



17 June 2022

John Luke

By email: [fyi-request-19554-486725a3@requests.fyi.org.nz](mailto:fyi-request-19554-486725a3@requests.fyi.org.nz)

Tēnā koe John

### **Official information request**

Please find below our response to your official information request relating to consumer groups at the commission.

#### ***1. How did your call for public expression of interest to this Consumer Advisory Group and Consumer network?***

For the consumer network an Expression of Interest (EOI) was advertised on the consumer forum database (at the time approx. 450 members) and approaches made via key consumer contacts to targeted organisations/individuals to ascertain their interest and availability. For the consumer advisory group to the board these were identified through existing consumers, networks, and organisations where specific groups were being targeted, such as rainbow communities and youth.

#### ***2. How did they express their interest to join?***

All applicants completed an EOI and emailed this to our consumer e-mail. Following a short-listing process, zoom interviews were held. The network final appointees were confirmed through a meeting of the panel and senior staff. The CAG appointments were confirmed by the board chair for approval.

#### ***3. The pay rate of these group's members and what other benefit they are receiving.***

Members are paid as per the Cabinet Office CO (19) 1 (updated 29 January 2020). This rate is currently \$330.00 per day or part thereof for shorter meetings. If required for in-person hui, flights, accommodation, and expenses related to attending are met.

#### ***4. The list of consumer network members and their bio's.***

This information can be found at this link: <https://www.hqsc.govt.nz/consumer-hub/partners-in-care/our-consumer-network/members/>

If you have any queries, please feel free to contact us at [info@hqsc.govt.nz](mailto:info@hqsc.govt.nz). If any additional factors became known which are relevant to your request, please do not hesitate to contact us so that these can be considered.

**Please note that the Commission publishes some of its OIA responses on its website, after the response is sent to the requester. The responses published are those that are**

**considered to have a high level of public interest. We will not publish your name, address or contact details.**

Yours sincerely

A handwritten signature in black ink that reads "Alana Emery". The script is cursive and fluid, with the first letter 'A' being particularly large and stylized.

Alana Emery

**OIA Coordinator**

**Health Quality & Safety Commission**