



30 September 2022

Ref: DOIA 2122-0425

Indrajeet Singh

Email: fyi-request-20432-d458343a@requests.fyi.org.nz

Dear Indrajeet Singh

Thank you for your email of 1 September 2022 to the Ministry of Business, Innovation and Employment requesting, under the Official Information Act 1982 (the Act), the following information:

1. *A copy of the policies and processes regarding the granting of managed isolation fee waivers under special circumstances, specifically information relating to applications under compassionate grounds.*
2. *The scenarios where fee waivers have been granted under compassionate grounds with details of different categories (Residency Status) and basis of waivers categories (Like sickness of family member, medical treatment etc)*
3. *The number of fee waivers that have been applied for under compassionate grounds with categories as number 2.*
4. *The number of fee waivers that have been granted under compassionate grounds with categories as number 2.*

Question 1

Please find attached a copy of the *MIQ Fee Waiver Guidelines*. Some material has been withheld pursuant to section 9(2)(g)(ii) of the Act to maintain the effective conduct of public affairs through the protection of officers and employees from improper pressure or harassment.

In terms of section 9 of the Act, I do not consider that the withholding of this information is outweighed by public interest considerations in making the information available.

Questions 2 – 4

Managed Isolation and Quarantine (MIQ) fee waivers are granted under the categories *Special Circumstances*, *Undue Hardship* or both. Applications are not broken down any further and cannot be reported on in this manner without looking at each individual file.

Therefore, we are refusing this part of your request pursuant to section 18(f) of the Act, as the material you have requested cannot be made available without substantial collation or research.

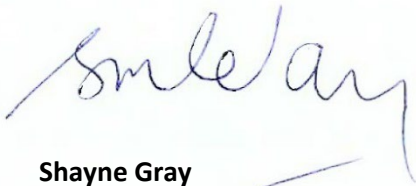


However, we can give you the following breakdown of fee waiver applications received by MIQ as at 11 September 2022.

All Waiver Applications Received	Received and not progressed	Total Outstanding	Total Completed	Approved Waiver Applications			Declined Waiver Applications		
				Financial Hardship	Special Circumstances	BOTH	Financial Hardship	Special Circumstances	BOTH
19,746	3,534	133	16,079	107	10,270	170	2,101	2,873	558

You have the right to seek an investigation and review by the Ombudsman of this decision. Information to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely



Shayne Gray
General Manager
Managed Isolation and Quarantine

Document schedule:

#	Document	Withholding grounds
1	MIQ Fee Waiver Guidelines	s 9(2)(g)(ii)