



18 November 2022

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Tēnā koe Jamie

**OIA request 22/23 0325 Request for information relating to citizenship processing timeframes**

Thank you for your Official Information Act (Act) request received by the Department of Internal Affairs (Department) on 21 October 2022.

You requested –

*Wish to know the following data for paper-based citizenship applications made in Christchurch only for the said these months:*

*September 2021 and October 2021 and Nov 2021 and December 2021.*

*Total applications - Processed - Yet to be processed - Approved.*

In response to your request I can provide you with the following information.

We have previously provided you with the data sought for September and October 2021 in response to your previous OIA request 2223 0243, which you submitted via the fyi.org website. This portion of your request is therefore refused pursuant to section 18(d) of the Act; the information requested is already publicly available.

In response to the portion of your request relating to November and December 2021, refer to the table below.

Paper Application breakdown for Christchurch				
Month	Received	Processing	Unassigned	Completed
November 2021	43	0	40	3
December 2021	114	6	98	10

**Caveats:**

- The statuses of the applications were collated at the date of 27 October 2022.
- This data is based on the date the application was received in our Christchurch office.
- The column 'Completed' refers to all applications that have either been Withdrawn, Declined or Approved.

- Applications within our system can be picked up by any citizenship trained Life and Identity Services Officer (LISO) in any office.
- As the data is extracted from a dynamic system, there may be small variances when compared with prior or future datasets.

As this information may be of interest to other members of the public, the Department has decided to proactively release a copy of this response on the DIA website. All requestor data, including your name and contact details, will be removed prior to release. The released response will be made available here: <https://www.dia.govt.nz/Official-Information-Act-Requests-2>.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Ngā mihi



Julia Taylor  
Manager Operational Policy and Official Correspondence  
Service Delivery and Operations