTED] on numerous Instagram accounts. It appears that misinformation has spread, and there is now the false belief that [REDACTED] are related to the Olsen twins (American actresses). This is not the case.

[REDACTED] is finding the sharing of these [REDACTED] on your platform deeply distressing.

The accounts that [REDACTED] has identified to Netsafe which re currently sharing images of [REDACTED] are as follows:

[REDACTED]



We ask that you investigate these accounts and consider removing them if appropriate.

██████████ would appreciate any advice on how they can mitigate the sharing of these images further on your platform.

Ngā mihi

██████████ <https://www.publicservice.govt.nz/our-work/diversity-and-inclusion/pronoun-use-in-email-signatures>) | Contact Centre Case Manager
|Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:fb74deeb-dcd7-4a28-84c2-16be4a623024]

If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [Facebook Cases](#)
To: [REDACTED]
Subject: Request from Netsafe - in confidence - 152980
Date: Monday, 15 August 2022 6:02:15 PM

Update on your investigation request

Hi,

Thank you for your email. We've reviewed the account you reported for impersonating someone on Facebook. Based on the information you provided, we were unable to confirm that the account violates our policies.

In order to further investigate this potential abuse, please provide us with any of the below information:

- The web address (URL) to the original profile on Facebook of the person who is claiming to be impersonated
- A valid ID document for the person who is being impersonated

Please note that the person who is being impersonated can get in touch directly with our team and file a report using the link below:

<https://www.facebook.com/help/contact/295309487309948>

Kind regards,
Meta Team

From: [REDACTED]
Date: Thursday, July 21, 2022, 6:28 PM
To: [REDACTED]
Subject: Request from Netsafe - in confidence - 152980

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Thursday, July 21, 2022, 6:28 PM
To: [REDACTED]
Subject: Request from Netsafe - in confidence - 152980

Hi there


Netsafe have received a report from [REDACTED] and about the repeated non consensual sharing of images of [REDACTED] on your platform following the death of [REDACTED]

[REDACTED] explains [REDACTED] [REDACTED] has now become aware of the extensive sharing of images of [REDACTED] on numerous Instagram accounts. It appears that misinformation has spread, and there is now the false belief that [REDACTED] are related to the Olsen twins (American actresses). This is not the case.


[REDACTED] is finding the sharing of [REDACTED] images on your platform deeply distressing.

The accounts that [REDACTED] has identified to Netsafe which re currently sharing images of [REDACTED] are as follows:


[REDACTED]



We ask that you investigate these accounts and consider removing them if appropriate.

 would appreciate any advice on how they can mitigate the sharing of these images further on your platform.

Ngā mihi

 <https://www.publicservice.govt.nz/our-work/diversity-and-inclusion/pronoun-use-in-email-signatures>) | Contact Centre Case Manager
|Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:fb74deeb-dcd7-4a28-84c2-16be4a623024]

If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [REDACTED]
To: [Facebook Cases](#)
Subject: Re: Request from Netsafe - in confidence - 152980
Date: Tuesday, 16 August 2022 3:39:42 PM
Attachments: [Outlook-nrxzvg3d.png](#)

Hi there

As explained in our report, the person being impersonated has died. [REDACTED] are being repeatedly posted and impersonated on Instagram without consent. They are [REDACTED] As such neither the person being impersonated or [REDACTED] have original profiles for us to identify to you, or ID to provide.

Please clarify what further information you require from us knowing this, or advice we can give to [REDACTED] who are experiencing deep distress at [REDACTED] images being so widely posted with misinformation.

Regards

[REDACTED] | [Contact Centre Case Manager |Netsafe | \[www.netsafe.org.nz\]\(http://www.netsafe.org.nz\)](#)

We keep people safe online



From: [REDACTED]
Sent: Monday, 15 August 2022 6:01 pm
To: [REDACTED]
Subject: Request from Netsafe - in confidence - 152980

[Update on your investigation request](#)

Hi,

Thank you for your email. We've reviewed the account you reported for impersonating someone on Facebook. Based on the information you provided, we were unable to confirm that the account violates our policies.

In order to further investigate this potential abuse, please provide us with any of the below information:

- The web address (URL) to the original profile on Facebook of the person who is claiming to be impersonated
- A valid ID document for the person who is being impersonated

Please note that the person who is being impersonated can get in touch directly with our team and file a report using the link below:

<https://www.facebook.com/help/contact/295309487309948>

Kind regards,
Meta Team

From: [REDACTED]
Date: Thursday, July 21, 2022, 6:28 PM
To: [REDACTED]
Subject: Request from Netsafe - in confidence - 152980

Hi,
Thank you for your report. We are reviewing the content you submitted. If someone is in immediate danger, call local emergency services. Don't wait. If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,
Meta Team

From: [REDACTED]
Date: Thursday, July 21, 2022, 6:28 PM
To: [REDACTED]
Subject: Request from Netsafe - in confidence - 152980


Hi there
Netsafe have received a report from [REDACTED] and about the repeated non consensual sharing of images of [REDACTED] on your platform following the death of [REDACTED]

[REDACTED] explains [REDACTED]
[REDACTED] has now become aware of the extensive sharing of images of [REDACTED] on numerous Instagram accounts. It appears that misinformation has spread, and there is now the false belief that [REDACTED] are related to the Olsen twins (American actresses). This is not the case.

[REDACTED] finding the sharing of these girls images on your platform deeply distressing.

The accounts that [REDACTED] has identified to Netsafe which re currently sharing images of [REDACTED] are as follows:

[REDACTED]



We ask that you investigate these accounts and consider removing them if appropriate.

██████████ would appreciate any advice on how they can mitigate the sharing of these images further on your platform.

Ngā mihi

██████████ <https://www.publicservice.govt.nz/our-work/diversity-and-inclusion/pronoun-use-in-email-signatures>) | Contact Centre Case Manager
|Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>
[cid:fb74deeb-dcd7-4a28-84c2-16be4a623024]

If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [Facebook Cases](#)
To: [REDACTED]
Subject: Request from Netsafe - in confidence - 152980
Date: Monday, 5 September 2022 8:17:39 PM

Update on your investigation request

Hi,

Thank you for your report.

We have now taken the appropriate action on the following content:



We have also reviewed this content:



However we have found no violations of our policies.

If there is more information you can provide or if you would like us to review specific elements of the content, please reply to this message.

In order to flag specific elements of content from a page, group, or profile, please provide URLs to the specific content as URLs for entire pages, profiles, or groups are not sufficiently specific.

- To locate the specific URL for a photo/post/video, right click the date of the post and select "copy shortcut."

- To locate the specific URL for a comment, right click the date of the particular comment and select "copy shortcut."

Upon receiving this information, our team will review each individual piece of content against our policies and take action on violating content.

We also encourage users to report anything they feel violates our policies using the report links located throughout the site. Please refer to this link for more information on reporting:

[FACEBOOK] https://www.facebook.com/help/1753719584844061?helpref=hc_global_nav

[INSTAGRAM] https://help.instagram.com/165828726894770?helpref=page_content

We take our policies very seriously and work hard to find the balance between free expression and promoting a safe community. Our policies prohibit the kind of behavior that would warrant removal from Facebook, and we have determined the content above are not in violation of our policies. To learn more about our policies, please visit the following link:

[FACEBOOK] www.facebook.com/communitystandards

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

If you have additional questions, please let us know.

Kind regards,

Meta Team

From: [REDACTED]
Date: Monday, August 15, 2022, 8:39 PM
To: [REDACTED]
Subject: Re: Request from Netsafe - in confidence - 152980

Hi there

As explained in our report, the person being impersonated has died. [REDACTED] are being repeatedly posted and impersonated on Instagram without consent. They are [REDACTED]. As such neither [REDACTED] being impersonated or [REDACTED] [REDACTED] have original profiles for us to identify to you, or ID to provide.

Please clarify what further information you require from us knowing this, or advice

we can give to [REDACTED] who are experiencing deep distress at [REDACTED] images being so widely posted with misinformation.

Regards

[REDACTED] <https://www.publicservice.govt.nz/our-work/diversity-and-inclusion/pronoun-use-in-email-signatures>) | Contact Centre Case Manager
|Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:096456a2-edbc-43b9-96a5-b4060604b089]

From: [REDACTED]
Date: Sunday, August 14, 2022, 11:01 PM
To: [REDACTED]
Subject: Request from Netsafe - in confidence - 152980

Hi,

Thank you for your email. We've reviewed the account you reported for impersonating someone on Facebook. Based on the information you provided, we were unable to confirm that the account violates our policies.

In order to further investigate this potential abuse, please provide us with any of the below information:

- The web address (URL) to the original profile on Facebook of the person who is claiming to be impersonated
- A valid ID document for the person who is being impersonated

Please note that the person who is being impersonated can get in touch directly with our team and file a report using the link below:

<https://www.facebook.com/help/contact/295309487309948>

Kind regards,
Meta Team

From: [REDACTED]
Date: Thursday, July 21, 2022, 6:28 PM
To: [REDACTED]
Subject: Request from Netsafe - in confidence - 152980

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Thursday, July 21, 2022, 6:28 PM
To: [REDACTED]
Subject: Request from Netsafe - in confidence - 152980

Hi there

Netsafe have received a report from [REDACTED] and about the repeated non consensual sharing of images of [REDACTED] on your platform following the death of [REDACTED]

[REDACTED] explains [REDACTED] [REDACTED] has now become aware of the extensive sharing of images of [REDACTED] on numerous Instagram accounts. It appears that misinformation has spread, and there is now the false belief that [REDACTED] are related to the Olsen twins (American actresses). This is not the case.

[REDACTED] is finding the sharing of these girls images on your platform deeply distressing.

The accounts that [REDACTED] has identified to Netsafe which re currently sharing images of [REDACTED] are as follows:

[REDACTED]



We ask that you investigate these accounts and consider removing them if appropriate.

██████████ would appreciate any advice on how they can mitigate the sharing of these images further on your platform.

Ngā mihi

██████████ <https://www.publicservice.govt.nz/our-work/diversity-and-inclusion/pronoun-use-in-email-signatures>) | Contact Centre Case Manager
|Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:fb74deeb-dcd7-4a28-84c2-16be4a623024]

If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [REDACTED]
To: [REDACTED]
Subject: Report to Facebook #153968 - In confidence
Date: Wednesday, 3 August 2022 2:07:00 PM
Attachments: [image001.png](#)

Hello

Netsafe has received a report about significantly harmful misinformation that is being shared on Facebook. The content reported to us makes the following claims:

- [The New Zealand Government is operated by paedophiles](#)
- [The New Zealand Government is using coercion and bribery to have people vaccinated](#)
- [The vaccination campaign in New Zealand is akin to psychological warfare](#)
- [Tetanus shots given in schools may be other medicines such as the COVID-19 vaccine](#)
- [Bomb threats were used as a cover to enact emergency management procedures in schools to vaccinate children while they are uncontactable by family](#)

This content has been shared primarily by three accounts:

- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

We note that the second account, ([https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])), is not a recognised foundation for supporting people with ADHD. It does not appear to have been registered with the New Zealand Charities Register or Companies Register. From what we understand, this is an account masquerading as a foundation for mental health that is being used exclusively to promote fringe ideologies such as the conspiracy theories above. There are serious concerns that this account could be mistaken for a genuine charity or mental health support organisation and put vulnerable people and families at risk.

We ask that you review this content against the Community Standards for Facebook and take appropriate action.

Regards,

[REDACTED] Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz



From: Facebook Cases
To: [REDACTED]
Subject: Report to Facebook #153968 - In confidence
Date: Wednesday 3 August 2022 2:08:01 PM

Update on your investigation request

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Tuesday, August 02, 2022, 7 07 PM
To: [REDACTED]
Subject: Report to Facebook #153968 - In confidence

Hello

Netsafe has received a report about significantly harmful misinformation that is being shared on Facebook. The content reported to us makes the following claims:

- The New Zealand Government is operated by paedophiles [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- The New Zealand Government is using coercion and bribery to have people vaccinated [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- The vaccination campaign in New Zealand is akin to psychological warfare [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- Tetanus shots given in schools may be other medicines such as the COVID-19 vaccine [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- Bomb threats were used as a cover to enact emergency management procedures in schools to vaccinate children while they are uncontactable by family [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

This content has been shared primarily by three accounts:

- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

We note that the second account, ([https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])) is not a recognised foundation for supporting people with ADHD. It does not appear to have been registered with the New Zealand Charities Register or Companies Register. From what we understand, this is an account masquerading as a foundation for mental health that is being used exclusively to promote fringe ideologies such as the conspiracy theories above. There are serious concerns that this account could be mistaken for a genuine charity or mental health support organisation and put vulnerable people and families at risk.

We ask that you review this content against the Community Standards for Facebook and take appropriate action.

Regards,

[REDACTED] | Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:image001.png@01D8A74182331BD0] <https://www.netsafe.org.nz/netsafety-week-2022/>

CAUTION

The contents of this message and any attachments are confidential and may be privileged. If you are not the intended recipient, then any distribution, reproduction or other use of this communication is strictly prohibited. If you have received this communication in error, please immediately destroy/delete it and telephone or email us at our cost to let us know. Thank you.

If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: Facebook Cases
To: [REDACTED]
Subject: Report to Facebook #153968 - In confidence
Date: Monday, 8 August 2022 6:10:59 PM

Update on your investigation request

Hi,

Thank you for your report.

We have now removed the following content for violating our policies:

[https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

We have also reviewed the following content and found it does not violate our policies:

[https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

[https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

[https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

[https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

[https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

If there is more information you can provide or if you would like us to review specific elements of the content, please reply to this message.

In order to flag specific elements of content from a page, group, or profile, please provide URLs to the specific content as URLs for entire pages, profiles, or groups are not sufficiently specific.

- To locate the specific URL for a photo/post/video, right click the date of the post and select "copy shortcut."

- To locate the specific URL for a comment, right click the date of the particular comment and select "copy shortcut."

Upon receiving this information, our team will review each individual piece of content against our policies and take action on violating content.

We also encourage users to report anything they feel violates our policies using the report links located throughout the site. Please refer to this link for more information on reporting:

[FACEBOOK] https://www.facebook.com/help/1753719584844061?helpref=hc_global_nav

[INSTAGRAM] https://help.instagram.com/165828726894770?helpref=page_content

We take our policies very seriously and work hard to find the balance between free expression and promoting a safe community. Our policies prohibit the kind of behavior that would warrant removal from Facebook, and we have determined the content above are not in violation of our policies. To learn more about our policies, please visit the following link:

[FACEBOOK] www.facebook.com/communitystandards

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

If you have additional questions, please let us know.

Kind regards,

Meta Team

From [REDACTED]
Date Tuesday, August 02, 2022, 7 07 PM
To [REDACTED]
Subject Report to Facebook #153968 - In confidence

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From [REDACTED]
Date Tuesday, August 02, 2022, 7 07 PM
To [REDACTED]
Subject Report to Facebook #153968 - In confidence

Hello

Netsafe has received a report about significantly harmful misinformation that is being shared on Facebook. The content reported to us makes the following claims:

- The New Zealand Government is operated by paedophiles [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- The New Zealand Government is using coercion and bribery to have people vaccinated [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- The vaccination campaign in New Zealand is akin to psychological warfare [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- Tetanus shots given in schools may be other medicines such as the COVID-19 vaccine [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- Bomb threats were used as a cover to enact emergency management procedures in schools to vaccinate children while they are uncontactable by family [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

This content has been shared primarily by three accounts:

- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

We note that the second account, (<https://www.facebook.com/██████████>) is not a recognised foundation for supporting people with ADHD. It does not appear to have been registered with the New Zealand Charities Register or Companies Register. From what we understand, this is an account masquerading as a foundation for mental health that is being used exclusively to promote fringe ideologies such as the conspiracy theories above. There are serious concerns that this account could be mistaken for a genuine charity or mental health support organisation and put vulnerable people and families at risk.

We ask that you review this content against the Community Standards for Facebook and take appropriate action.

Regards,

██████████ Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:image001.png@01D8A74182331BD0] <https://www.netsafe.org.nz/netsafety-week-2022/>

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If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [REDACTED]
To: [REDACTED]
Subject: Report to Facebook #154288 - In confidence
Date: Thursday, 4 August 2022 3:59:00 PM
Attachments: [image001.png](#)

Hello,

Netsafe have received a report from a concerned member of the public regarding a public post and video on Facebook of what appear to be missiles being fired. The message attached to the video claims that this is proof that China and Taiwan are "at war now".

The report we received shared concerns that this will unnecessarily and misleadingly alarm people in their community. It is our understanding that there has not been an outbreak of direct military conflict as claimed in the post. The video shows projectiles being fired and loud noises of eruptions. According to the reporter, this has caused a great deal of fear, panic, and concern for other Facebook users.

We have shared a URL and screenshots below.

URL of the post - [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

URL of the account - [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

We ask that you review this content against the following Instagram's Community Standards and take appropriate action.

Account integrity and authentic identity
Inauthentic behaviour
Misinformation

Regards

[REDACTED] Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz

netsafety
week



Save the date
25-29 July 2022

From: [Facebook Cases](#)
To: [REDACTED]
Cc: [REDACTED]
Subject: Report to Facebook #154288 - In confidence
Date: Thursday, 4 August 2022 4:00:21 PM

Update on your investigation request

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Wednesday, August 03, 2022, 8:59 PM
To: [REDACTED]
Subject: Report to Facebook #154288 - In confidence

Hello,

Netsafe have received a report from a concerned member of the public regarding a public post and video on Facebook of what appear to be missiles being fired. The message attached to the video claims that this is proof that China and Taiwan are "at war now".

The report we received shared concerns that this will unnecessarily and misleadingly alarm people in their community. It is our understanding that there has not been an outbreak of direct military conflict as claimed in the post. The video shows projectiles being fired and loud noises of eruptions. According to the reporter, this has caused a great deal of fear, panic, and concern for other Facebook users.

We have shared a URL and screenshots below.

URL of the post -

<https://www.facebook.com/> [REDACTED]

URL of the account - <https://www.facebook.com/> [REDACTED]

We ask that you review this content against the following Instagram's Community Standards and take appropriate action.

Account integrity and authentic identity

Inauthentic behaviour

Misinformation

Regards

[REDACTED] Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:image001.png@01D8A81B.317A6D80] <https://www.netsafe.org.nz/netsafety-week-2022/>

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If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [Facebook Cases](#)
To: [REDACTED]
Subject: Report to Facebook #154288 - In confidence
Date: Friday, 5 August 2022 9:38:00 PM

Update on your investigation request

Hi,

Please note that we have now reviewed the related content and taken appropriate action. Do not hesitate to let us know if you require further assistance

If you have additional questions, please let us know.

Kind regards,

Meta Team

From: [REDACTED]
Date: Wednesday, August 03, 2022, 8:59 PM
To: [REDACTED]
Subject: Report to Facebook #154288 - In confidence

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Wednesday, August 03, 2022, 8:59 PM
To: [REDACTED]
Subject: Report to Facebook #154288 - In confidence

Hello,

Netsafe have received a report from a concerned member of the public regarding a public post and video on Facebook of what appear to be missiles being fired. The message attached to the video claims that this is proof that China and Taiwan are "at war now".

The report we received shared concerns that this will unnecessarily and misleadingly alarm people in their community. It is our understanding that there has not been an outbreak of direct military conflict as claimed in the post. The video shows projectiles being fired and loud noises of eruptions. According to the reporter, this has caused a great deal of fear, panic, and concern for other Facebook users.

We have shared a URL and screenshots below.

URL of the post -

<https://www.facebook.com/> [REDACTED]

URL of the account - <https://www.facebook.com/> [REDACTED]

We ask that you review this content against the following Instagram's Community Standards and take appropriate action.

Account integrity and authentic identity

Inauthentic behaviour

Misinformation

Regards

[REDACTED] Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:image001.png@01D8A81B.317A6D80] <https://www.netsafe.org.nz/netsafety-week-2022/>

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If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [REDACTED]
To: [REDACTED]
Subject: Report to Facebook #155571 (2) - In confidence
Date: Friday, 19 August 2022 3:09:00 PM

Hello

Netsafe has received a report an account on Facebook that has been used to repeatedly share content that is promoting dangerous conspiracy theories and other misinformation.

The page reported to Netsafe is: [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

Specifically, the following post links to a video on an external site that makes the following provably false claims (among many others)

[https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

- 1:38:25 - the speaker claims that the COVID-19 vaccine from Pfizer is 'smashing' your immune system and that it 'does not work.' They further claim that all your body needs is sunlight, vitamins and minerals that have not been tainted by chemtrails from the air, citing another fringe conspiracy theory that toxic chemicals are being added to the atmosphere by aeroplane.
- 1:51:25 - the speaker claims that schools are 'just state sponsored propaganda'
- 1:53:12 - the speaker claims that the COVID-19 vaccine developed by Pfizer is not a vaccine and that it is a 'bio-weapon that is killing people.' They go on to claim that the government are therefore 'certified serial killers'
- 1:53:50 - the speaker claims that this COVID-19 vaccine was 'created by China' to 'kill off a few weak people'

It is our understanding that many individuals responsible for running this page, and even the page itself, has previously been subject to moderation action by Meta and that this account has been created to circumvent that moderation.

We ask that you please review this page and it's content against the Community Standards for Meta and take appropriate action.

Regards,

[REDACTED] [Online Safety Operations Centre Team Leader | 0508 NETSAFE \(638 723\) | Netsafe | \[www.netsafe.org.nz\]\(http://www.netsafe.org.nz\)](#)

We keep people safe online



From: [Facebook Cases](#)
To: [REDACTED]
Subject: Report to Facebook #155571 (2) - In confidence
Date: Friday, 19 August 2022 3:10:28 PM

Update on your investigation request

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Thursday, August 18, 2022, 8:10 PM
To:
Subject: Report to Facebook #155571 (2) - In confidence

Hello

Netsafe has received a report an account on Facebook that has been used to repeatedly share content that is promoting dangerous conspiracy theories and other misinformation.

The page reported to Netsafe is: <https://www.facebook.com/> [REDACTED]

Specifically, the following post links to a video on an external site that makes the following provably false claims (among many others)

<https://www.facebook.com/> [REDACTED]

- 1:38:25 - the speaker claims that the COVID-19 vaccine from Pfizer is 'smashing' your immune system and that it 'does not work.' They further claim that all your body needs is sunlight, vitamins and minerals that have not been tainted by chemtrails from the air, citing another fringe conspiracy theory that toxic chemicals are being added to the atmosphere by aeroplane.
- 1:51:25 - the speaker claims that schools are 'just state sponsored

propaganda'

- 1:53:12 - the speaker claims that the COVID-19 vaccine developed by Pfizer is not a vaccine and that it is a 'bio-weapon that is killing people.' They go on to claim that the government are therefore 'certified serial killers'
- 1:53:50 - the speaker claims that this COVID-19 vaccine was 'created by China' to 'kill off a few weak people'

It is our understanding that many individuals responsible for running this page, and even the page itself, has previously been subject to moderation action by Meta and that this account has been created to circumvent that moderation.

We ask that you please review this page and it's content against the Community Standards for Meta and take appropriate action.

Regards,

 Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz [http://www.netsafe.org.nz/](http://www.netsafe.org.nz)

[cid:image001.jpg@01D8B3DD.B9529110] <https://www.netsafe.org.nz/>

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If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [Facebook Cases](#)
To: [REDACTED]
Subject: Report to Facebook #155571 (2) - In confidence
Date: Sunday, 21 August 2022 2:35:58 AM

Update on your investigation request

Hi,

Thank you for bringing this content to our attention.

Our team has done an in depth investigation of the content in question, but has found that it does not violate our Community Standards:
www.facebook.com/communitystandards

If there is more information you can provide or if you would like us to review specific elements of the content, please reply to this message.

Kind regards,

Meta Team

From: [REDACTED]
Date: Thursday, August 18, 2022, 8:10 PM
To: [REDACTED]
Subject: Report to Facebook #155571 (2) - In confidence

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Thursday, August 18, 2022, 8:10 PM

To: [REDACTED]

Subject: Report to Facebook #155571 (2) - In confidence

Hello

Netsafe has received a report an account on Facebook that has been used to repeatedly share content that is promoting dangerous conspiracy theories and other misinformation.

The page reported to Netsafe is: [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

Specifically, the following post links to a video on an external site that makes the following provably false claims (among many others)

[https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

- 1:38:25 - the speaker claims that the COVID-19 vaccine from Pfizer is 'smashing' your immune system and that it 'does not work.' They further claim that all your body needs is sunlight, vitamins and minerals that have not been tainted by chemtrails from the air, citing another fringe conspiracy theory that toxic chemicals are being added to the atmosphere by aeroplane.
- 1:51:25 - the speaker claims that schools are 'just state sponsored propaganda'
- 1:53:12 - the speaker claims that the COVID-19 vaccine developed by Pfizer is not a vaccine and that it is a 'bio-weapon that is killing people.' They go on to claim that the government are therefore 'certified serial killers'
- 1:53:50 - the speaker claims that this COVID-19 vaccine was 'created by China' to 'kill off a few weak people'

It is our understanding that many individuals responsible for running this page, and even the page itself, has previously been subject to moderation action by Meta and that this account has been created to circumvent that moderation.

We ask that you please review this page and it's content against the Community Standards for Meta and take appropriate action.

Regards,

[REDACTED] Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:image001.jpg@01D8B3DD.B9529110] <https://www.netsafe.org.nz/>

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If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [REDACTED]
To: [REDACTED]
Subject: Report to Instagram #155571 - In confidence
Date: Friday, 19 August 2022 3:48:00 PM

Hello

Netsafe has received a report about two Instagram accounts that have been used to promote numerous conspiracy theories and spread harmful misinformation.

The accounts reported to us are:

1. [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])
2. [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

Specifically, these accounts have been used to share the following posts:

(1) [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

Promotes a conspiracy theory that feminism was a ploy by the Rockefeller family to move women out of the home and into work where they could be taxed. In addition, they claim that feminism was also a ploy to separate children from their mothers so that they could be indoctrinated in schools.

(1) [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

Shares a photo of a sign that claims, "healthy children do not die of COVID." We note that this is a provably false statement with many governments around the world reporting deaths among young people from COVID-19 who had no comorbidities.

(2) [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

Claims that natural immunity from infection of COVID-19 is equal to vaccination. Implies that the vaccination program and lockdown measures were therefore a method of controlling the population.

(2) [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

Claims that their previous Instagram account was removed by Instagram and they have therefore set up a new account. We note that this is likely in breach of the Community Guidelines and/or Community Standards for Facebook that prohibit circumventing account bans and moderation action.

They have also repeatedly promoted the website www.counterspinmedia.com. It is our understanding that this website has been used to:

- Attack someone through derogatory terms related to sexual activity (e.g. whore, slut).
- Posting content about a violent tragedy, or victims of violent tragedies that include claims that a violent tragedy did not occur.
- Posting content about victims or survivors of violent tragedies or terrorist attacks by name or by image, with claims that they are:
- Acting/pretending to be a victim of an event.
- Otherwise paid or employed to mislead people about their role in the event.
- Calling for, or making statements of intent to engage in, bullying and/or harassment.

We ask that you review these accounts and it's posts against the Community Guidelines for Instagram, and all other applicable terms of service, and take appropriate action.

Regards,

█ Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) |
Netsafe | www.netsafe.org.nz

We keep people safe online



From: [Facebook Cases](#)
To: [REDACTED]
Subject: Report to Instagram #155571 - In confidence
Date: Friday, 19 August 2022 3:49:42 PM

Update on your investigation request

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Thursday, August 18, 2022, 8:49 PM
To:
Subject: Report to Instagram #155571 - In confidence

Hello

Netsafe has received a report about two Instagram accounts that have been used to promote numerous conspiracy theories and spread harmful misinformation.

The accounts reported to us are:

1. [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])
2. [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

Specifically, these accounts have been used to share the following posts:

(1) [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])
Promotes a conspiracy theory that feminism was a ploy by the Rockefeller family to move women out of the home and into work where they could be taxed. In addition, they claim that feminism was also a ploy to separate children from their mothers so that they could be indoctrinated in schools.

(1) <https://www.instagram.com/██████████>

Shares a photo of a sign that claims, 'healthy children do not die of COVID.' We note that this is a provably false statement with many governments around the world reporting deaths among young people from COVID-19 who had no comorbidities.

(2) <https://www.instagram.com/██████████>

Claims that natural immunity from infection of COVID-19 is equal to vaccination. Implies that the vaccination program and lockdown measures were therefore a method of controlling the population.

(2) <https://www.instagram.com/██████████>

Claims that their previous Instagram account was removed by Instagram and they have therefore set up a new account. We note that this is likely in breach of the Community Guidelines and/or Community Standards for Facebook that prohibit circumventing account bans and moderation action.

They have also repeatedly promoted the website www.counterspinmedia.com <http://www.counterspinmedia.com>. It is our understanding that this website has been used to:

- Attack someone through derogatory terms related to sexual activity (e.g. whore, slut).
- Posting content about a violent tragedy, or victims of violent tragedies that include claims that a violent tragedy did not occur.
- Posting content about victims or survivors of violent tragedies or terrorist attacks by name or by image, with claims that they are:
 - Acting/pretending to be a victim of an event.
 - Otherwise paid or employed to mislead people about their role in the event.
 - Calling for, or making statements of intent to engage in, bullying and/or harassment.

We ask that you review these accounts and it's posts against the Community Guidelines for Instagram, and all other applicable terms of service, and take appropriate action.

Regards,

██████████ Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:image001.jpg@01D8B3DF.A5A2F9F0] <https://www.netsafe.org.nz/>

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email us at our cost to let us know. Thank you.

If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [Facebook Cases](#)
To: [REDACTED]
Subject: Report to Instagram #155571 - In confidence
Date: Sunday, 21 August 2022 5:46:59 AM

Update on your investigation request

Hi,

Thank you for your report.

We have now removed the following content for violating our policies:

[https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

[https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

[https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

[https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

[https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

[https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

If you have additional questions, please let us know.

Kind regards,

Meta Team.

From: [REDACTED]
Date: Thursday, August 18, 2022, 8:49 PM
To: [REDACTED]
Subject: Report to Instagram #155571 - In confidence

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Thursday, August 18, 2022, 8:49 PM
To: [REDACTED]
Subject: Report to Instagram #155571 - In confidence

Hello

Netsafe has received a report about two Instagram accounts that have been used to promote numerous conspiracy theories and spread harmful misinformation.

The accounts reported to us are:

1. [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])
2. [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])

Specifically, these accounts have been used to share the following posts:

(1) [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])
Promotes a conspiracy theory that feminism was a ploy by the Rockefeller family to move women out of the home and into work where they could be taxed. In addition, they claim that feminism was also a ploy to separate children from their mothers so that they could be indoctrinated in schools.

(1) [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])
Shares a photo of a sign that claims, "healthy children do not die of COVID." We note that this is a provably false statement with many governments around the world reporting deaths among young people from COVID-19 who had no comorbidities.

(2) [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])
Claims that natural immunity from infection of COVID-19 is equal to vaccination. Implies that the vaccination program and lockdown measures were therefore a method of controlling the population.

(2) [https://www.instagram.com/\[REDACTED\]](https://www.instagram.com/[REDACTED])
Claims that their previous Instagram account was removed by Instagram and they have therefore set up a new account. We note that this is likely in breach of the Community Guidelines and/or Community Standards for Facebook that prohibit circumventing account bans and moderation action.

They have also repeatedly promoted the website www.counterspinmedia.com <http://www.counterspinmedia.com>. It is our understanding that this website has been used to:

- Attack someone through derogatory terms related to sexual activity (e.g. whore, slut).
- Posting content about a violent tragedy, or victims of violent tragedies that include claims that a violent tragedy did not occur.
- Posting content about victims or survivors of violent tragedies or terrorist attacks by name or by image, with claims that they are:
 - Acting/pretending to be a victim of an event.
 - Otherwise paid or employed to mislead people about their role in the event.
- Calling for, or making statements of intent to engage in, bullying and/or harassment.

We ask that you review these accounts and it's posts against the Community Guidelines for Instagram, and all other applicable terms of service, and take appropriate action.

Regards,

 Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz [http://www.netsafe.org.nz/](http://www.netsafe.org.nz)

[cid:image001.jpg@01D8B3DF.A5A2F9F0] <https://www.netsafe.org.nz/>

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If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [REDACTED]
To: [REDACTED]
Subject: Report to Facebook #150794 - In confidence
Date: Thursday, 21 August 2023 9:50:00 AM
Attachments: [REDACTED]
[REDACTED]

Hello

Netsafe has been made aware of an individual on Facebook who has begun using a new/alternative Facebook account to evade a ban on their original Facebook account that happened last week. The individual concerned [REDACTED] who we understand to have been at the centre of harmful misinformation being shared on Facebook. A news article about the removal of their account last week by Meta moderators is available [here](#).

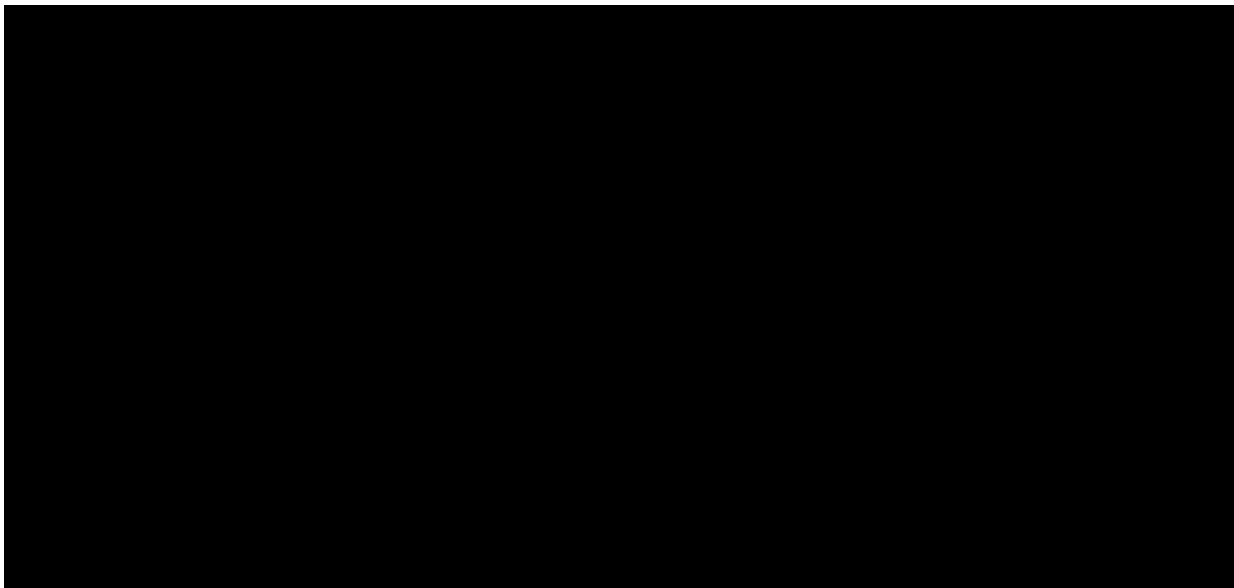
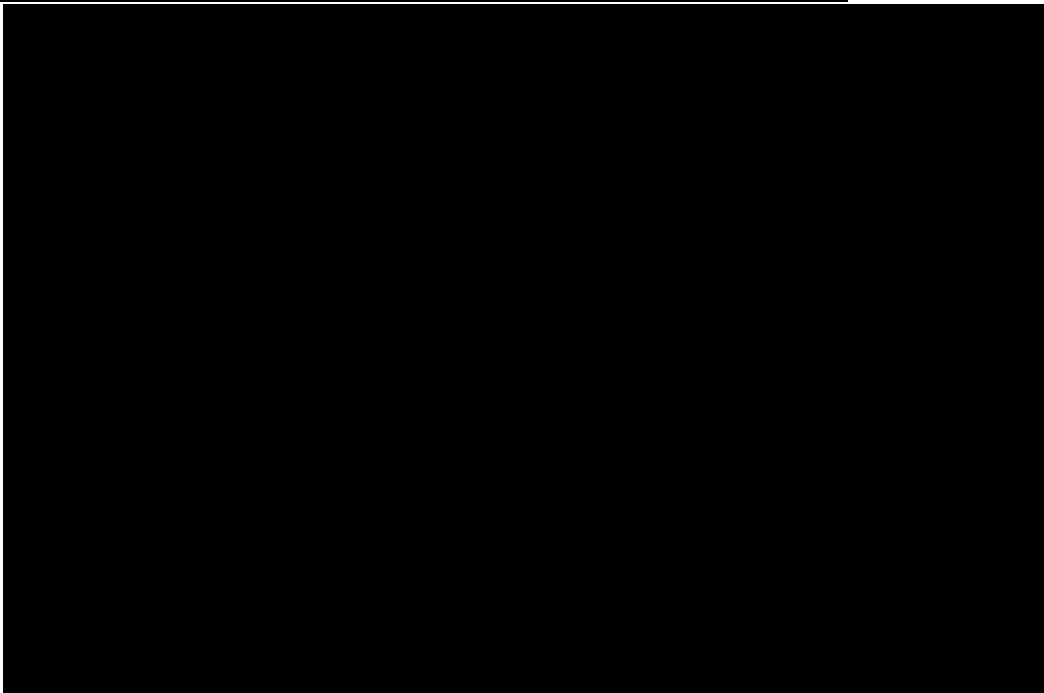
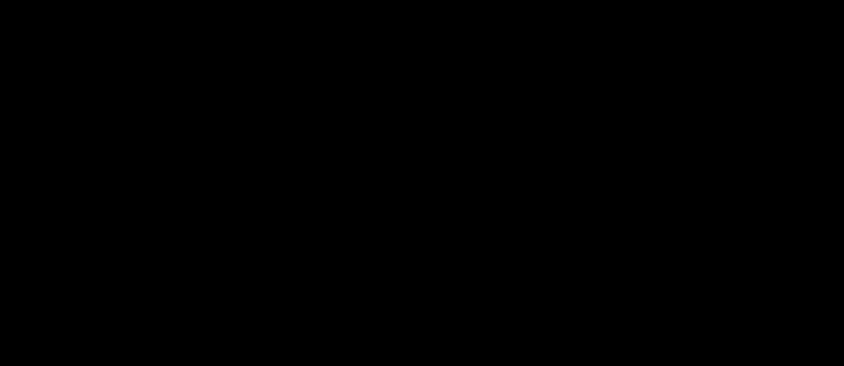
The new account they are using to evade this ban is [REDACTED]

This new account was first created in December of 2021 as far as we can tell. This account was barely active until this week when it began posting content in high volume. These new posts that have appeared since the beginning of this week are from the perspective of [REDACTED]. This follows the [removal of \[REDACTED\] Facebook page](#). Since then, this account appears to have become the primary Facebook used by [REDACTED]. This is evidenced by several posts on this page by [REDACTED] that have been recorded and posted in the first person.

It is clear that this individual is using a new/alternative account to evade a ban on their original Facebook account. We ask that you review this account against the following Facebook Community Standard and take appropriate action.

We do not allow the use of our services and will restrict or disable accounts or other entities (such as pages, groups and events) if you:

- Create an account, Page, group or event to evade our enforcement actions, including creating an account to bypass a restriction or after we have disabled your previous account, Page, group or event.



Regards,

[REDACTED] Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz

We keep people safe online



From: Facebook Cases
To: [REDACTED]
Cc: [REDACTED]
Subject: Report to Facebook #155994 - In confidence
Date: Thursday 25 August 2022 9:52:07 AM

Update on your investigation request

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Wednesday, August 24, 2022, 2:51 PM
To: [REDACTED]
Subject: Report to Facebook #155994 - In confidence

Hello

Netsafe has been made aware of an individual on Facebook who has begun using a new/alternative Facebook account to evade a ban on their original Facebook account that happened last week. The individual concerned is [REDACTED] who we understand to have been at the centre of harmful misinformation being shared on Facebook. A news article about the removal of their account last week by Meta moderators is available here <https://www.newshub.co.nz/home/new-zealand/2022/08/prominent-anti-mandate-protester-chantelle-baker-banned-from-facebook.html>.

The new account they are using to evade this ban is: [REDACTED]

This new account was first created in December of 2021 as far as we can tell. This account was barely active until this week when it began posting content in high volume. These new posts that have appeared since the beginning of this week are from the perspective of [REDACTED]. This follows the removal of [REDACTED] Facebook page <https://www.newshub.co.nz/home/new-zealand/2022/08/prominent-anti-mandate-protester-chantelle-baker-banned-from-facebook.html>. Since then, this account appears to have become the primary Facebook used by [REDACTED]. This is evidenced by several posts on this page by [REDACTED] that have been recorded and posted in the first person.

It is clear that this individual is using a new/alternative account to evade a ban on their original Facebook account. We ask that you review this account against the following Facebook Community Standard and take appropriate action.

We do not allow the use of our services and will restrict or disable accounts or other entities (such as pages, groups and events) if you:

- Create an account, Page, group or event to evade our enforcement actions, including creating an account to bypass a restriction or after we have disabled your previous account, Page, group or event.

1. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

1. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

1. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

Regards,

[REDACTED] Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz/>

[cid:image004.jpg@01D8B867.FA2942E0] <https://www.netsafe.org.nz/>

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If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [REDACTED]
To: Facebook Cases
Subject: RE: Report to Facebook #155994 - In confidence
Date: Thursday, 29 September 2022 4:17:00 PM

Hello,

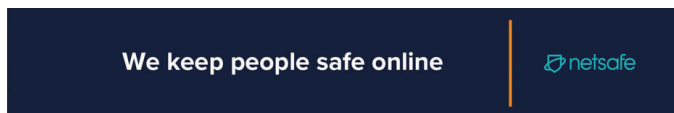
We are following up on the below report made to you on August 25, 2022 to see if you have a decision on this report

Please let us know if you have had an opportunity to review the content and if any action has been taken

We look forward to your response

Regards,

[REDACTED] Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz



From: Facebook Case [REDACTED]
Sent: Thursday, 25 August 2022 9:52 AM
To: [REDACTED]
Cc: [REDACTED]
Subject: Report to Facebook #155994 - In confidence

Update on your investigation request

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From [REDACTED]
Date Wednesday, August 24, 2022, 2:51 PM
To [REDACTED]
Subject Report to Facebook #155994 - In confidence

Hello

Netsafe has been made aware of an individual on Facebook who has begun using a new/alternative Facebook account to evade a ban on their original Facebook account that happened last week. The individual concerned is [REDACTED] who we understand to have been at the centre of harmful misinformation being shared on Facebook. A news article about the removal of their account last week by Meta moderators is available here <https://www.newshub.co.nz/home/new-zealand/2022/08/prominent-anti-mandate-protester-chantelle-baker-banned-from-facebook.html>.

The new account they are using to evade this ban is: [REDACTED]

This new account was first created in December of 2021 as far as we can tell. This account was barely active until this week when it began posting content in high volume. These new posts that have appeared since the beginning of this week are from the perspective of [REDACTED]. This follows the removal of [REDACTED]'s Facebook page <https://www.newshub.co.nz/home/new-zealand/2022/08/prominent-anti-mandate-protester-chantelle-baker-banned-from-facebook.html>. Since then, this account appears to have become the primary Facebook used by [REDACTED]. This is evidenced by several posts on this page by [REDACTED] that have been recorded and posted in the first person.

It is clear that this individual is using a new/alternative account to evade a ban on their original Facebook account. We ask that you review this account against the following Facebook Community Standard and take appropriate action.

We do not allow the use of our services and will restrict or disable accounts or other entities (such as pages, groups and events) if you:

- Create an account, Page, group or event to evade our enforcement actions, including creating an account to bypass a restriction or after we have disabled your previous account, Page, group or event.

1. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

1. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

1. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

Regards,

[REDACTED] Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz <http://www.netsafe.org.nz>

[cid:image004.jpg@01D8B867.FA2942E0] <https://www.netsafe.org.nz/>

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If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [REDACTED]
To: [REDACTED]
Subject: In confidence - request from Netsafe re: 157303
Date: Friday, 16 September 2022 10:49:00 AM

[REDACTED]

[REDACTED]

[https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

[REDACTED]

Of note is where [REDACTED] discusses her views on 5G at 2.12 .
This could be considered to be misinformation.

[REDACTED]

We believe this may be in violation of your Community Standards:

[REDACTED]

Misinformation

We ask that you please review this content and consider removing it from your platform in

accordance with your policies.

Regards,



Case Manager | Netsafe|

From: [Facebook Cases](#)
To: [REDACTED]
Cc: [REDACTED]
Subject: In confidence - request from Netsafe re: 157303
Date: Friday, 16 September 2022 10:49:36 AM

Update on your investigation request

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Thursday, September 15, 2022, 3:49 PM
To: [REDACTED]
Subject: In confidence - request from Netsafe re: 157303



[REDACTED]

<https://www.facebook.com/> [REDACTED]

[REDACTED]

Of note is where [REDACTED] discusses her views on 5G at 2.12 .
This could be considered to be misinformation.

[REDACTED]

We believe this may be in violation of your Community Standards:

[REDACTED]

Misinformation

We ask that you please review this content and consider removing it from your platform in accordance with your policies.

Regards,

[REDACTED] | Case Manager | Netsafe|

If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [Facebook Cases](#)
To: [REDACTED]
Subject: In confidence - request from Netsafe re: 157303
Date: Tuesday, 20 September 2022 4:04:26 PM

Update on your investigation request

Hi,

Thank you for bringing this content to our attention.

Our team has done an in depth investigation of the content in question, but has found that it does not violate our Community Standards:
www.facebook.com/communitystandards

If there is more information you can provide or if you would like us to review specific elements of the content, please reply to this message.

Kind regards,

Meta Team

From: [REDACTED]
Date: Thursday, September 15, 2022, 3:49 PM
To: [REDACTED]
Subject: In confidence - request from Netsafe re: 157303

Hi,

Thank you for your report. We are reviewing the content you submitted.

If someone is in immediate danger, call local emergency services. Don't wait.

If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

[FACEBOOK] <https://www.facebook.com/communitystandards/>

[INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,

Meta Team

From: [REDACTED]
Date: Thursday, September 15, 2022, 3:49 PM

To: [REDACTED]

Subject: In confidence - request from Netsafe re: 157303



[https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])



Of note is where [REDACTED] discusses her views on 5G at 2.12 .
This could be considered to be misinformation.



We believe this may be in violation of your Community Standards:



Misinformation

We ask that you please review this content and consider removing it from your platform in accordance with your policies.

Regards,

 Case Manager | Netsafe|

If you do not wish to receive emails from this case, please reply to this email and ask to be removed from this thread.

From: [REDACTED]
To: [REDACTED]
Subject: Report to Facebook #157568 - In confidence
Date: Thursday, 15 September 2022 1:29:00 PM

Hello

Netsafe has received a report from a concerned member of the public about a Facebook user, [REDACTED], that is using multiple accounts and pages to promote misinformation about COVID-19 vaccines. The member of the public has been able to link all three accounts based on this user posting the same content on the member's Facebook page.

Account 1: [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

Account 2: [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

Page 1: [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

The user [REDACTED] appears to make repeated claims that COVID-19 vaccines contain graphene, and that this results in individuals being killed and/or sterilised as a result of the vaccine. Examples of this claim across all three pages/accounts include:

1. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
2. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
3. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
4. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
5. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
6. [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

We believe that this content and these claims are likely to violate Meta's Community Standards and COVID-19 Policy Updates and Protections, by promoting misinformation discouraging good health practices with claims about the safety or serious side effects of COVID-19 vaccines (death; infertility or sterilisation) and claims that COVID-19 vaccines contain toxic, prohibited or harmful ingredients (and) anything not on the vaccine list.

We ask that you review this content and these pages/accounts, and take appropriate action.

Regards

█ Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) |
Netsafe | www.netsafe.org.nz

We keep people safe online



From: [redacted]
To: [redacted]
Subject: [redacted]
Date: Thursday, 15 September 2022, 1:35:58 PM

Update on your investigation request

Hi,
Thank you for your report. We are reviewing the content you submitted.
If someone is in immediate danger, call local emergency services. Don't wait.
If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:
[FACEBOOK] <https://www.facebook.com/communitystandards/>
[INSTAGRAM] <https://help.instagram.com/37254109591119/>

Regards,
Meta Team

From: [redacted]
Date: Wednesday, September 14, 2022, 6:30 PM
To: [redacted]
Subject: Report to Facebook #157568 - In confidence

Hello
Netsafe has received a report from a concerned member of the public about a Facebook user [redacted] that is using multiple accounts and pages to promote misinformation about COVID-19 vaccines. The member of the public has been able to link all three accounts based on this user posting the same content on the member's Facebook page.

Account 1: [https://www.facebook.com/\[redacted\]](https://www.facebook.com/[redacted])
Account 2: [https://www.facebook.com/\[redacted\]](https://www.facebook.com/[redacted])
Page 1: [https://www.facebook.com/\[redacted\]](https://www.facebook.com/[redacted])

The user [redacted] appears to make repeated claims that COVID-19 vaccines contain graphene, and that this results in individuals being killed and/or sterilised as a result of the vaccine. Examples of this claim across all three pages/accounts include:

1. [https://www.facebook.com/\[redacted\]](https://www.facebook.com/[redacted])
2. [https://www.facebook.com/\[redacted\]](https://www.facebook.com/[redacted])
3. [https://www.facebook.com/\[redacted\]](https://www.facebook.com/[redacted])
4. [https://www.facebook.com/\[redacted\]](https://www.facebook.com/[redacted])
5. [https://www.facebook.com/\[redacted\]](https://www.facebook.com/[redacted])
6. [https://www.facebook.com/\[redacted\]](https://www.facebook.com/[redacted])
7. [https://www.facebook.com/\[redacted\]](https://www.facebook.com/[redacted])

We believe that this content and these claims are likely to violate Meta's Community Standards and COVID-19 Policy Updates and Protections, by promoting misinformation discouraging good health practices with claims about the safety or serious side effects of COVID-19 vaccines (death, infertility or sterilisation) and claims that COVID-19 vaccines contain toxic, prohibited or harmful ingredients (and) anything not on the vaccine list.

We ask that you review this content and these pages/accounts, and take appropriate action.

Regards

[redacted] Online Safety Operations Centre Team Leader | 0508 NETSAFE (638 723) | Netsafe | www.netsafe.org.nz | <http://www.netsafe.org.nz>

[cid:image001.jpg@01D8C907.3CFB4420] <https://www.netsafe.org.nz>

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If you do not wish to receive emails from this team, please reply to this email and ask to be removed from this list.

Update on your investigation request

Hi,
Thank you for your report.
We have now removed the following content for violating our policies:

- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

We have also reviewed the following content and found it does not violate our policies:

- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

If there is more information you can provide or if you would like us to review specific elements of the content, please reply to this message.
In order to flag specific elements of content from a page, group, or profile, please provide URLs to the specific content as URLs for entire pages, profiles, or groups are not sufficiently specific.
- To locate the specific URL for a photo/post/video, right click the date of the post and select "copy shortcut."
- To locate the specific URL for a comment, right click the date of the particular comment and select "copy shortcut."

Upon receiving this information, our team will review each individual piece of content against our policies and take action on violating content.
We also encourage users to report anything they feel violates our policies using the report links located throughout the site. Please refer to this link for more information on reporting:

- [FACEBOOK] https://www.facebook.com/help/179719084646061?helpref=hc_global_nav
- [INSTAGRAM] https://help.instagram.com/1662972894770?helpref=page_content

We take our policies very seriously and work hard to find the balance between free expression and promoting a safe community. Our policies prohibit the kind of behavior that would warrant removal from Facebook, and we have determined the content above are not in violation of our policies. To learn more about our policies, please visit the following link:

- [FACEBOOK] www.facebook.com/communitystandards
- [INSTAGRAM] <https://help.instagram.com/477434105621119/>

If you have additional questions, please let us know.

Kind regards,
Meta Team

From: [REDACTED]
Date: Wednesday, September 14, 2022, 6:30 PM
To: [REDACTED]
Subject: Report to Facebook #157568 - In confidence

Hi,
Thank you for your report. We are reviewing the content you submitted.
If someone is in immediate danger, call local emergency services. Don't wait.
If you'd like more information on our policies related to imminent violence or physical harm, please refer to our Community Standards at:

- [FACEBOOK] <https://www.facebook.com/communitystandards/>
- [INSTAGRAM] <https://help.instagram.com/477434105621119/>

Regards,
Meta Team

From: [REDACTED]
Date: Wednesday, September 14, 2022, 6:30 PM
To: [REDACTED]
Subject: Report to Facebook #157568 - In confidence

Hello
Netsafe has received a report from a concerned member of the public about a Facebook user [REDACTED] that is using multiple accounts and pages to promote misinformation about COVID-19 vaccines. The member of the public has been able to link all three accounts based on this user posting the same content on the member's Facebook page.

- Account 1: [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- Account 2: [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- Page 1: [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

The user [REDACTED] appears to make repeated claims that COVID-19 vaccines contain graphene, and that this results in individuals being killed and/or sterilised as a result of the vaccine. Examples of this claim across all three pages/accounts include:

- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])
- [https://www.facebook.com/\[REDACTED\]](https://www.facebook.com/[REDACTED])

We believe that this content and these claims are likely to violate Meta's Community Standards and COVID-19 Policy Updates and Protections, by promoting misinformation discouraging good health practices with claims about the safety or serious side effects of COVID-19 vaccines (death, infertility or sterilisation) and claims that COVID-19 vaccines contain toxic, prohibited or harmful ingredients (and) anything not on the vaccine list.

We ask that you review this content and these pages/accounts, and take appropriate action.

Regards
[REDACTED] Online Safety Operations Centre Team Leader | 0508 NETSAFE (838 723) | Netsafe | www.netsafe.org.nz | <http://www.netsafe.org.nz>

[sid:image001.jpg@01D8C907.3CFB8420] <https://www.netsafe.org.nz/>

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