Out of Scope From:

Monday, 18 July 2022 9:10 AM Sent:

To: Out of Scope Cc:

cial Information Act 1982 FW: [EXTERNAL] - RE: RNZ News - PS PS seeking PIA by DIA Subject:

FYI

Out of Scope (She/Her)

Manager, Regulatory Policy

Systems Integrity | Te Ropū Waeture | Regulatory Services

Email: Out of Scope nzta.govt.nz

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Waka Kotahi NZ Transport Agency

Chews Lane Office, 50 Victoria Street

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www.nzta.govt.nz

From: Out of Scope

Sent: Monday, 18 July 2022 9:09 AM

To: Out of Scope @nzta.govt.nz>; Qut of Scope @nzta.govt.nz>

Cc: Out of Scope @nzta.govt.nz> Subject: RE: [EXTERNAL] - RE: RNZ News - PS PS seeking PIA by DIA

Hi Out of Scope

Thanks for this, my team has been working to identify the leg barriers to the consumer hub idea – including Register info, Digital Driver licenses etc - that the new Digital Framework strategy discusses. There's nothing in it so far about facial recognition that I'm aware of and they've been liaising with Digital's Out of Scope

Dut of Scor

Ngā mihi

Out of Scope (She/Her)

Manager, Regulatory Policy

Systems Integrity | Te Ropū Waeture | Regulatory Services

Email: Out of Scope nzta.govt.nz

Phone: Out of Scope

Subject: Amendments to transport and privacy legislation required to support the

introduction of digital identity services

Location: Microsoft Teams Meeting

Start: Fri 6/05/2022 10:00 AM **End:** Fri 6/05/2022 10:45 AM

Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Out of Scope
Required Attendees: Out of Scope

Kia ora

I hope that you've had a great long weekend.

Out of Scope and I from the Regulatory Policy team are working in the digital identity space, looking at Waka Kotahi's role as an Information Provider and Relying Party. We have begun scoping the legislative requirements impacting digital driver licences (DDL) and a future app. Currently, the Land Transport Act and Driver Licensing Rule prescribe the form and format that driver licences must have, and other requirements such as the need to surrender a driver licence in certain circumstances, which will not be possible if a customer holds a DDL.

It would be great to have a meeting with you to discuss the possible design and functionality of DDL and the app, in order to give us a better understanding of what amendments might be required to transport and privacy legislation. If possible, it would be helpful if we could touch on the following points:

- 1. How will DDL be issued?
 - a. What information will customers need to provide?
 - b. What will the application process be?
- 2. How will DDL be surrendered or revoked?
 - a. How will customers be notified?
- 3. What personal information will DDL contain?
 - a. Will DDL contain the same information as a customer's physical credential?
 - b. Will any features on a physical credential not be required on a DDL e.g. barcode?
 - c. Will DDL contain additional information or physical requirements e.g. real time updates of licence status (suspended, revoked etc), security features, QR codes?
 - d. How will information be displayed/what will the format requirements be for DDL?
- How will customers access, update and share their information on the DDL app?
 - a. What information will customers be able to be access and share on the app?
 - b. How will information provided in the app be updated in the registers?
 - c. Do the registers have the technological capacity to support the functions required for digital identity services?
- 5. What changes will be required to the Privacy Act?
 - a. How will the app change how Waka Kotahi collects, stores, uses and discloses information?
 - b. Does the Privacy Act impede the sharing of information between the MVR, RUC and DL registers required for the app?

I've put some time in our calendars for next week but if this doesn't work, please just let me know and I can find another time.

Ngā mihi

- Jalinformation Act 1987 Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity

Regulatory Services

Teams/DDI Out of Scope

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Waka Kotahi NZ Transport Agency Chews Lane Office / 50 Victoria Street Private Bag 6995, Wellington 6141, New Zealand

Microsoft Teams meeting

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Sent: Wednesday, 2 February 2022 8:21 AM

Out of Scope To: Out of Scope Cc:

cial Information Act 1987 FW: Austroads Project SRL 6348 - Mobile driver licences - issues paper for Subject:

developing a harmonisation roadmap fyi

Attachments:

Follow Up Flag: Follow up Flag Status: Flagged

FYI 😊

Out of Scope (She/Her)

Manager, Regulatory Policy

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www.nzta.govt.nz

From: Out of Scope @nzta.govt.nz>

Sent: Tuesday, 1 February 2022 10:55 AM

To: Out of Scope

Subject: Austroads Project SRL 6348 - Mobile driver licences - issues paper for developing a harmonisation roadmap

Good morning everybody,

Out of Scope

I am sharing the attached Issues Paper for your background information and I have highlighted some text in the attached which reflects some of the key considerations relevant to Waka Kotahi (including international interoperability for kiwis, how to gain acceptability by relying organisations such as vehicle hire companies, and what standards we might adopt in New Zealand for recognising the use and acceptability of foreign DDLs in New Zealand.

Aside from this project developing a pathway for the safe and effective introduction of DDLs, it will also cover off how the DDL is likely to interact with the Digital Identity Trust Framework (DITF) and digital wallet – which of course is also relevant to Waka Kotahi given the DITF reciprocal agreements that now exist between Australia & New Zealand. This means this project is directly relevant to the upcoming spade work we will need to undertake.



Best regards, Out of Scope

Out of Scope (she/her) Dip Bus Studs (Mgmt)

Lead Advisor, Licensing

Systems Integrity | Te Rōpū Waeture | Regulatory Services

Email: Out of Scope <u>nzta.govt.nz</u>

Please note: I am unavailable on Thursdays and Fridays

Phone: Dut of Scope Mobile: Out of Scope

Years of service



www.nzta.govt.nz

From: Out of Scope Out of Scope <u>nzta.govt.nz</u>>

Sent: Wednesday, 12 January 2022 11:51 AM

To: Out of Scope

Cc: Out of Scope

Subject: RE: Out of ScopeOut of Digital identity (citizen) discussion

Dear Out of Scope et al,

Happy New Year!

Following our chat on 15 December, to follow are a couple of background links to information and the ISO Standard relevant to the introduction of mobile/digital driver licences (DDLs) that we really need to think about when considering MVP as our first step (~5 min to watch and read).

https://www.aamva.org/Mobile-Drivers-License/

https://www.iso.org/standard/69084.html

You will see from the above that the utility (and legislated uses) for driver licences and holders is wider than simply an authority to drive. The second link is the link to the ISO Standard for DDLs.

ISO Standard for Digital Driver Licences

Most countries are already in the process of issuing digital driver licences, and pressure will come/is coming on Waka Kotahi to do the same as work progresses on the Digital Identity Trust Framework, and as Waka Kotahi is able to strengthen the integrity of licensing enrolment and renewal processes.

The ISO Standard for digital driver licences is 18013-5 as per the above link.

This Standard is key for Waka Kotahi to be aware of because the introduction of DDL systems and policies in accord with the International Standard provides a secure platform for international interoperability, meaning one of the benefits for licence holders' opting in to a DDL will be that they may be acceptable in international jurisdictions, whereas jurisdictions that are transitioning to DDLs in isolation of the ISO Standard will miss this opportunity for licence holder benefit. Furthermore, international jurisdictions are increasingly expecting/requiring that licences relied on for driving locally or internationally can be verified in real time for authenticity. This means that if Waka Kotahi chooses to issue DDLs in a manner that is inconsistent with the ISO Standard, it will need to provide a mechanism for verifying its licences in an international context.

I'm really looking forward to assisting you in progressing this important work toward digitisation of driver licence services.

In the meantime, hope the above is useful.

Best regards, Out of Scop

Out of Scope (she/her) Dip Bus Studs (Mgmt)

Lead Advisor, Licensing

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Please note: I am unavailable on Thursdays and Fridays

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Mobile: Out of Scope

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Out of Scope

Sent: To: Thursday, 26 May 2022 11:59 AM

Out of Scope

Subject: RE: DDL email to Digital Team

Kia Ora

Looks great, few notes below.

Do you want to lay out some of the basic requirements of a driver licence that may effect the design of the DDL product? Or shall we just discuss that in our meeting?

Ngā mihi

Out of Scope (He/Him)

Senior Advisor, Regulatory Policy

Systems Integrity | Te Ropū Waeture | Regulatory Services

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From: Out of Scope @nzta.govt.nz>

Sent: Wednesday, 25 May 2022 12:58 PM

To: Out of Scope @nzta.govt.nz>

Subject: DDL email to Digital Team

Hi Out of Scope

I've drafted the email to Out of Scope below. Is there anything else you think I should add/change?

Hi

Following our last meeting to discuss the digital driver licence and app, and I have had a meeting with Operational Policy, Legal and MoT to discuss what needs to be done to implement a DDL and app.

The key takeaways are that:

- The Director must issue driver licences in accordance with the regulations and rules for it to be valid. There is
 not an operational solution that will recognise digital driver licences as the legal equivalent of a driver licence
 card. Legislative change is required to make a DDL valid.
- The functions that the digital driver app will offer users, will determine what legislation needs to be amended. For example, if we plan to have a digital transport service licence (TSL), this will require amendment to the Operator Licensing Rule. If we want to have other transport functions on the app (e.g tolling, RUC, motor vehicle registration, age only ID etc.) we will need to undertake a legislative impact assessment for each.
- At this stage, and I have focused on what legislative change will be required to have a learner, restricted
 and full version of a digital driver licence, and how the app could be used to send electronic notifications to
 users.
- At this stage, and I have focused on what legislative change will be required to enable digital version of Class 1- 6 driver licence's and their associated endorsements, and how the app could be used to send electronic notifications to users.
- Note that we believe that certain endorsements must still be issued with a Driver Identification Card for display purposes (e.g. P (Passenger) endorsement and V (Vehicle Recovery) endorsement)
- The Land Transport Act and Driver Licensing Rule will need to be amended to include:
 - o A definition of a digital driver licence
- It will also need to be amended to set out processes, such as
 - How a user can apply for a DDL
 - O How a user "surrenders" a DDL to police for inspection
 - How a user voluntarily surrenders a DDL or endorsement to Waka Kotahi

It would be great to have another meeting to discuss this project. For our purposes, it would help to understand more about:

- How a relying party will verify the app e.g will there be a QR code and an app reader
- How will users be able to control what information they show to a relying party e.g. how can the app be structured so that a user can choose to only show that they are over 18 years a relying party, and not their address, donor status etc.
- Any security or privacy features of the app e.g a data access log that enables a user to view who has accessed
 their data in the digital licence, a prompt that a user selects in order to show selected information to a relying
 party
- How customer information will be securely stored ie. how it will be encrypted in the app, who will have access to user information etc.

I've put some time in our calendars for next week. If this time doesn't suit, or you have any questions, please let or myself know.

Ngā mihi

Out of Scope

ut of Scope / Policy Advisor – Regulatory Policy, Systems Integrity

Regulatory Services

Teams/DDI Out of Scope

M Out of Scope

E Out of Scope nzta.govt.nz w nzta.govt.nz

Waka Kotahi NZ Transport Agency **Chews Lane Office /** 50 Victoria Street Private Bag 6995, Wellington 6141, New Zealand

Out of Scope

Sent:

Thursday, 12 May 2022 7:21 AM

To:

Out of Scope

Subject:

RE: DDL Legislation Option Table

Thanks

That's looking good. I have added one more option (without any content) let me know if you think it is worthwhile.

to add in some historic context on the existing Driver Licence legislation and operational Maybe flick it over to policy. Happy for you to do that whenever. cialinionation

Ngā mihi

Out of Scope (He/Him)

Senior Advisor, Regulatory Policy

Systems Integrity | Te Ropū Waeture | Regulatory Services

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From: Out of Scope < Out of Scope nzta.govt.nz>

Sent: Wednesday, 11 May 2022 2:55 PM

To: Out of Scope out of Scope nzta.govt.nz>

Subject: RE: DDL Legislation Option Table

That that structure is looking much better! I've gone through and added some replies to your comments in red. I've also added a little policy background blurb.

Ngā mihi

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity

Regulatory Services

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M Out of Scope

E Out of Scope nzta.qovt.nz w nzta.govt.nz

Waka Kotahi NZ Transport Agency

Chews Lane Office / 50 Victoria Street

Private Bag 6995, Wellington 6141, New Zealand

From: Out of Scope @nzta.govt.nz>

Sent: Wednesday, 11 May 2022 11:58 am

To: Out of Scope

@nzta.govt.nz>
Subject: RE: DDL Legislation Option Table

Thanks Out of Scope

I have gone through, added a few things and made a few comments. Let me know what you think.

Section 9(2)(g)(i)

If you could make sure that we get a bit of the Policy background added at the front of this and then we can get it over to and the legal for review.

Ngā mihi

Out of Scope (He/Him)

Senior Advisor, Regulatory Policy

Systems Integrity | Te Ropū Waeture | Regulatory Services

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From: Out of Scope @nzta.govt.nz>

Sent: Tuesday, 10 May 2022 5:52 PM

To: Out of Scope @nzta.govt.nz>

Subject: DDL Legislation Option Table

Hi Out of Scope

Here is the option table for legislation impacted by DDLs. Feel free to make any changes.

Also under the NSW Act it states:

Released under the

From: Section 9(2)(a) @transport.govt.nz>

Sent: Tuesday, 17 May 2022 2:19 PM

To: Out of Scope
Cc: Out of Scope

Subject: RE: Digital driver licence contacts

CAUTION: The sender of this email is from outside Waka Kotahi. Do not click links, attachments, or reply unless you recognise the sender's email address and know the content is safe.

Section 9(2)(a) , myself and section 9(2)(a)

From: Out of Scope @nzta.govt.nz>

Sent: Tuesday, 17 May 2022 1:16 pm

To: Section 9(2)(a) <Section 9(2)(a) transport.govt.nz>

Cc: Out of Scope @nzta.govt.nz>; Out of Scope @nzta.govt.nz>

Subject: Digital driver licence contacts

Kia Ora Section 9(2)(a

Yesterday you said to reach out to a couple of people regarding DDLs. Can you remind me who that was so I can organise a catch-up?

Ngā mihi

Out of Scope (He/Him)

Senior Advisor, Regulatory Policy

Systems Integrity | Te Ropū Waeture | Regulatory Services

Email: Out of Scope nzta.govt.nz

Mobile: Out of Scope

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Out of Scope

Sent:

Thursday, 26 May 2022 11:47 AM

To:

Out of Scope Out of Scope

Subject:

RE: Digital Driver Licence Examples

Thanks



Those are some very good points regarding the DIC. After reading that I agree having a digital DIC is not really an option in a lot of cases.

I do still see an opportunity for being able to display and manage the licence/endorsements digitally though. Looks like we will need a physical identification card for some time to come for those use cases,

Ngā mihi

Out of Scope (He/Him)

Senior Advisor, Regulatory Policy

Systems Integrity | Te Rōpū Waeture | Regulatory Services

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From: Out of Scope < Out of Scope nzta.govt.nz>

Sent: Wednesday, 25 May 2022 12:16 PM

To: Out of Scope < Out of Scope | nzta.govt.nz>; C Out of Scope nzta.govt.nz>

Subject: Digital Driver Licence Examples

Here are some images of different digital driver licences that could serve as a reference point for how a NZ DDL and online portal could look. I think the <u>Queensland</u> one is particularly useful as it has a homepage with four different options:

How would you like to share your driver licence

- 1. Share my Driver Ilcence (name, DOB, Photo)
- 2. Prove I'm over 18 (photo, CRN, proof you are over 18)
- 3. Share my identity (name, DoB, photo, CRN, address
- 4. Share a printable copy (name, DoB, CRN, Class/es, type/s. conditions, statu, expiry date, address.

If we had a similar layout it would address privacy concerns as customers would not have to show a relying party unnecessary information. This would include information such as whether their licence is suspended or revoked, which they do not show currently (as they wouldn't have a physical licence in this case).

The South Australia app also has a tab notifying that the licence has conditions, but you have to open the tab to see what the conditions are.

Also both NSW and Queensland had trial period for the DDL. I think this is an idea worth exploring as it would allow the digital team to finalise the development and delivery of the app.

Also regarding whether we should have a digital driver identification card, my opinion is that we shouldn't. This is because:

- It is not likely that a digital device would constantly display the DIC without the screen turning off.
- It would require a separate digital device solely for the purpose of displaying the digital DIC.
- If the vehicle is available for hire, the hirer would have to leave the display of the DIC on a digital device in the vehicle even if the hirer left the vehicle (Operator Licensing Rule (3.5(7), (unless we changed this rule).
- For tow truck operators, there is a requirement that they wear their DIC in a position readily visible to a front seated passenger (OLR (3.5()(b). A digital DIC would have to be easily visible to all passengers in the vehicle, which could be difficult if there is only one digital display.
- Having the screen bright enough at night so that a passenger can see the DIC in sufficient detail to allow accurate identification (OLR 3.5(7), may be distracting for the hirer.

Ngā mihi

Out of Scope / Policy Advisor – Regulatory Policy, Systems Integrity Regulatory Services

Teams/DDI Out of Scope

M Out of Scope

Out of Scope nzta.govt.nz w nzta.govt.nz

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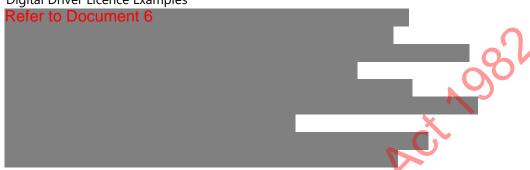
From: Out of Scop

Sent: Wednesday, 25 May 2022 12:16 PM

To: Out of Scope Out of Scope

Subject: Digital Driver Licence Examples

Attachments: Refer to Document 6





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How would you like to share your driver licence

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- Having the screen bright enough at night so that a passenger can see the DIC in sufficient detail to allow accurate identification (OLR 3.5(7), may be distracting for the hirer.

Ngā mihi



Released under the Official Information Act. 1982

From: Out of Scope

Wednesday, 18 May 2022 2:49 PM Sent:

Out of Scope Out of Scope

Released under the Official Information Act. 1982

40

From: Out of Scope

Tuesday, 19 July 2022 1:14 PM

To:

Out of Scope
Out of Scope

Cc: Out of Scop

Subject: Re: Digital Driver Licence update

Hi you've raised a few questions here that are best discussed. How about you send me a meeting invite for later this afternoon or between 10.00 and 12.00 tomorrow...

Does that work for you?

Cheers, Out of Scope

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From: Out of Scope Out of Scope nzta.govt.nz>

Sent: Tuesday, July 19, 2022 12:14:27 PM

To: Out of Scope <Out of Scope nzta.govt.nz>; Out of Scope out of Scope nzta.govt.nz>

Cc: Out of Scope out of Scope nzta.govt.nz>
Subject: RE: Digital Driver Licence update

Kia ora Out of Scope

As mentioned in his previous email we are in the process of drafting a memo for regulatory services senior management on enabling a DDL. We have also been engaging with the Digital Team on what information and features a DDL might have.

As part of this, we have a few questions regarding DDLs and the current process for issuing and surrendering driver licences, and hoped you might be able to provide us with some information.

- 1. Do you know how long it takes to create a full licence in the system? When a full licence is issued at the Agent counter i.e. someone is issued with a full temporary driver licence, does this update takes place in real time on the DLR?
- 2. What is the current process for surrendering different parts of your licence while maintaining others e.g. if someone wants to surrender their class 5 or an endorsement while maintaining their class 1 licence?
- 3. We are currently examining whether the DDL should have a signature. We are of the opinion that nowadays this is a less useful feature although some third parties may rely on the DL signature to verify someone's identity e.g. compare a signature on a credit card transaction to the signature on the driver licence. Do you think that there is a strong policy justification for retain the signature on both physical and DDLs, or possibly only have the signature on the physical DL and not the DDL?
- 4. At the moment it is intended that the DDL will have a QR code and not a barcode. Do you think that a DDL should also list the DL number on the DDL e.g. to allow for instances where the QR code scanner/code is not working and Police need to enter the number manually into their systems?
- 5. Lastly, we are aware that sometimes banks, rental companies etc use the driver licence version number as part of proof of ID, but are trying to gather some more information on its purpose. Are you aware of what the driver licence version number provides and if it is critical to have it on a DDL?

Happy to chat through any of this

Ngā mihi

Out of Scope

Regulatory Services

Teams/DDI Out of Scope

E Out of Scope <u>nzta.govt.nz</u> w nzta.govt.nz

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From: Out of Scope | Out of Scope | nzta.govt.nz>

Sent: Tuesday, 21 June 2022 3:26 pm

To: Out of Scope < Out of Scope | nzta.govt.nz>

Cc: Out of Scope < Out of Scope nzta.govt.nz>; Out of S Out of Scope nzta.govt.nz>;

Out of Scope nzta.govt.nz>

Subject: RE: Digital Driver Licence update

Hi

Thanks so much for the update, and I'm delighted to be involved. Just sing out when you need my help... 😊

Best regards, Out of Scop

Out of Scope (she/her) Dip Bus Studs (Mgmt)

Lead Advisor, Licensing

Systems Integrity | Te Ropū Waeture | Regulatory Services

Email: Out of Scope nzta.govt.nz

Please note: I am unavailable on Thursdays and Fridays

Phone: Out of Scop Mobile: Out of Sc Waka Kotahi

www.nzta.govt.nz

20 Years of service

From: Out of Scope Out of Scope nzta.govt.nz>

Sent: Tuesday, 21 June 2022 3:19 pm

To: Out of Scope < Out of Scope nzta.govt.nz>

Cc: Out of Scope Out of Scope on to Scope on the Scope of Scope on the Scope of the e Out of Scope nzta.govt.nz>; Out of So

Subject: Digital Driver Licence update

Kia Ora Out of Scope

This is just a quick update on where we are at with the digital driver licencing.

Based partially off the information and I discussed with you a month or two ago we have started developing possible options/strategies for enabling DDLs and other electronic endorsements.

We are engaging with the digital team to gain an understanding of what they are looking to develop as part of the consumer hub and when they might want to deliver it. We are at a very early stage with this.

is also working with Out of Scope for legal review and advice.

Based on the information from yourself, the digital team and legal we are drafting a recommendation memo with the intent of giving regulatory services senior management (and at their discretion the wider organisation) an overview of what legislative change is likely needed and likely a recommended approach to enabling DDLs.

I should note that we are not taking it on ourselves to establish what security features a DDL should have or generally how to deliver a DDL. We see this as sitting with other areas of Waka Kotahi. Our priority is to ensure that whatever approach to delivering a DDL is taken it is effective from a policy perspective and legislatively enabled.

We will be reaching out at some stage, hopefully soon, for your review and input on our draft memo and options analysis.

If you have any questions or would like to discuss anything regarding DDLs please let me know.

Ngā mihi

Out of Scope (He/Him)

Senior Advisor, Regulatory Policy

Systems Integrity | Te Ropū Waeture | Regulatory Services

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eleas





Out of Scope

Sent:

Tuesday, 26 April 2022 8:01 AM

To:

Subject:

ijal momation Act 1982 RE: Digital Driver Licences - amendments to the LTA and Driver Licensing Rule

Thanks

That would be great. Do you want to set something up?

Ngā mihi

Out of Scope (He/Him)

Senior Advisor, Regulatory Policy

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From: Out of Scope out of Scope nzta.govt.nz>

Sent: Friday, 22 April 2022 12:38 PM

To: Out of Scope < Out of Scope nzta.govt.nz>

Subject: Digital Driver Licences - amendments to the LTA and Driver Licensing Rule

I've had a look through the Land Transport (Driver Licensing) Rule 1999 and added/highlighted the provisions relevant to digital driver licences to Out of Scope's notes.

At some stage I think it would be good to have a meeting with Out of Scope to talk about the digital driver licence format. That way we will have a clearer idea of what physical requirements will need to be amended e.g. whether a one-dimensional bar code will be required, possibly adding a provision that allows for the inclusion of a trust mark

Ngā mihi

Released under the Official Information Act 1982

Out of Scope From:

Friday, 6 May 2022 2:40 PM Sent:

To:

Digital Driver Licences - Australian Legislation and Guidance Subject:

Document 13 - Refused under section 18(d); D **Attachments:**

Document 15 - Refused under section 18(d

Document 16 - Refused under section 18(d)

Hello

A bit of light reading! Here is some Australian material that may give us some insight re digital driver licence Released under the Official Informatic implementation. Also I've put the Legislative Notes for Enabling DDL doc from Out of Scope into the Digital Identity Trust Framework folder