

24 November 2022

Darryl Howse  
[fyi-request-20960-ed229c9a@requests.fyi.org.nz](mailto:fyi-request-20960-ed229c9a@requests.fyi.org.nz)

REF: OIA-11316

Dear Darryl

**Extension of time to respond to request made under the Official Information Act 1982**

Thank you for your email of 27 October 2022 requesting the following information under the Official Information Act 1982 (the Act):

- 1. A list of all legal tests that any complaint is referenced against for consideration. This information can be sent as a summary in PDF format as long as it has full references to what legal tests are considered.*
- 2. A full copy of NZTA guidelines considered in any personalised plate complaint as referenced above. This information can be sent in full, in PDF format as long as it is complete.*

This letter is to advise you that Waka Kotahi NZ Transport Agency is extending the 20 working days available to respond to your request, as allowed for under section 15A of the Act. We require an additional 10 working days to respond to your request. A response will be provided to you on or before 8 December 2022.

The deadline is being extended because of the consultations necessary to make a decision on your request are such that a thorough response to your request cannot reasonably be made within the 20-working-day limit.

Under section 28 of the Act, you also have the right complain to the Ombudsman about this extension. More information about the Ombudsman is available online at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

If you would like to discuss the extension with Waka Kotahi, please contact Ministerial Services by email at [official.correspondence@nzta.govt.nz](mailto:official.correspondence@nzta.govt.nz).

Yours sincerely



**Jackie Smith**  
Principal Advisor – Regulatory Services