## **Appendix A**

Table one: Online Applications received from July 2021 to December 2021

Online Applications								
Month Received	Approved	Declined	Processing	Unassigned	Withdrawn			
July-21	1660	0	368	<5	30			
August-21	1329	0	242	662	13			
September-21	1442	0	84	814	15			
October-21	1567	0	83	971	13			
November-21	1343	0	111	850	10			
December-21	1223	<5	138	644	15			

Table two: Paper Applications in the Auckland region received from July 2021 to December 2021

Auckland Paper Applications							
Month Received	Approved	Declined	Processing	Unassigned	Withdrawn		
July-21	172	0	115	<5	<5		
August-21	57	0	65	129	7		
September-21	<5	0	<5	0	0		
October-21	<5	0	<5	<5	<5		
November-21	<5	0	0	7	0		
December-21	0	0	0	0	0		

## Caveats for both tables one and two:

- The statuses of the applications were collated at the date of 20 September 2022.
- Applications submitted through the digital channel cannot be broken down by their location received.
- The Paper Channel data is based on the date the application was received in the Auckland region (Auckland and Manukau office).
- Applications within our system can be picked up by any LISO in any office.
- As the data is extracted from a dynamic system, there may be small variances when compared with prior or future datasets.