

7 September 2022

M Foster  
fyi-request-19458-d4f56413@requests.fyi.org.nz

Tēnā koe M Foster

**Your Official Information Act request, reference H202206893:**

Thank you for your email of 25 May 2022 requesting information relating to the supply of rapid antigen tests (RATs).

On 1 July 2022, Manatū Hauora (the Ministry of Health) extended the time limit to respond to your request to 29 July 2022.

As part of the transformation of the health and disability system, as of 1 July 2022 the functions previously under the Ministry of Health's COVID-19 Health System Response directorate have now transferred to Te Whatu Ora – Health New Zealand. As the matters you have raised now fall under the functions of Te Whatu Ora, our agency will respond to your request which has been considered under the Official Information Act 1982 (the Act). I shall quote and respond to each part of your request below.

- 1. Minutes of any meetings where rapid antigen test supply was discussed in December 2021 and January 2022.*
- 2. Copies of any presentations and reports referred to in these minutes.*

On 29 July 2022, Manatū Hauora provided you a decision relating to these parts of your request. As part of the Ministry decision, you were advised that the information requested does not exist, and therefore these parts of your request were refused under section 18(e) of the Act. Please refer to the Ministry's email for additional context for this decision.

- 3. Copies of email correspondence related to rapid antigen test supply, from December 2021.*

On 31 May 2022, Manatū Hauora contacted you to refine part three of your request, as the way it was worded was for a very large volume of information and may be extended for a significant period of time or refused in part or in full under section 18(f) of the Act. On 1 June 2022 you clarified and refined part three of your request to:

- 3. Copies of email correspondence related to rapid antigen test supply, from between 10 December 2021 and 13 December 2021.*

Te Whatu Ora has identified 16 email chains of correspondence within scope of this part of your request. All documents are itemised in Appendix 1 and copies of the documents are enclosed. Where information is withheld, this is outlined in the Appendix and noted in the document itself. Where information is withheld under section 9 of the Act, I have considered the countervailing public interest in release in making this decision and consider that it does not outweigh the need to withhold at this time.

Te Whatu Ora accepts there has been a failure to meet the timeliness requirements imposed by the Act on this occasion. We apologise for the inconvenience and any frustration caused to you as a result.

You are advised of your right to also raise any concerns with the Office of the Ombudsman. Information about how to do this is available at: [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Te Whatu Ora may decide to proactively release a copy of this response on Te Whatu Ora's website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā

A handwritten signature in black ink, appearing to read 'CO'Connor', written in a cursive style.

Chrystal O'Connor

**Group Manager**

**Contact Tracing and Testing**

**Appendix 1: List of documents for release**

#	Date	Document details	Decision on release
1	9-14 December 2021	Email correspondence	Some information withheld under the following sections of the Act: <ul style="list-style-type: none"> <li>• 9(2)(a), to protect the privacy of natural persons; and</li> <li>• 9(2)(b)(ii), where its release would likely unreasonably prejudice the commercial position of the person who supplied the information.</li> </ul>
2	13 December 2021	Email correspondence	Some information withheld under section 9(2)(a) of the Act.
2a		Attachment: HCL credit application	Released in full.
2b		Attachment: Ordering MOH PPE from HCL	
3	13 December 2021	Email correspondence	Some information withheld under section 9(2)(a) of the Act.
4	10-14 December 2021		Some information withheld under section 9(2)(a) of the Act.
5	8-14 December 2021		Some information withheld under the following sections of the Act: <ul style="list-style-type: none"> <li>• 9(2)(a); and</li> <li>• 9(2)(b)(ii).</li> </ul>
6	8-14 December 2021		Withheld in full under section 9(2)(b)(ii) of the Act.
7	13 December 2021		Some information withheld under the following sections of the Act: <ul style="list-style-type: none"> <li>• 9(2)(a); and</li> <li>• 9(2)(b)(ii).</li> </ul>
8	13-14 December 2021		Some information withheld under section 9(2)(a) of the Act.
9	13 December 2021		Some information withheld under the following sections of the Act: <ul style="list-style-type: none"> <li>• 9(2)(a); and</li> <li>• 9(2)(b)(ii).</li> </ul>
10	13 December 2021		Some information withheld under section 9(2)(a) of the Act.
11	10-13 December 2021		Some information withheld under section 9(2)(a) of the Act.

#	Date	Document details	Decision on release
12	10-13 December 2021		Some information withheld under the following sections of the Act: <ul style="list-style-type: none"> <li>• 9(2)(a); and</li> <li>• 9(2)(b)(ii).</li> </ul>
13	13-14 December 2021		Some information withheld under section 9(2)(a) of the Act.
14	13 December 2021		Some information withheld under the following sections of the Act: <ul style="list-style-type: none"> <li>• 9(2)(a); and</li> <li>• 9(2)(b)(ii).</li> </ul>
15	13-14 December 2021		Some information withheld under section 9(2)(a) of the Act.
16	1-13 December 2021		Withheld in full under section 9(2)(b)(ii) of the Act.

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**From:** Kirk Mariner <[Kirkpatrick.Mariner@health.govt.nz](mailto:Kirkpatrick.Mariner@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 12:15 pm  
**To:** Kelvin Watson <[Kelvin.Watson@health.govt.nz](mailto:Kelvin.Watson@health.govt.nz)>; Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; Nic Turner <[Nic.Turner@health.govt.nz](mailto:Nic.Turner@health.govt.nz)>  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>; Michelle Branney <[Michelle.Branney@health.govt.nz](mailto:Michelle.Branney@health.govt.nz)>; Solo Aiono <[Solo.Aiono@health.govt.nz](mailto:Solo.Aiono@health.govt.nz)>  
**Subject:** RE: S9(2)(b)(ii) Pathway Health Limited MOH

The call is beyond my pay grade but I am saying Yes in my view to this:

**We only provide for use by healthcare workers (and community) in ARC and Pharmacy now!**

We can manage provider requests (for community / clients) outside of this until Feb on a case by cases basis

Hope that makes sense.

K

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**From:** Kelvin Watson <[Kelvin.Watson@health.govt.nz](mailto:Kelvin.Watson@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 11:55 am  
**To:** Kirk Mariner <[Kirkpatrick.Mariner@health.govt.nz](mailto:Kirkpatrick.Mariner@health.govt.nz)>; Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; Nic Turner <[Nic.Turner@health.govt.nz](mailto:Nic.Turner@health.govt.nz)>  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>; Michelle Branney

<[Michelle.Branney@health.govt.nz](mailto:Michelle.Branney@health.govt.nz)>; Solo Aiono <[Solo.Aiono@health.govt.nz](mailto:Solo.Aiono@health.govt.nz)>

**Subject:** RE: S9(2)(b)(ii) Pathway Health Limited MOH

Ok thanks Kirk

Just to clarify though, what should we be providing now? So for example base on what Priti sent through we should be providing RATs for use by healthcare workers (not their clients) now? With clients (i.e. community in Feb)? Or are you saying that we only provide for use by healthcare workers (and community) in ARC and Pharmacy now?

Cheers

Kelvin

Kelvin Watson  
Ministry of Health

S9(2)(a)

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**From:** Kirk Mariner <[Kirkpatrick.Mariner@health.govt.nz](mailto:Kirkpatrick.Mariner@health.govt.nz)>

**Sent:** Tuesday, 14 December 2021 11:52 am

**To:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; Nic Turner <[Nic.Turner@health.govt.nz](mailto:Nic.Turner@health.govt.nz)>

**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; Kelvin Watson <[Kelvin.Watson@health.govt.nz](mailto:Kelvin.Watson@health.govt.nz)>; Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>; Michelle Branney <[Michelle.Branney@health.govt.nz](mailto:Michelle.Branney@health.govt.nz)>; Solo Aiono <[Solo.Aiono@health.govt.nz](mailto:Solo.Aiono@health.govt.nz)>

**Subject:** RE: S9(2)(b)(ii) Pathway Health Limited MOH

Kia ora Priti and all,

FYI

We are at this stage of identifying NGO providers (<20) to participate in a rapid prototype development process in various community settings across the country. (10 NRHCC providers & 10 in the regions with rural – remote characteristics supported by DHB's).

My view is that we don't rush this and that we support ARC and Community Pharmacy re access of RATs at this time. There maybe circumstances that we make exceptions because the inequity argument is compelling. We do not want to create further confusion on the utility of RATs in the community.

This prototype will take place over the next 6-8 weeks. Mental health providers are not in this current cohort but we can accommodate if required.

The purpose of this exercise is help identify triggers for use of RATs in the community, identifying points of equity intervention and develop operating procedures for surveillance. We may need to communicate this widely to manage expectations.

We are suggesting that RATs should be made available to all community groups (providers) in February with the appropriate guidance and comms.

Hope that helps

Cheers

K

**Kirkpatrick Mariner**

Programme Lead, Equity  
Testing & Supply  
COVID-19 Health System Response  
Ministry of Health, New Zealand  
Mobile: S9(2)(a)  
<http://www.health.govt.nz>

*The Ministry's definition of equity is: In Aotearoa New Zealand, people have differences in health that are not only avoidable but unfair and unjust. Equity recognises different people with different levels of advantage require different approaches and resources to get equitable health outcomes.*



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**From:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 10:26 am  
**To:** Nic Turner <[Nic.Turner@health.govt.nz](mailto:Nic.Turner@health.govt.nz)>; Kirk Mariner <[Kirkpatrick.Mariner@health.govt.nz](mailto:Kirkpatrick.Mariner@health.govt.nz)>  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; Kelvin Watson <[Kelvin.Watson@health.govt.nz](mailto:Kelvin.Watson@health.govt.nz)>; Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>; Michelle Branney <[Michelle.Branney@health.govt.nz](mailto:Michelle.Branney@health.govt.nz)>  
**Subject:** RE: S9(2)(b)(ii) Pathway Health Limited MOH

Thanks for the reminder [@Nic Turner](#)

[@Kirk Mariner](#) Can we connect on this to ensure we are clear on scope of RATs community roll out so that we don't inadvertently broaden and if this does come within Phase 3b scope it would be good to identify supply needs for that phase.

Ngā mihi

Priti Patel  
 Programme Manager Rapid Antigen Test (RATs) Programme

COVID-19 Testing Operations & Supply | COVID-19 Health System Response | Manatū Hauora

E: [priti.patel@health.govt.nz](mailto:priti.patel@health.govt.nz) S9(2)(a) [REDACTED]  
<http://www.health.govt.nz>

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**From:** Nic Turner <[Nic.Turner@health.govt.nz](mailto:Nic.Turner@health.govt.nz)>

**Sent:** Tuesday, 14 December 2021 9:48 am

**To:** Michelle Branney <[Michelle.Branney@health.govt.nz](mailto:Michelle.Branney@health.govt.nz)>; Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>

**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; Kelvin Watson <[Kelvin.Watson@health.govt.nz](mailto:Kelvin.Watson@health.govt.nz)>; Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>

**Subject:** RE: S9(2)(b)(i) Pathway Health Limited MOH

Hi Michelle & Priti,

Just chiming in on the below discussion on RATs for NGOs / Mental Health, I think we should continue with the messaging that RATs are currently for ARC and Pharmacy. If the decision is for this to go broader to other groups such as Mental Health NGOs, we're happy to support this but need it to be a managed roll out. Are we able to leave this with you both to feed into planning and await further instruction regarding timeframes for implementation?

There may of course be individual circumstances where RATs are required to support communities (e.g. clusters of positives) and we can support this, but want to ensure this is communicated appropriately.

Re Dani's comments below – this refers to the Principles of Supply, with the RATs implementation phases outlining which sectors are eligible (currently ARC & Pharmacy – still waiting for further info on primary care).

*From Dani:*

*At Red RATs will be provided at no charge for HCWs.*

*At Orange RATs will be supplied at no charge for HCWs, when supported by robust evidence of demand and forecasting information.*

Kind regards

Nic

**Nic Turner** | PPE Principal Advisor (Contractor)

Testing and Supply | COVID-19 Directorate | Manatū Hauora

**Waea pūkoro:** S9(2)(a) [REDACTED] | **Īmēra:** [nic.turner@health.govt.nz](mailto:nic.turner@health.govt.nz)

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**From:** Hasila Naran <[Hasila.Naran@health.govt.nz](mailto:Hasila.Naran@health.govt.nz)> **On Behalf Of** COVID Health Supply Chain/MOH  
**Sent:** Tuesday, 14 December 2021 9:32 am  
**To:** Nic Turner <[Nic.Turner@health.govt.nz](mailto:Nic.Turner@health.govt.nz)>  
**Subject:** FW: S9(2)(b)(ii) Pathways Health Limited MOH

FYI – it's already gone through to POC

Ngā mihi

**Hasila Naran | Coordinator | Supply Chain**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)



**From:** Caitlin Chester <[Caitlin.Chester@health.govt.nz](mailto:Caitlin.Chester@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 9:20 am  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; COVID-19 Point of Care Tests Order <[covid-19poc@health.govt.nz](mailto:covid-19poc@health.govt.nz)>  
**Cc:** Solo Aiono <[Solo.Aiono@health.govt.nz](mailto:Solo.Aiono@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>; Michelle Branney <[Michelle.Branney@health.govt.nz](mailto:Michelle.Branney@health.govt.nz)>; Anna McNaughton <[Anna.McNaughton@health.govt.nz](mailto:Anna.McNaughton@health.govt.nz)>  
**Subject:** RE: S9(2)(b)(ii) Pathways Health Limited MOH

COVID-19 Point of Care – FYI

**Caitlin Chester** (she/her) | **Manager Office of the Deputy Director-General**  
 Mental Health and Addiction Directorate | Manatū Hauora / Ministry of Health

**Mobile:** S9(2)(a) | [caitlin.chester@health.govt.nz](mailto:caitlin.chester@health.govt.nz)



**From:** Caitlin Chester  
**Sent:** Tuesday, 14 December 2021 9:18 am  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Cc:** Solo Aiono <[Solo.Aiono@health.govt.nz](mailto:Solo.Aiono@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>; Michelle Branney <[Michelle.Branney@health.govt.nz](mailto:Michelle.Branney@health.govt.nz)>; Anna McNaughton <[Anna.McNaughton@health.govt.nz](mailto:Anna.McNaughton@health.govt.nz)>  
**Subject:** RE: S9(2)(b)(ii) Pathways Health Limited MOH

Kia ora supply team

Are we able to get some help re this issue?

Many thanks

Caitlin

**Caitlin Chester** (she/her) | **Manager Office of the Deputy Director-General**  
Mental Health and Addiction Directorate | Manatū Hauora / Ministry of Health  
Mobile: S9(2)(a) | [caitlin.chester@health.govt.nz](mailto:caitlin.chester@health.govt.nz)



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**From:** Michelle Branney <[Michelle.Branney@health.govt.nz](mailto:Michelle.Branney@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 12:27 pm  
**To:** Anna McNaughton <[Anna.McNaughton@health.govt.nz](mailto:Anna.McNaughton@health.govt.nz)>; Caitlin Chester <[Caitlin.Chester@health.govt.nz](mailto:Caitlin.Chester@health.govt.nz)>; COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Cc:** Solo Aiono <[Solo.Aiono@health.govt.nz](mailto:Solo.Aiono@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>  
**Subject:** RE: S9(2)(b)(ii) Pathways Health Limited MOH

Yes 😊

---

**From:** Anna McNaughton <[Anna.McNaughton@health.govt.nz](mailto:Anna.McNaughton@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 12:26 pm  
**To:** Michelle Branney <[Michelle.Branney@health.govt.nz](mailto:Michelle.Branney@health.govt.nz)>; Caitlin Chester <[Caitlin.Chester@health.govt.nz](mailto:Caitlin.Chester@health.govt.nz)>; COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Cc:** Solo Aiono <[Solo.Aiono@health.govt.nz](mailto:Solo.Aiono@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>  
**Subject:** RE: S9(2)(b)(ii) Pathways Health Limited MOH

Thanks Michelle .. will this also cover our NGOs funded by DHBS as well ?

Ngā mihi

Anna

**Anna McNaughton**

Programme Director – Community Engagement

| Mental Health and Addiction Directorate | Ministry of Health | Auckland | Mobile: S9(2)(a)



---

**From:** Michelle Branney <[Michelle.Branney@health.govt.nz](mailto:Michelle.Branney@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 12:24 pm  
**To:** Caitlin Chester <[Caitlin.Chester@health.govt.nz](mailto:Caitlin.Chester@health.govt.nz)>; COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Cc:** Anna McNaughton <[Anna.McNaughton@health.govt.nz](mailto:Anna.McNaughton@health.govt.nz)>; Solo Aiono <[Solo.Aiono@health.govt.nz](mailto:Solo.Aiono@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>  
**Subject:** RE: [REDACTED] Pathways Health Limited MOH

Kia ora Caitlin...I'm forwarding this to the supply team. My understanding from Dani is that if the MHA provider is funded by MoH, they should be eligible for RATs for their relevant workers....M

*From Dani:*

*At Red RATs will be provided at no charge for HCWs.*

*At Orange RATs will be supplied at no charge for HCWs, when supported by robust evidence of demand and forecasting information.*

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**From:** Caitlin Chester <[Caitlin.Chester@health.govt.nz](mailto:Caitlin.Chester@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 9:55 am  
**To:** Michelle Branney <[Michelle.Branney@health.govt.nz](mailto:Michelle.Branney@health.govt.nz)>; Solo Aiono <[Solo.Aiono@health.govt.nz](mailto:Solo.Aiono@health.govt.nz)>  
**Cc:** Anna McNaughton <[Anna.McNaughton@health.govt.nz](mailto:Anna.McNaughton@health.govt.nz)>  
**Subject:** FW: [REDACTED] Pathways Health Limited MOH

Kia ora team

Following the MHA NGO Forum which you attended last week (thanks again for your support!) we have been advised by some of our NGOs that they are unable to order RATs through the portal.

They received an email from [REDACTED] stating 'we are only providing the RATs to Aged Care Facilities and Pharmacies at present'

There seems to be some confusion as I understand at the forum our NGOs were told they could in fact access RATs?

Thanks!

Caitlin

**Caitlin Chester** (she/her) | **Manager Office of the Deputy Director-General**  
 Mental Health and Addiction Directorate | Manatū Hauora / Ministry of Health  
**Mobile:** [REDACTED] | [caitlin.chester@health.govt.nz](mailto:caitlin.chester@health.govt.nz)




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**From:** Philip Grady <[Philip.Grady@health.govt.nz](mailto:Philip.Grady@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 9:43 am  
**To:** Caitlin Chester <[Caitlin.Chester@health.govt.nz](mailto:Caitlin.Chester@health.govt.nz)>  
**Subject:** FW: [REDACTED] Pathways Health Limited MOH

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**From:** Sally Pitts-Brown <[Sally.Pitts-Brown@pathways.co.nz](mailto:Sally.Pitts-Brown@pathways.co.nz)>  
**Sent:** Monday, 13 December 2021 9:03 am  
**To:** Philip Grady <[Philip.Grady@health.govt.nz](mailto:Philip.Grady@health.govt.nz)>  
**Cc:** S9(2)(a)  
**Subject:** FW: S9(2)(b)(ii) Pathways Health Limited MOH

Morena Phil

We have now had this feedback multiple times that RATS are not being provided to MH and A NGO's. Please can you follow up in regards to this as this is contrary to what we were all briefed on Wednesday at MOH meeting  
Thanks in advance  
Sal

**Sally Pitts-Brown** (She/Her)  
Chief Executive

✉ [Sally.Pitts-Brown@pathways.co.nz](mailto:Sally.Pitts-Brown@pathways.co.nz)  
☎ S9(2)(a)  
📍 Wellington

**pathways**  
ahakoa te aha

[www.pathways.co.nz](http://www.pathways.co.nz)  

Part of [wisegroup.co.nz](http://wisegroup.co.nz)

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**From:** S9(2)(a)  
**Sent:** Monday, 13 December 2021 7:58 AM  
**To:** Sally Pitts-Brown <[Sally.Pitts-Brown@pathways.co.nz](mailto:Sally.Pitts-Brown@pathways.co.nz)>  
**Subject:** FW: S9(2)(b)(ii) Pathways Health Limited MOH

S9(2)(a)

S9(2)(a)



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[Learn why pronouns are important](#)



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**From:** S9(2)(a) **On Behalf Of** S9(2)(a)  
**Sent:** Saturday, 11 December 2021 4:55 am  
**To:** S9(2)(a)  
**Subject:** RE: S9(2)(b)(ii) Pathways Health Limited MOH

**CAUTION:** This email originated from outside of the organisation.

Kia Ora S9(2)(a),

Apologies but, we are only providing the RATs to Aged Care Facilities and Pharmacies at present.

Nga Mihi,

S9(2)(a)

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

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**From:** S9(2)(a)  
**Sent:** Thursday, 9 December 2021 8:31 AM  
**To:** S9(2)(a)

**Subject:** S9(2)(b)(ii) Pathways Health Limited MOH  
**Importance:** High

Hi there,

Could the Rapid Antigen Testing please be made available to us to order from the PPE site?

Thank you

S9(2)(a)

S9(2)(a)



[www.pathways.co.nz](http://www.pathways.co.nz)

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I'm COVID-19 **vaccinated**

wiseg

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**From:** Hasila Naran <[Hasila.Naran@health.govt.nz](mailto:Hasila.Naran@health.govt.nz)> on behalf of COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 12:36 pm  
**To:** S9(2)(a)  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** RE: Central PPE portal

Kia ora S9(2)(a)

Thank you for your email.

We have added RATs to the list of products available on the PPE portal for Aged Residential Care facilities.

We expect your orders for RATs to be reasonable and in line with data and information already provided to the Ministry of Health to support your engagement throughout COVID.

You will need to work through your use cases and provide this to the Ministry of Health to confirm allocations.

Initially, we will allow for 300 eaches of RATs to be supplied to Northern region Aged Residential Care settings, and 100 RATs in all other regions as an initial injection of RATs while operational planning is completed.

The product details are as follows: **MoH Panbio C-19 Ag Nasal pkt25 - Abbott**

For more information on how to register and order RATs from the Ministry's central supply, please see below. Please do not hesitate in contacting the COVID Health Supply team via [Covid.healthsupplychain@health.govt.nz](mailto:Covid.healthsupplychain@health.govt.nz)

The link to the RATs Portal is <http://healthppe.org/>. This Portal is run through Health Care Logistics (HCL).

The below information should cover what you need to know about accessing the RATs portal and ordering from the Ministry's Central Supply if you have **not yet** opened an account.

- To open an account and gain access to the online portal you will need to run through the standard credit process even if you already have an account with HCL, however we are not currently planning to charge for RATs. Please fill out the HCL form and email it to [mohppeordering@prnzl.co.nz](mailto:mohppeordering@prnzl.co.nz).
- Once an account has been opened, you can access the portal at the above link. Follow the instructions on the attached information sheet to place orders.
- If you have any issues with opening and accessing your account then please email HCL at [mohppeordering@prnzl.co.nz](mailto:mohppeordering@prnzl.co.nz).
- All orders of RATs are assessed and approved against the Principles of Supply developed by the Ministry. Your orders should be placed in alignment with these principles, as well as the Ministry's Interim Guidance Framework for the provision of Rapid Antigen Screening for COVID-19 in clinical and nonclinical settings.

Please let us know if we can be of any further support.

Ngā mihi

**Hasila Naran | Coordinator | Supply Chain**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)




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**From:** S9(2)(a)  
**Sent:** Monday, 13 December 2021 11:02 am  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** Central PPE portal

Hello

I have been remiss in keeping up to date with the central ordering requirements for PPE.

I do not appear to have a link to the order portal and want to order Rapid Antigen Testing kits today if possible.

We are a 60 bed facility with 120 staff based in S9(2)(a).

Are you able to send me the link to the portal and instructions?

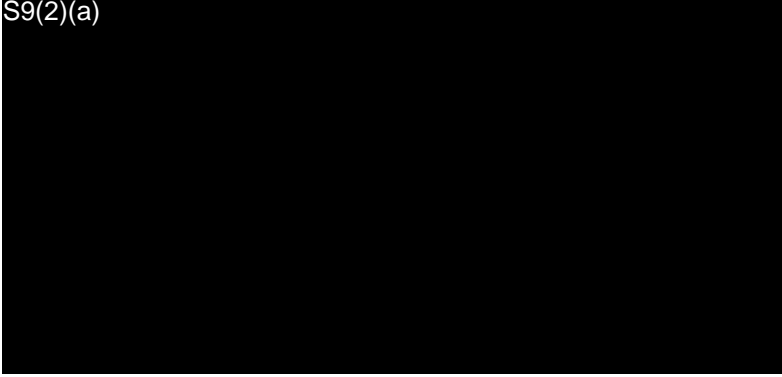
Thank you.


Regards

C.



S9(2)(a)



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**From:** Emma Cozzi <[Emma.Cozzi@health.govt.nz](mailto:Emma.Cozzi@health.govt.nz)> on behalf of COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 2:20 pm  
**To:** Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>; Erika Kuhn <[Erika.Kuhn@health.govt.nz](mailto:Erika.Kuhn@health.govt.nz)>; COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Cc:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>  
**Subject:** RE: Feedback Due -1:00pm

Hi Erika and Jono,

Thanks for your email. Just to clarify, so we can ensure they direct their query to the right place, please attached information which was distributed to Pharmacy about ordering. We can answer any specific questions about supply but if they are having problems accessing their account / portal they should contact the relevant portal area / email address as per attached. Thanks

Kind regards  
Emma

**Emma Cozzi** | Advisor | Supply Chain

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)



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**From:** Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 2:04 pm  
**To:** Erika Kuhn <[Erika.Kuhn@health.govt.nz](mailto:Erika.Kuhn@health.govt.nz)>; COVID Health Supply Chain/MOH

<[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>

**Cc:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>

**Subject:** RE: Feedback Due -1:00pm

Hi Erika

Here is the email address. Can you direct them here. They brought up this morning not sharing email addresses with anyone externally as others are getting hammered too.

If you need help or clarification do you want to come to me and Priti for now? Rather than everyone else continuing to pile on with feedback.

Hope that works.

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**From:** Erika Kuhn <[Erika.Kuhn@health.govt.nz](mailto:Erika.Kuhn@health.govt.nz)>

**Sent:** Monday, 13 December 2021 2:01 pm

**To:** Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>; Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; Richard Hill <[Richard.Hill@health.govt.nz](mailto:Richard.Hill@health.govt.nz)>; Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Gerard Keenan <[Gerard.Keenan@health.govt.nz](mailto:Gerard.Keenan@health.govt.nz)>; Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Celeste Gillmer <[Celeste.Gillmer@health.govt.nz](mailto:Celeste.Gillmer@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>; Christian Marchello <[Christian.Marchello@health.govt.nz](mailto:Christian.Marchello@health.govt.nz)>; Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>; Karl Roberts <[Karl.Roberts@health.govt.nz](mailto:Karl.Roberts@health.govt.nz)>

**Cc:** Lara Hopley (WDHB) <[Lara.Hopley@waitematadhb.govt.nz](mailto:Lara.Hopley@waitematadhb.govt.nz)>

**Subject:** RE: Feedback Due -1:00pm

On a side note, my team are getting hammered with calls from pharmacists looking to order stock/ having trouble ordering stock – I'm not sure how or why they are calling us (namely Brittany, Karl and myself) – We are referring them to the POC email address, but is there a number we can send their way so that they will stop calling us?

Thanks

Erika

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**From:** Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>

**Sent:** Monday, 13 December 2021 1:59 pm

**To:** Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>; Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; Richard Hill <[Richard.Hill@health.govt.nz](mailto:Richard.Hill@health.govt.nz)>; Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Gerard Keenan <[Gerard.Keenan@health.govt.nz](mailto:Gerard.Keenan@health.govt.nz)>; Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Celeste Gillmer <[Celeste.Gillmer@health.govt.nz](mailto:Celeste.Gillmer@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>; Christian Marchello <[Christian.Marchello@health.govt.nz](mailto:Christian.Marchello@health.govt.nz)>; Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>; Erika Kuhn <[Erika.Kuhn@health.govt.nz](mailto:Erika.Kuhn@health.govt.nz)>

**Cc:** Lara Hopley (WDHB) <[Lara.Hopley@waitematadhb.govt.nz](mailto:Lara.Hopley@waitematadhb.govt.nz)>

**Subject:** RE: Feedback Due -1:00pm

That's as I understand it. Sorry in a meeting otherwise I would've written that myself (thanks @Billy Allan)

Andi

**Andi Shirtcliffe** | Clinical Chief Advisor (she/her)  
Assoc. Prof (Auckland) Hon, B.Pharm, PG Dip (Clin) Pharm, FPS  
Pharmacy, Allied Health and COVID-19 vaccination team |  
Office of the Chief Clinical Officers | Ministry of Health |  
Mobile/waea pūkoro: S9(2)(a) | <http://www.health.govt.nz> |  
Īmēra: Andi.Shirtcliffe@health.govt.nz |  
I am in a clinical role on Mondays – so may not be able to answer calls.

Team of 5M, we can do this. Unite against COVID-19

Kia Kaha, Kia maia, Kia manawanui  
Be Strong, Be Brave, Be Steadfast



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**From:** Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 1:43 pm  
**To:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; Richard Hill <[Richard.Hill@health.govt.nz](mailto:Richard.Hill@health.govt.nz)>; Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Gerard Keenan <[Gerard.Keenan@health.govt.nz](mailto:Gerard.Keenan@health.govt.nz)>; Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Celeste Gillmer <[Celeste.Gillmer@health.govt.nz](mailto:Celeste.Gillmer@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Christian Marchello <[Christian.Marchello@health.govt.nz](mailto:Christian.Marchello@health.govt.nz)>; Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>; Erika Kuhn <[Erika.Kuhn@health.govt.nz](mailto:Erika.Kuhn@health.govt.nz)>  
**Cc:** Lara Hopley (WDHB) <[Lara.Hopley@waitematadhb.govt.nz](mailto:Lara.Hopley@waitematadhb.govt.nz)>  
**Subject:** RE: Feedback Due -1:00pm

My understanding of the process is:

People will be asked to depart the pharmacy pending their results (as an infection prevention and control strategy to minimise the time people are in the pharmacy, plus there is limited room in some pharmacies for people to wait on top of BAU, vaccination, MVP etc).

People with no phone / no credit will be asked to remain / stay close to the pharmacy / return after 20 minutes or so – to receive a paper copy of their result

Negative – automatic text.

Positive – will receive a call from the pharmacy to explain the result, what it means and what to do next

In valid - will receive a call from the pharmacy to explain the result, what it means and what to do next

Ngā mihi

**Billy Allan** ([he/him](#)) | Pharmacy Manager | Ministry of Health | [S9\(2\)\(a\)](#) | [www.health.govt.nz](http://www.health.govt.nz) | <mailto:billy.allan@health.govt.nz>




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**From:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>

**Sent:** Monday, 13 December 2021 1:40 pm

**To:** Richard Hill <[Richard.Hill@health.govt.nz](mailto:Richard.Hill@health.govt.nz)>; Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>; Gerard Keenan <[Gerard.Keenan@health.govt.nz](mailto:Gerard.Keenan@health.govt.nz)>; Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Celeste Gillmer <[Celeste.Gillmer@health.govt.nz](mailto:Celeste.Gillmer@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Christian Marchello <[Christian.Marchello@health.govt.nz](mailto:Christian.Marchello@health.govt.nz)>; Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>; Erika Kuhn <[Erika.Kuhn@health.govt.nz](mailto:Erika.Kuhn@health.govt.nz)>

**Cc:** Lara Hopley (WDHB) <[Lara.Hopley@waitematadhb.govt.nz](mailto:Lara.Hopley@waitematadhb.govt.nz)>

**Subject:** RE: Feedback Due -1:00pm

Hi all

My understanding is for clinical reasons we cannot communicate a positive or indeterminate test result by text. I was of the understanding that this had been communicated a few times either at the Pharmacy group or at the RATs project meeting. I don't believe this is a negotiable. So shifting into solution mode, what do we need to do?

Ngā mihi

Priti Patel

Programme Manager Border Workforce Vaccination Order

COVID-19 Testing Operations & Supply | COVID-19 Health System Response | Manatū Hauora

E: [priti.patel@health.govt.nz](mailto:pritti.patel@health.govt.nz) M: S9(2)(a)

<http://www.health.govt.nz>



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**From:** Richard Hill <[Richard.Hill@health.govt.nz](mailto:Richard.Hill@health.govt.nz)>

**Sent:** Monday, 13 December 2021 1:33 pm

**To:** Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>; Gerard Keenan <[Gerard.Keenan@health.govt.nz](mailto:Gerard.Keenan@health.govt.nz)>; Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Celeste Gillmer <[Celeste.Gillmer@health.govt.nz](mailto:Celeste.Gillmer@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>; Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Christian Marchello <[Christian.Marchello@health.govt.nz](mailto:Christian.Marchello@health.govt.nz)>; Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>; Erika Kuhn <[Erika.Kuhn@health.govt.nz](mailto:Erika.Kuhn@health.govt.nz)>

**Cc:** Lara Hopley (WDHB) <[Lara.Hopley@waitematadhb.govt.nz](mailto:Lara.Hopley@waitematadhb.govt.nz)>

**Subject:** RE: Feedback Due -1:00pm

Can this please be clarified as I now have conflicting email threads.

Ideally, all results are verbally communicated to the individual by person supervising the test.

However, the scenario trying to be accommodated with the text messaging is what if person has left before the results were communicated? This was feedback provided by Pharmacists who might not want people waiting around for results.

I thought the agreed text, if result was detected or failed was this...

A screenshot of a text message with a light blue background and rounded corners. The text is black and reads: "Kia ora [firstname], your rapid antigen test taken on [date] at [time] requires follow up. Please contact the pharmacy and quote [unique ID]. Not you? Call 0800 668 968".

Kia ora [firstname], your rapid antigen test taken on [date] at [time] requires follow up. Please contact the pharmacy and quote [unique ID]. Not you? Call 0800 668 968

Pharmacist can then advise the person, if they hadn't already, the action required.

Alternatively, if no text sent then pharmacist will need to ensure they are contacting individuals and advising them.

Richard

---

**From:** Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>

**Sent:** Monday, 13 December 2021 12:52 pm

**To:** Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>; Gerard Keenan <[Gerard.Keenan@health.govt.nz](mailto:Gerard.Keenan@health.govt.nz)>; Richard Hill <[Richard.Hill@health.govt.nz](mailto:Richard.Hill@health.govt.nz)>; Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Celeste Gillmer <[Celeste.Gillmer@health.govt.nz](mailto:Celeste.Gillmer@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>; Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Christian Marchello <[Christian.Marchello@health.govt.nz](mailto:Christian.Marchello@health.govt.nz)>; Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>

**Subject:** RE: Feedback Due -1:00pm

Hi Erika

I've gone and followed up with Christina, Celeste and a few others. I was told explicitly that the positive or invalid text cannot be sent to the individuals. Christina said that Rachel and Brittany had definitely confirmed this last week/

There is genuine concern our side. If we are unable to amend, can we have an meeting soon to find a workable solution for all.

@Christina Bir – was there anything to add?

Thanks

Jono

---

**From:** Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>

**Sent:** Monday, 13 December 2021 12:45 pm

**To:** Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>

**Subject:** FW: Feedback Due -1:00pm

---

**From:** Erika Kuhn <[Erika.Kuhn@health.govt.nz](mailto:Erika.Kuhn@health.govt.nz)>

**Sent:** Monday, 13 December 2021 12:43 pm

**To:** Richard Hill <[Richard.Hill@health.govt.nz](mailto:Richard.Hill@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Christian Marchello <[Christian.Marchello@health.govt.nz](mailto:Christian.Marchello@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>; Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>; Gerard Keenan <[Gerard.Keenan@health.govt.nz](mailto:Gerard.Keenan@health.govt.nz)>

**Subject:** RE: Feedback Due -1:00pm

Hi Jono,

We've already built this messaging into the solution based on previous discussions where it was a requirement to send this. Given we are in the middle of testing, I am reluctant to make any changes that are not absolutely necessary lest they impact our ability to go-live on time.

Can I please understand why we no longer want to send this message? My understanding is that for the operational process, patients will not leave until they have their result regardless, but may still require proof that they've had a test regardless of the result.

This message might also be useful for them when they show up to a CTC to request their PCR.

Thanks

Erika

**Erika Kuhn** | Project Manager | eOrdering and Laboratory IT  
Data and Digital | Ministry of Health  
E: [erika.kuhn@health.govt.nz](mailto:erika.kuhn@health.govt.nz)



*Note: my work hours are Mon-Thurs 7am-6pm. If you need to reach me outside of these hours, please text me on S9(2)(a).*

---

**From:** Richard Hill <[Richard.Hill@health.govt.nz](mailto:Richard.Hill@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 12:36 pm  
**To:** Erika Kuhn <[Erika.Kuhn@health.govt.nz](mailto:Erika.Kuhn@health.govt.nz)>  
**Subject:** FW: Feedback Due -1:00pm

---

**From:** Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 12:25 pm  
**To:** Richard Hill <[Richard.Hill@health.govt.nz](mailto:Richard.Hill@health.govt.nz)>; Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Christian Marchello <[Christian.Marchello@health.govt.nz](mailto:Christian.Marchello@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>; Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>; Gerard Keenan <[Gerard.Keenan@health.govt.nz](mailto:Gerard.Keenan@health.govt.nz)>  
**Subject:** RE: Feedback Due -1:00pm

Hi all

I have just confirmed within our team that those who receive a positive or failed result, should not receive a text message. Instead they will need to be told their results by the pharmacist and follow up for a PCR.

I've updated the powerpoint to reflect that. [@Gerard Keenan](#) and [@Brittany Calder](#) – keen to make sure that this requirement has been taken into account on the technical side.

Thanks for all the feedback received. I'm just collating it all now and will be in touch with our design agency to finalise it shortly.



Jono

---

**From:** Richard Hill <[Richard.Hill@health.govt.nz](mailto:Richard.Hill@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 11:54 am  
**To:** Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Christian Marchello <[Christian.Marchello@health.govt.nz](mailto:Christian.Marchello@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>  
**Cc:** Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>; Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>  
**Subject:** RE: Feedback Due -1:00pm

The 6 step image needs to be the same in both documents. I have attached the pdf of the 6-step one-pager that has the agreed text for step number 6 (texting the individual). This one-pager needs to be part of the 'info pack'

RAT reporter User Guide V1.070 attached. Includes these changes.

Page 2 – update the wording for step 6 as above. “Individuals with a Not Detected result will be notified via text. Those with a Failed or Detected/Positive result will be told to contact their pharmacy.”

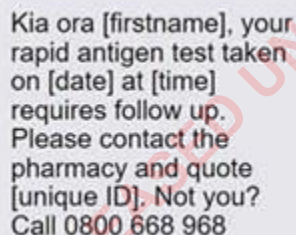
Page 3 – the registration form link needs to be 'clickable'. <https://forms.office.com/Pages/ResponsePage.aspx?id=JMfOiyBt0Uuf6dxER-3R-teB4xtD5LRirTQXwmT7CC1UQThaNVZSRDc2Wlo4R1BCVTQ4RDIORkRFVi4u> If the link is going to be on the Ministry of Health webpage can we state where to find it?

Page 3 – Change the text to “If you have problems accessing the website or login, call the ESR Support Desk – **0800 ESR CDR** or **0800 377 237**.”

Page 4 – make [cdr.esr.cri.nz](https://cdr.esr.cri.nz) a clickable link to <https://cdr.esr.cri.nz/eclair/mvc>

Page 7 – wording for step 6 as above. “Individuals with a Not Detected result will be notified via text. Those with a Failed or Detected/Positive result will be told to contact their pharmacy.”

Page 7 - the text message for detected or positive will advise to contact the pharmacy and read as follows:



Kia ora [firstname], your rapid antigen test taken on [date] at [time] requires follow up. Please contact the pharmacy and quote [unique ID]. Not you? Call 0800 668 968

Ngā mihi

**Richard Hill** | Change Manager | eOrdering and Laboratory IT  
 Data & Digital | Ministry of Health  
 M: [S9\(2\)\(a\)](tel:0800668968) | <http://www.health.govt.nz>

---

**From:** Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 9:57 am  
**To:** Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Christian Marchello <[Christian.Marchello@health.govt.nz](mailto:Christian.Marchello@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>  
**Cc:** Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>; Richard Hill <[Richard.Hill@health.govt.nz](mailto:Richard.Hill@health.govt.nz)>; Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>  
**Subject:** Feedback Due -1:00pm  
**Importance:** High

Kia ora koutou,

If you have time available today provide feedback on these Eclair guides before they are circulated for approval that would be much appreciated.

I will pass on any feedback you have by **1:00pm today** on to Jono and our Design Team.

We are hoping to send any Éclair reporting documents out to the sector at 4:00pm, this is dependent on when we can get approval.

Thank you,

**Miriam Taylor**

Project Coordinator | Personal Assistant to Jo Pugh

**Border Workforce Compliance Operations Team**

COVID-19 Immunisation, Testing & Supply

[Miriam.taylor@health.govt.nz](mailto:Miriam.taylor@health.govt.nz) | <http://www.health.govt.nz>

133 Molesworth Street, Wellington



---

**From:** S9(2)(a)  
**Sent:** Monday, 13 December 2021 9:28 am  
**To:** Miriam Taylor <[Miriam.Taylor@health.govt.nz](mailto:Miriam.Taylor@health.govt.nz)>; Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>;  
Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>  
**Subject:** Updated Eclair RAT Reporter Guide


Hi All,

Please find attached updated Eclair RAT reporter guide PDF.

Note: On page 7 of the Powerpoint supplied – we weren't clear on what the instruction was in the comment. If you can clarify, we'll get this amended and back to you asap.

Kind Regards,

S9(2)(a)



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**From:** Hasila Naran <[Hasila.Naran@health.govt.nz](mailto:Hasila.Naran@health.govt.nz)> on behalf of COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 1:42 pm  
**To:** S9(2)(a)  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** FW: Follow up S9(2)(a) - \*\*\*HCL Credit Application Form & HCL Ordering Guide\*\*\* RATS

Kia ora S9(2)(a)

Thank you for your email.

As per our principles of supply from the Ministry of Health's National PPE supply, private providers are to use their own networks to source and purchase PPE and RATs, unless identified by their DHB as requiring assistance for the provision of urgent health services within their region.

Please refer to our website for more guidance: <https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-information-specific-audiences/covid-19-personal-protective-equipment-central-supply>

On this basis, we are unable to support your request for PPE and/or RATs from the Ministry of Health.

Ngā mihi nui,

**Hasila Naran | Coordinator | Supply Chain**  
COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)



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**From:** S9(2)(a)  
**Sent:** Friday, 10 December 2021 12:15 pm  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Cc:** S9(2)(a)  
**Subject:** FW: Follow up S9(2)(a) - \*\*\*HCL Credit Application Form & HCL Ordering Guide\*\*\* RATS

Please email me HCL Credit Application Form & HCL Ordering Guide.  
Kind regards, S9(2)(a)

S9(2)(a)

Please consider the environment before printing this e-mail.

---

**From:** COVID Health Supply Chain/MOH [<mailto:COVID.HealthSupplyChain@health.govt.nz>]  
**Sent:** Friday, 10 December 2021 11:33 a.m.  
**To:** S9(2)(a)  
**Subject:** Automatic reply: Follow up S9(2)(a)

Thank you for your email. If your query is related to Rapid Antigen Tests could you please forward your query to the COVID-19 Point of Care Tests team on the address [covid-19poc@health.govt.nz](mailto:covid-19poc@health.govt.nz) .

For those Pharmacies who have opted in to supervised testing and publicly funded Aged Residential Care providers wishing to order RATs, please place your request via your PPE ordering portal. Further information on how to register and order RATs from the Ministry's central supply is detailed below. If you have any further questions please do not hesitate in contacting the COVID Health Supply team via [Covid.healthsupplychain@health.govt.nz](mailto:Covid.healthsupplychain@health.govt.nz)

#### **ADDITIONAL INFORMATION**

**Non-Northern Region Providers – ‘How do I order RATs?’, ‘Please can I have RATs’. (Please contact us if you require the HCL Credit Application Form & HCL Ordering Guide)**

The link to the RATs Portal is <http://healthppe.org/>. This Portal is run through Health Care Logistics (HCL).

The below information should cover what you need to know about accessing the RATs portal and ordering from the Ministry's Central Supply if you have **not yet** opened an account.

- To open an account and gain access to the online portal you will need to run through the standard credit process even if you already have an account with HCL, however we are not currently planning to charge for RATs. Please fill out the HCL form and email it to [mohppeordering@prnzl.co.nz](mailto:mohppeordering@prnzl.co.nz) .
- Once an account has been opened, you can access the portal at the above link. Follow the instructions on the attached information sheet to place orders.
- If you have any issues with opening and accessing your account then please email HCL at [mohppeordering@prnzl.co.nz](mailto:mohppeordering@prnzl.co.nz) .
- All orders of RATs are assessed and approved against the Principles of Supply developed by the Ministry. Your orders should be placed in alignment with these principles, as well as the Ministry’s Interim Guidance Framework for the provision of Rapid Antigen Screening for COVID-19 in clinical and nonclinical settings.

**Northern Region Providers – – ‘How do I order RATs?’, ‘Please can I have RATs’’. (Please contact us if you require the Onelink Credit Application Form & Onelink Ordering Guide)**

The link to the Portal is [www.onelink.co.nz](http://www.onelink.co.nz). This Portal is run through OneLink.

The below information should cover what you need to know about accessing the portal and ordering from the Ministry’s Central Supply, if you have not yet opened an account.

- To open an account and gain access to the online portal you will need to run through the standard credit process even if you already have an account with OneLink, however we are not currently planning to charge for PPE. Please fill out the OneLink form and email it to [mohppe@onelink.co.nz](mailto:mohppe@onelink.co.nz) .
- Once an account has been opened, you can access the portal at the above link. Follow the instructions on the attached information sheet to place orders.
- If you have any issues with opening and accessing your account then please email HCL at [mohppe@onelink.co.nz](mailto:mohppe@onelink.co.nz) .
- All orders of RATs are assessed and approved against the Principles of Supply developed by the Ministry. Your orders should be placed in alignment with these principles, as well as the Ministry’s Interim Guidance Framework for the provision of Rapid Antigen Screening for COVID-19 in clinical and nonclinical settings.

Kind regards  
 COVID-Health Supply Chain Team

\*\*\*\*\*

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**From:** Hasila Naran <[Hasila.Naran@health.govt.nz](mailto:Hasila.Naran@health.govt.nz)> on behalf of COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 8:39 am  
**To:** S9(2)(a)  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** RE: Gloves coming soon ?

Hi [REDACTED]

They don't appear to be an ARC, they should be set up as Home Support.

Ngā mihi

**Hasila Naran | Coordinator | Supply Chain**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)



---

**From:** S9(2)(a) On Behalf Of S9(2)(a)  
**Sent:** Thursday, 9 December 2021 5:39 pm  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** FW: Gloves coming soon ?

Kia Ora team,

Can you please advise if this customer is approved to get RATs through MOH so that we can update them to ARC?

Nga Mihi,

S9(2)(a)

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From: S9(2)(a)

Sent: Thursday, 9 December 2021 11:52 AM

To: S9(2)(a)

Subject: RE: Gloves coming soon ?

Thank so Much S9(2)(a) I have just ordered !! Oh the excitement

While I have you there can I ask about the Rapid antigen tests how we could apply to be added to the list of provider who could get them?

I can see in the PDF attached from ministry that they are supplying them to some providers, I just want to know what the criteria is.

Thanks so much for your help S9(2)(a)

Have a good day

Kind Regards

Merry  
Christmas

S9(2)(a)



---

**From:** S9(2)(a) [redacted] **On Behalf Of** S9(2)(a) [redacted]  
**Sent:** 09 December 2021 11:30  
**To:** S9(2)(a) [redacted]  
**Subject:** RE: Gloves coming soon ?

Hi S9(2)(a)

You have access to order all the items listed below , S9(2)(b)(ii) [redacted]

S9(2)(b)(ii) [redacted]

Hope this helps.

Cheers,  
S9(2)(a) [redacted]

---

**From:** S9(2)(a) [redacted]  
**Sent:** Thursday, 9 December 2021 10:16 AM  
**To:** S9(2)(a) [redacted]  
**Subject:** FW: Gloves coming soon ?

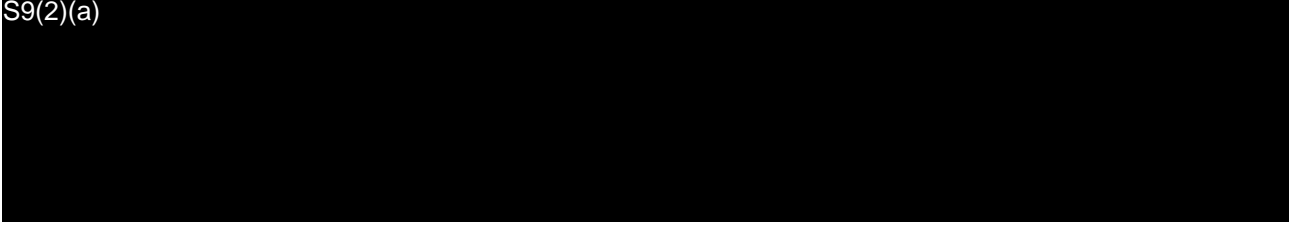
Hi S9(2)(a)

Did you have an update for us on the gloves ?

Kind Regards



S9(2)(a)



---


**From:** S9(2)(a) [redacted]  
**Sent:** 08 December 2021 16:01  
**To:** S9(2)(a) [redacted]  
**Subject:** RE: Gloves coming soon ?

Hi S9(2)(a) [redacted]

The only thing on our account to order is Sanitiser and masks, there was gloves at one stage, I just presumed they had run out.  
Our account number is S9(2)(b)(ii) [redacted]

Kind Regards

S9(2)(a)



---

**From:** S9(2)(a) [redacted] On Behalf Of S9(2)(a) [redacted]  
**Sent:** 08 December 2021 15:38  
**To:** S9(2)(a) [redacted]  
**Subject:** RE: Gloves coming soon ?

You should already have access to gloves, please advise your account number, I can then check exactly what you have access to?

Thanks,  
S9(2)(a) [redacted]

---

**From:** S9(2)(a) [redacted]  
**Sent:** Wednesday, 8 December 2021 11:02 AM  
**To:** S9(2)(a) [redacted]  
**Subject:** Gloves coming soon ?

Hi there

Just checking will there be gloves added to the product list again soon?

Kind Regards

S9(2)(a)

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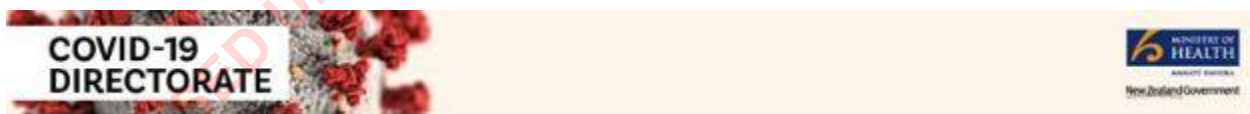
---

**From:** Al Wallace <[Alasdair.Wallace@health.govt.nz](mailto:Alasdair.Wallace@health.govt.nz)> on behalf of COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 1:39 pm  
**To:** Al Wallace <[Alasdair.Wallace@health.govt.nz](mailto:Alasdair.Wallace@health.govt.nz)>  
**Subject:** FW: Order Reference : S9(2)(b)(ii)

Ngā mihi,

AL

**Alasdair Wallace** | Service Lead | PPE Supply  
COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)  
Mobile: S9(2)(a)



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---


**From:** Clinical Manager S9(2)(a)  
**Sent:** Monday, 13 December 2021 1:39 pm  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** RE: Order Reference S9(2)(b)(ii)

Hi Alasdair,

Thank you, so much for your Quick response. Really appreciate.  
I will wait until Tomorrow to put the order for RATS.

Regards,

S9(2)(a)



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**From:** Al Wallace <[Alasdair.Wallace@health.govt.nz](mailto:Alasdair.Wallace@health.govt.nz)> **On Behalf Of** COVID Health Supply Chain/MOH

**Sent:** Monday, 13 December 2021 12:17 PM

**To:** S9(2)(a)

**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; COVID-19 Point of Care Tests Order <[covid-19poc@health.govt.nz](mailto:covid-19poc@health.govt.nz)>

**Subject:** RE: Order Reference : S9(2)(b)(ii)

Hi S9(2)(a)

Thank you for your email,

I have asked the team at S9(2)(a) to move you into the correct Customer Category, which will give you the ability to order RATS, please give the team the rest of the day to ensure that this is completed before ordering.

At this time the Ministry of Health is not supplying P2/N95 particulate respirators across the Aged Residential Care sector, noting measures (e.g. daily staff health screening, ARC screening form for all

admissions) have been put in place by ARC facilities to protect themselves and their residents. There is nothing to suggest that a particulate respirator would be required across all aged care facilities for general use. When and if a possible or probable case is identified within an ARC, the Ministry of Health will rapidly dispense P2/N95 particulate respirators either via our warehousing facilities or our DHBs.

This position will continue to be reviewed and responded to in line with infection prevention control guidance and possible or probable instances identified within the ARC sector.

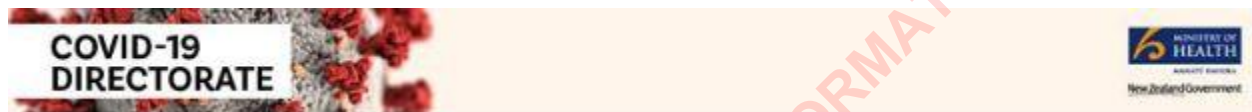
Ngā mihi,

AL

**Alasdair Wallace | Service Lead | PPE Supply**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)

Mobile: S9(2)(a)



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**From:** S9(2)(a) On Behalf Of S9(2)(a)  
**Sent:** Monday, 13 December 2021 10:09 am  
**To:** S9(2)(a)  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; COVID-19 Point of Care Tests Order <[covid-19poc@health.govt.nz](mailto:covid-19poc@health.govt.nz)>  
**Subject:** RE: Order Reference : S9(2)(b)(ii)

Hi Victoria,

Thank you for your email, can you please share your HCL MOH account number with me so that I may investigate further here and advise?

MOH team – if you have an order pending here, can you please assist with adding RAT's and / or respond to Victoria accordingly?

Thanks,  
Steph

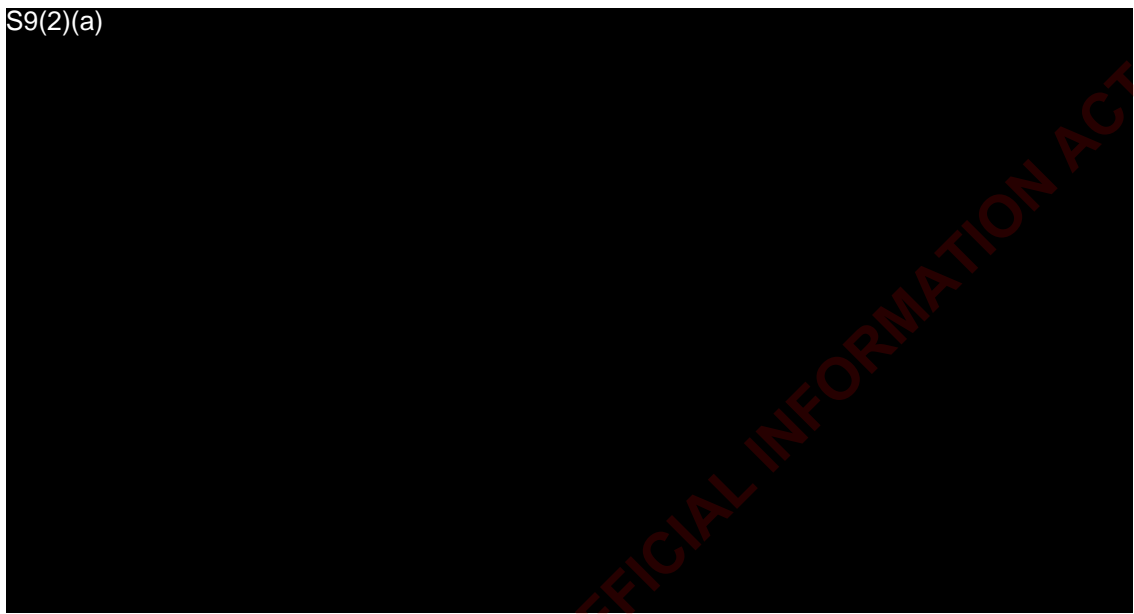
---

**From:** S9(2)(a)  
**Sent:** Saturday, 11 December 2021 9:04 AM

To: S9(2)(a)  
Subject: Order Reference : S9(2)(b)(i)

Hi there,

I would like to add, P2/N95 mask and rapid antigen test kits with my order, I could not find these item in website orer page.  
Could you please add these items to my new order.



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\*\*\*\*\*

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**From:** Kelvin Watson <[Kelvin.Watson@health.govt.nz](mailto:Kelvin.Watson@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 9:05 am  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; Emma Cozzi <[Emma.Cozzi@health.govt.nz](mailto:Emma.Cozzi@health.govt.nz)>; Nic Turner <[Nic.Turner@health.govt.nz](mailto:Nic.Turner@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>; Anna Ramsey <[Anna.Ramsey@health.govt.nz](mailto:Anna.Ramsey@health.govt.nz)>  
**Subject:** RE: Ordering of RATs tests in Auckland

Comms being worked on currently  
COVID HSC – can you please contact Cathy and find out which pharmacy it is and followup with OneLink.  
Thanks

Kelvin Watson  
Ministry of Health

S9(2)(a)

---

**From:** Hasila Naran <[Hasila.Naran@health.govt.nz](mailto:Hasila.Naran@health.govt.nz)> **On Behalf Of** COVID Health Supply Chain/MOH  
**Sent:** Tuesday, 14 December 2021 8:59 am  
**To:** Kelvin Watson <[Kelvin.Watson@health.govt.nz](mailto:Kelvin.Watson@health.govt.nz)>; Emma Cozzi <[Emma.Cozzi@health.govt.nz](mailto:Emma.Cozzi@health.govt.nz)>; Nic Turner <[Nic.Turner@health.govt.nz](mailto:Nic.Turner@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** FW: Ordering of RATs tests in Auckland

Hi all

FYI – do we do these comms?

Ngā mihi

**Hasila Naran | Coordinator | Supply Chain**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)





**From:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 9:50 am  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** FW: Ordering of RATs tests in Auckland

See below

Ngā mihi

Priti Patel  
 Programme Manager Border Workforce Vaccination Order

COVID-19 Testing Operations & Supply | COVID-19 Health System Response | Manatū Hauora  
 E: [priti.patel@health.govt.nz](mailto:priti.patel@health.govt.nz) M: S9(2)(a)  
<http://www.health.govt.nz>



**From:** S9(2)(a)  
**Sent:** Monday, 13 December 2021 9:17 am  
**To:** Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>  
**Cc:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>; Rachel Beck <[Rachel.Beck@health.govt.nz](mailto:Rachel.Beck@health.govt.nz)>; Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Linda Lim <[Linda.Lim@health.govt.nz](mailto:Linda.Lim@health.govt.nz)>; Jim McNaughton <[James.McNaughton@health.govt.nz](mailto:James.McNaughton@health.govt.nz)>; Jono Jordan <[Jono.Jordan@health.govt.nz](mailto:Jono.Jordan@health.govt.nz)>; Brittany Calder <[Brittany.Calder@health.govt.nz](mailto:Brittany.Calder@health.govt.nz)>; Cathy O'Malley <[Cathy.OMalley@nmdhb.govt.nz](mailto:Cathy.OMalley@nmdhb.govt.nz)>; Daniel Tsai (WDHB) <[Daniel.Tsai@waitematadhb.govt.nz](mailto:Daniel.Tsai@waitematadhb.govt.nz)>; S9(2)(a) Jane Caldwell <[Jane.Caldwell@tas.health.nz](mailto:Jane.Caldwell@tas.health.nz)>; S9(2)(a)  
 [Redacted]  
 [Redacted]  
 [Redacted]  
 [Redacted]  
 [Redacted] Tim Wood (WDHB)  
 <[Tim.Wood@waitematadhb.govt.nz](mailto:Tim.Wood@waitematadhb.govt.nz)>  
**Subject:** Ordering of RATs tests in Auckland

Hi Andrew B,

Not sure who is looking at the stock as Dani has gone but please find below a message from an Auckland pharmacy this morning regarding order of the RATs tests. Is this any way that OneLink could be contacted to find out why it is taking 7 days for Auckland pharmacies?

On another URGENT note

We have been unable to order the RAT's until this morning – nothing worked with the Onelink account all weekend. I have just confirmed with OneLink that an order has now been created, but they state that it will probably take 7 days to deliver!!

Can you please send out an urgent Comm's to explain how we tell all the people coming in on Wednesday, that we in fact have no tests.

In addition, please see further information on the confusion on the use of the RATs tests – can you please clarify that 1 test is still deemed unvaccinated:

There is huge confusion in the community regarding who is actually eligible for a subsidised Rapid Antigen Test in pharmacy. Can you please clarify the following:

- S9(2)(a) [REDACTED] are asking all their participants (who are already double-vaccinated) to go to a pharmacy for a RAT within 72 hours of the start of their courses. Will these people be allowed a subsidised test? They currently do not fit the criteria of “unvaccinated travellers”
- We assume that those people who have had just 1 vaccination will be included as “unvaccinated” and thus will be able to receive a subsidised test.

S9(2)(a)

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**From:** Hasila Naran <[Hasila.Naran@health.govt.nz](mailto:Hasila.Naran@health.govt.nz)> on behalf of COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 3:28 pm  
**To:** S9(2)(a)  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** RE: Ordering RAT (Rapid Antigen Testing) Kits

Kia ora S9(2)(a)

Thank you for your email.

We have added RATs to the list of products available on the PPE portal for Aged Residential Care facilities.

We expect your orders for RATs to be reasonable and in line with data and information already provided to the Ministry of Health to support your engagement throughout COVID.

You will need to work through your use cases and provide this to the Ministry of Health to confirm allocations.

Initially, we will allow for 300 eaches of RATs to be supplied to Northern region Aged Residential Care settings, and 100 RATs in all other regions as an initial injection of RATs while operational planning is completed.

The product details are as follows: **MoH Panbio C-19 Ag Nasal pkt25 - Abbott**

For more information on how to register and order RATs from the Ministry's central supply, please see below. Please do not hesitate in contacting the COVID Health Supply team via [Covid.healthsupplychain@health.govt.nz](mailto:Covid.healthsupplychain@health.govt.nz)

The link to the RATs Portal is <http://healthppe.org/>. This Portal is run through Health Care Logistics (HCL).

The below information should cover what you need to know about accessing the RATs portal and ordering from the Ministry's Central Supply if you have **not yet** opened an account.

- To open an account and gain access to the online portal you will need to run through the standard credit process even if you already have an account with HCL, however we are not currently planning to charge for RATs. Please fill out the HCL form and email it to [mohppeordering@prnzl.co.nz](mailto:mohppeordering@prnzl.co.nz).
- Once an account has been opened, you can access the portal at the above link. Follow the instructions on the attached information sheet to place orders.
- If you have any issues with opening and accessing your account then please email HCL at [mohppeordering@prnzl.co.nz](mailto:mohppeordering@prnzl.co.nz).
- All orders of RATs are assessed and approved against the Principles of Supply developed by the Ministry. Your orders should be placed in alignment with these principles, as well as the Ministry's Interim Guidance Framework for the provision of Rapid Antigen Screening for COVID-19 in clinical and nonclinical settings.

Please let us know if we can be of any further support.

Ngā mihi

**Hasila Naran | Coordinator | Supply Chain**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)



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**From:** S9(2)(a)  
**Sent:** Monday, 13 December 2021 3:24 pm  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** Ordering RAT (Rapid Antigen Testing) Kits

Hi team,

Would you be able to point me in the right direction, on how we go about and order <sup>SS(2)(b)</sup> RAT kits for our facility???

Kind regards,

S9(2)(a)

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**From:** Elliot Hunt <[Elliot.Hunt@health.govt.nz](mailto:Elliot.Hunt@health.govt.nz)> on behalf of COVID-19 Point of Care Tests Order <[covid-19poc@health.govt.nz](mailto:covid-19poc@health.govt.nz)>

**Sent:** Monday, 13 December 2021 4:25 pm

**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>;

**S9(2)(a)**

**Subject:** RE: questions

Kia Ora **S9(2)(a)**

All the info regarding RATS will be included with the testing kits.

There are two groups of the public who are eligible to take a RAT.

- A. Asymptomatic, unvaccinated individuals over 12 leaving Auckland (includes Port Waikato)
- B. Asymptomatic, unvaccinated domestic travellers over 12 years from any other part of the country, who travel with a transport company that requires evidence of a negative test result.

Essentially there is a very low chance that a vaccinated person who is infected with COVID-19 will have a high enough viral load for a RAT to detect.

Ngā mihi,

**COVID-19 Laboratory Testing**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)



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**From:** Ashwin Parag <[Ashwin.parag@health.govt.nz](mailto:Ashwin.parag@health.govt.nz)> **On Behalf Of** COVID Health Supply Chain/MOH  
**Sent:** Monday, 13 December 2021 3:53 pm  
**To:** S9(2)(a) COVID Health Supply Chain/MOH  
<[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Cc:** COVID-19 Point of Care Tests Order <[covid-19poc@health.govt.nz](mailto:covid-19poc@health.govt.nz)>  
**Subject:** RE: questions

Good afternoon S9(2)(a)

I can confirm your order was received and approved today.

It generally takes 1-2 days for orders to reach you after being dispatched provided there are no unexpected delays with the courier.

I have included our Point of Care team in this email so your other questions regarding rapid antigen testing can be answered.

Kind regards  
Ash

**Ashwin Parag** | Relationship Service Coordinator | PPE Supply  
COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)



---

**From:** Karl Roberts <[Karl.Roberts@health.govt.nz](mailto:Karl.Roberts@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 2:18 pm  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** FW: questions  
**Importance:** High

Kia ora Team,

I have an inquiry here from S9(2)(a) who is the POC of two pharmacies registered for RAT Reporting.

Can his below questions please be followed up asap – S9(2)(a)

Many thanks,

Karl

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**From:** S9(2)(a)  
**Sent:** Monday, 13 December 2021 1:53 pm

**To:** Karl Roberts <[Karl.Roberts@health.govt.nz](mailto:Karl.Roberts@health.govt.nz)>

**Subject:** questions

Hi Karl

We run both S9(2)(a)

questions

1. I ordered for both pharmacies, are we getting the antigen test and when for both stores?
2. What information do I collect and how do I access RAT and provide information via RAT?
3. If people are vaccinated, can they still do the test (not funded) and we can charge them for it?

Please get back to me ASAP, I have multiple phone calls and people are travelling on Wednesday.

kind regards

S9(2)(a)

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**From:** Hasila Naran <[Hasila.Naran@health.govt.nz](mailto:Hasila.Naran@health.govt.nz)> on behalf of COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 10:59 am  
**To:** S9(2)(a)  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** RE: Rapid Antigen Test (RAT) Critical Communications package

Hi S9(2)(a)

Thank you for your email.

You can currently order 300 RATs in the northern regions, which is 12x box of 25 packs.

If you have ordered more than the allowed amount, then it will be reduced by the supply team.

Ngā mihi

**Hasila Naran | Coordinator | Supply Chain**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)



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**From:** S9(2)(a)  
**Sent:** Saturday, 11 December 2021 10:04 am  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** Fw: Rapid Antigen Test (RAT) Critical Communications package




Hi

I have just placed an order for the RAT tests, i was not sure how many we were meant to order or what packs they come in, if i over ordered; am i correct in assuming you will only send what we are allowed to receive?

Kind regards,

S9(2)(a)



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**From:** Elizabeth Fagan (WDHB) <[Elizabeth.Fagan@waitematadhb.govt.nz](mailto:Elizabeth.Fagan@waitematadhb.govt.nz)>  
**Sent:** Friday, December 10, 2021 4:35 PM  
**To:** Elizabeth Fagan (WDHB) <[Elizabeth.Fagan@waitematadhb.govt.nz](mailto:Elizabeth.Fagan@waitematadhb.govt.nz)>  
**Subject:** Rapid Antigen Test (RAT) Critical Communications package

**CAUTION:**This email originated from outside of the organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Kia Ora

The attached documents have been prepared by the Ministry of Health on behalf of the Ministry. The Ministry has been working with pharmacy sector groups to implement RAT testing in pharmacies starting 15 December 2021.

The sector group is also working on a protocol/standard operating procedure which should be completed later today. Critical communications collateral is also being finalised today and will be forwarded to opted-in pharmacies when completed. The MoH has will distribute a sample pack of the comms material to each DHB when it becomes available. Please note that the Ministry of Health is responsible for distributing communication tools, not the DHBs.

### **Testing pharmacies must onboard to ESR Eclair system to record test results**

The Ministry has asked to remind pharmacies who have opted in that in order to access the system, you must complete this form and receive the training as part of the opting in process,

otherwise they may not be able to use the RAT Reporter functionality by 15 December or get paid.

Registration for the Ministry of Health Rapid Antigen Test Reporting Solution:  
[Registration for the Ministry of Health Rapid Antigen Test \(RAT\) Reporting Solution \(Page 1 of 4\) \(office.com\)](#)

All Rapid Antigen Test Results must be reported to the Ministry of Health via the RAT Reporting Solution in ESR Éclair. In order to access the solution, all participating pharmacies must couple and submit this form.

If you have any questions or concerns regarding the reporting solution or form please contact Brittany at [Brittany.calder@health.govt.nz](mailto:Brittany.calder@health.govt.nz)

For those Pharmacies who have opted in to supervised testing and publicly funded Aged Residential Care providers wishing to order Rapid Antigen Tests, please place your request via your PPE ordering portal. If you have any further questions please do not hesitate in contacting the COVID Health Supply team via [Covid.healthsupplychain@health.govt.nz](mailto:Covid.healthsupplychain@health.govt.nz)

My apologies for any duplication.

Ngā mihi  
Liz

Ngā mihi  
Liz

S9(2)(a) [Redacted]  
[Redacted]  
[Redacted]  
[Redacted]  
[Redacted]



---

**From:** Hasila Naran <[Hasila.Naran@health.govt.nz](mailto:Hasila.Naran@health.govt.nz)> on behalf of COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 10:50 am  
**To:** S9(2)(a)  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** RE: Rapid Antigen Test Kit - Account S9(2)(b)(ii)

Hi S9(2)(a)

Yes please, change to ARC.

Ngā mihi

**Hasila Naran | Coordinator | Supply Chain**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)



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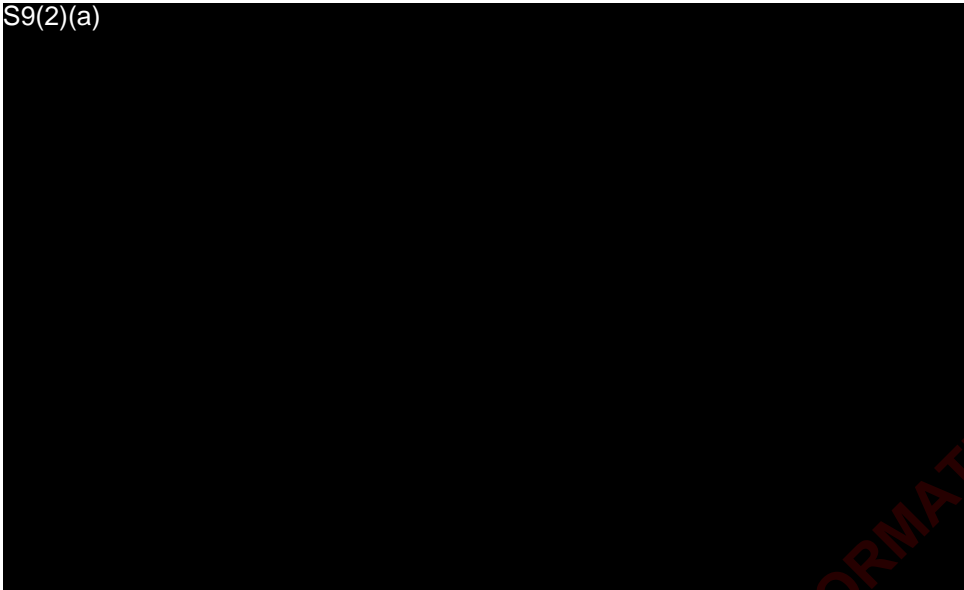
**From:** S9(2)(a) > On Behalf Of HCL mohppeordering  
**Sent:** Saturday, 11 December 2021 5:08 am  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** FW: Rapid Antigen Test Kit - Account S9(2)(b)(ii)

Kia Ora team,

This customer is loaded as **DHB AL3 Subcontractors** so they don't have access to ordering RATs. Can you please confirm if we're able to change them to **ARC** or if we leave as is?

Nga Mihi,

S9(2)(a)



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**From:** S9(2)(a) [redacted] On Behalf Of S9(2)(a) [redacted]

**Sent:** Friday, 10 December 2021 3:27 PM

**To:** S9(2)(a) [redacted]

**Subject:** FW: Rapid Antigen Test Kit

Thanks Team

**From:** S9(2)(a) [redacted]

**Sent:** Friday, 10 December 2021 3:24 PM

**To:** S9(2)(a) [redacted]

**Subject:** Rapid Antigen Test Kit

Hi there,

I would like to request for some RAT kits for our facility S9(2)(a) [redacted].

Can you please assist in the process of registering online and ordering the kits?

Thank you!

S9(2)(a)



---

**From:** Hasila Naran <[Hasila.Naran@health.govt.nz](mailto:Hasila.Naran@health.govt.nz)> on behalf of COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 9:37 am  
**To:** S9(2)(a); COVID-19 Point of Care Tests Order <[covid-19poc@health.govt.nz](mailto:covid-19poc@health.govt.nz)>  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** RE: Rapid antigen test kits

Kia ora S9(2)(a),

Thank you for your email.

I've forwarded it onto the COVID-19 Point of Care Tests Order mailbox for response as your query relates to RATs more generally. I'm sure they will be in touch with you shortly.

If you have any questions about supply and access to RATs, please don't hesitate to get in touch.

Ngā mihi

**Hasila Naran | Coordinator | Supply Chain**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)



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**From:** S9(2)(a)  
**Sent:** Monday, 13 December 2021 4:55 pm

**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>

**Subject:** Rapid antigen test kits

Hello,

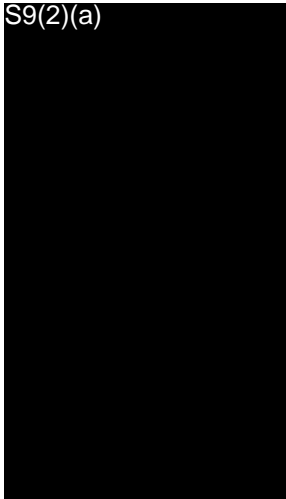
I hope this email finds you well.

My understanding from the MOH website is that our industry, residential care for adults with disability, are entitled to attain rapid antigen kits for free- am I correct in this assertion? And if so, how can I order the rapid test kits to use with our staff and residents?

I look forward to hearing from you

Kind regards

S9(2)(a)



Sent from [Mail](#) for Windows

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**From:** Hasila Naran <[Hasila.Naran@health.govt.nz](mailto:Hasila.Naran@health.govt.nz)> on behalf of COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 1:04 pm  
**To:** S9(2)(a) HCL mohppeordering <[mohppeordering@prnzl.co.nz](mailto:mohppeordering@prnzl.co.nz)>  
**Cc:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Subject:** RE: Request for Anti gen test kits please

Kia ora,

Thank you for your email.

We have added RATs to the list of products available on the PPE portal for Aged Residential Care facilities.

We expect your orders for RATs to be reasonable and in line with data and information already provided to the Ministry of Health to support your engagement throughout COVID.

You will need to work through your use cases and provide this to the Ministry of Health to confirm allocations.

Initially, we will allow for 300 eaches of RATs to be supplied to Northern region Aged Residential Care settings, and 100 RATs in all other regions as an initial injection of RATs while operational planning is completed.

The product details are as follows: **MoH Panbio C-19 Ag Nasal pkt25 - Abbott**

For more information on how to register and order RATs from the Ministry's central supply, please see below. Please do not hesitate in contacting the COVID Health Supply team via [Covid.healthsupplychain@health.govt.nz](mailto:Covid.healthsupplychain@health.govt.nz)

The link to the RATs Portal is <http://healthppe.org/>. This Portal is run through Health Care Logistics (HCL).

The below information should cover what you need to know about accessing the RATs portal and ordering from the Ministry's Central Supply if you have **not yet** opened an account.

- To open an account and gain access to the online portal you will need to run through the standard credit process even if you already have an account with HCL, however we are not currently planning to charge for RATs. Please fill out the HCL form and email it to [mohppeordering@prnzl.co.nz](mailto:mohppeordering@prnzl.co.nz).
- Once an account has been opened, you can access the portal at the above link. Follow the instructions on the attached information sheet to place orders.
- If you have any issues with opening and accessing your account then please email HCL at [mohppeordering@prnzl.co.nz](mailto:mohppeordering@prnzl.co.nz).
- All orders of RATs are assessed and approved against the Principles of Supply developed by the Ministry. Your orders should be placed in alignment with these principles, as well as the Ministry's Interim Guidance Framework for the provision of Rapid Antigen Screening for COVID-19 in clinical and nonclinical settings.

Please let us know if we can be of any further support.

Ngā mihi

**Hasila Naran | Coordinator | Supply Chain**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)



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**From:** S9(2)(a)

**Sent:** Monday, 13 December 2021 11:17 am

**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>

**Subject:** RE: Request for Anti gen test kits please

Sorry that should read 145 staff



S9(2)(a)

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**From:** S9(2)(a)  
**Sent:** Monday, 13 December 2021 11:16 AM  
**To:** S9(2)(a)  
**Subject:** RE: Request for Anti gen test kits please

Oops 15 staff?

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S9(2)(a)

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**From:** S9(2)(a)  
**Sent:** Monday, 13 December 2021 11:15 AM  
**To:** 'COVID.HealthSupplyChain@health.govt.nz' <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>  
**Cc:** S9(2)(a)  
**Subject:** Request for Anti gen test kits please

Hi here

Our account code for S9(2)(a), S9(2)(b)(ii) . Could you please supply me with a password and step by step as to how I could urgently obtain 200 anti-gen tests .

We are a 150 bed resthome hospital/dementia facility with 15 staff so require these asap please.

S9(2)(a)

Regards

S9(2)(a)

---

**From:** Kelvin Watson <[Kelvin.Watson@health.govt.nz](mailto:Kelvin.Watson@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 7:47 pm  
**To:** Emma Cozzi <[Emma.Cozzi@health.govt.nz](mailto:Emma.Cozzi@health.govt.nz)>; Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>; Nic Turner <[Nic.Turner@health.govt.nz](mailto:Nic.Turner@health.govt.nz)>  
**Cc:** Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>  
**Subject:** RE: URGENT FOR APPROVAL: Supply of: RATs in the regions

Hi Emma

Priti was going to come back to us with a list of pharmacies that they identified as “holiday spot” pharmacies. Once we have this we agreed that we would email them and advise we had identified them as potentially a pharmacy that may have a higher demand over the Christmas period and ask them to put in an order for additional that they might need. We discussed that this needed to happen pretty quickly to meet the 16 Dec cutoff

Cheers

Kelvin

Kelvin Watson  
Ministry of Health

S9(2)(a)

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**From:** Emma Cozzi <[Emma.Cozzi@health.govt.nz](mailto:Emma.Cozzi@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 6:33 pm  
**To:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>; Nic Turner <[Nic.Turner@health.govt.nz](mailto:Nic.Turner@health.govt.nz)>  
**Cc:** Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>; Kelvin Watson <[Kelvin.Watson@health.govt.nz](mailto:Kelvin.Watson@health.govt.nz)>  
**Subject:** RE: URGENT FOR APPROVAL: Supply of: RATs in the regions

Hi Priti,

Just catching up on some emails and picking this up, I know we briefly discussed this morning whether additional RATs to pharmacies was going to be a pushed to particular pharmacies or communicated that they could order (in which case we would need to follow volume guidance on what they can order up to). And the other idea that pharmacies/MoH could use the stock on hand reports to identify pharmacies with stock and arrange some supply transfer between pharmacies.

Was a position landed here? Should Supply team be approving some pharmacy orders to higher quantities or will we be doing this as a push? Let us know how we can help. Thanks

Kind regards  
Emma

**Emma Cozzi | Advisor | Supply Chain**

COVID-19 Health System Response, Ministry of Health | [www.moh.govt.nz](http://www.moh.govt.nz)




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**From:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 8:23 am  
**To:** COVID Health Supply Chain/MOH <[COVID.HealthSupplyChain@health.govt.nz](mailto:COVID.HealthSupplyChain@health.govt.nz)>; Emma Cozzi <[Emma.Cozzi@health.govt.nz](mailto:Emma.Cozzi@health.govt.nz)>; Frank Schulpen <[Frank.Schulpen@health.govt.nz](mailto:Frank.Schulpen@health.govt.nz)>  
**Cc:** Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>  
**Subject:** FW: URGENT FOR APPROVAL: Supply of: RATs in the regions

See below, lets have a chat about a plan

Ngā mihi

Priti Patel  
 Programme Manager Rapid Antigen Test (RATs) Programme

COVID-19 Testing Operations & Supply | COVID-19 Health System Response | Manatū Hauora  
 E: [priti.patel@health.govt.nz](mailto:priti.patel@health.govt.nz) M: S9(2)(a) [REDACTED]  
<http://www.health.govt.nz>

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**From:** Jo Pugh <[Jo.Pugh@health.govt.nz](mailto:Jo.Pugh@health.govt.nz)>  
**Sent:** Tuesday, 14 December 2021 8:21 am  
**To:** Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>  
**Cc:** Chun Cheah <[Chun.Cheah@health.govt.nz](mailto:Chun.Cheah@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Steve Wakeling <[Steven.Wakeling@health.govt.nz](mailto:Steven.Wakeling@health.govt.nz)>; Patrik Delaney <[Patrik.Delaney@health.govt.nz](mailto:Patrik.Delaney@health.govt.nz)>; Billy

Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>

**Subject:** RE: URGENT FOR APPROVAL: Supply of: RATs in the regions

Happy to approve thanks Priti.

Cheers Jo

---

**From:** Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>

**Sent:** Tuesday, 14 December 2021 8:14 am

**To:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>; Jo Pugh <[Jo.Pugh@health.govt.nz](mailto:Jo.Pugh@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>

**Cc:** Chun Cheah <[Chun.Cheah@health.govt.nz](mailto:Chun.Cheah@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Steve Wakeling <[Steven.Wakeling@health.govt.nz](mailto:Steven.Wakeling@health.govt.nz)>; Patrik Delaney <[Patrik.Delaney@health.govt.nz](mailto:Patrik.Delaney@health.govt.nz)>; Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>

**Subject:** RE: URGENT FOR APPROVAL: Supply of: RATs in the regions

Hi Priti

No issues with sending out volumes required. Need to be clear on the reconciliation on stocks when the "free" service ends

Kind regards

Christina

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**From:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>

**Sent:** Tuesday, 14 December 2021 7:26 am

**To:** Christina Bir <[Christina.Bir@health.govt.nz](mailto:Christina.Bir@health.govt.nz)>; Jo Pugh <[Jo.Pugh@health.govt.nz](mailto:Jo.Pugh@health.govt.nz)>; Andrew Barton <[Andrew.Barton@health.govt.nz](mailto:Andrew.Barton@health.govt.nz)>

**Cc:** Chun Cheah <[Chun.Cheah@health.govt.nz](mailto:Chun.Cheah@health.govt.nz)>; Andi Shirtcliffe <[Andi.Shirtcliffe@health.govt.nz](mailto:Andi.Shirtcliffe@health.govt.nz)>; Steve Wakeling <[Steven.Wakeling@health.govt.nz](mailto:Steven.Wakeling@health.govt.nz)>; Patrik Delaney <[Patrik.Delaney@health.govt.nz](mailto:Patrik.Delaney@health.govt.nz)>; Billy Allan <[Billy.Allan@health.govt.nz](mailto:Billy.Allan@health.govt.nz)>

**Subject:** URGENT FOR APPROVAL: Supply of: RATs in the regions

**Importance:** High

Hi Christina and Jo (as DFA)

I've used the data the Steve has put together and added in 2 column calculated cap and current estimates (Thank you [@Steve Wakeling](#) , [@Patrik Delaney](#) and [@Billy Allan](#) for the data)

[@Christina Bir](#) and [@Jo Pugh](#) Please confirm you are happy for the estimated supplies (in blue) to be provided to the participating pharmacies. Note the data itself is based on air travel and current unvaxed rates split by DHB pf region. We don't have data for ferries or other forms of travel, hence ive added a 40% buffer to allow for that. But we will need to redo this later this week to check the estimates. On this basis we can provide this info to the supply team recommending supplies to those pharmacies are approved to these caps.

Note

- We will check how much has already been ordered against these in case we want to encourage further targeted orders/supplies.
- We will need to review this over the next 2 weeks as potentially more pharmacies opt in or others opt out.

@Andrew Barton can you please share the current state with the pharmacy group this morning (or happy to do on your behalf). A few of us discussed this yesterday and consider there are 2 key questions we need their assistance with (any concerns with the current coverage noting the travel hotspots and thoughts on what action can be taken) to improve coverage in key regions e.g points of departure airports/ferry terminals etc

On my way to work so call/text me on S9(2)(a) if you have any questions.

WEEKLY DEPARTURE DATA – FORECASTED UNVACCINATED TRAVELLERS

Airport	PHARMACIES IN SURROUNDING DHB REGION	PHARMACIES REGISTERED TO USE RAT REPORTER	01 DEC TO 06 DEC	07 DEC TO 13 DEC	14 DEC TO 20 DEC	21 DEC TO 27 DEC	28 DEC TO 03 JAN	04 JAN TO 10 JAN	11 JAN TO 17 JAN	18 JAN TO 24 JAN	25 JAN TO 31 JAN	TOTAL	Calculated cap*	Current approx per pharmacy*
CHRISTCHURCH	145	45	1648	1911	1863	1994	1768	1764	1551	1584	1618	15701	349	500
DUNEDIN	82	25	424	560	574	571	470	477	453	428	418	4375	175	300
GISBORNE	9	3	228	274	258	220	324	228	239	224	237	2232	744	1000
HAMILTON	89	21	348	400	368	387	315	311	293	313	341	3076	146	200
HOKITIKA	145*	2	38	27	35	30	17	29	32	32	43	283	142	200
INVERCARGILL	82	25	183	218	198	208	178	181	183	182	187	1718	69	200
KERIKERI	36	17	129	145	128	130	140	152	167	153	138	1282	75	200
NAPIER	39	8	458	531	492	462	426	417	429	438	453	4106	513	800
NELSON	30	19	649	754	661	782	770	969	781	770	721	6857	361	600
NEW PLYMOUTH	33	17	254	252	312	309	267	246	256	291	299	2486	146	300
PALMERSTON NORTH	32	2	341	417	390	380	296	307	316	357	343	3147	1574	2200
QUEENSTOWN	82	25	652	699	679	677	877	978	780	711	692	6745	270	400
ROTORUA	20	6	206	220	214	236	205	244	199	206	236	1966	328	500
TAUPO	20	6	42	41	45	33	41	37	40	47	43	369	62	200
TAURANGA	61	7	478	564	518	478	463	430	409	448	473	4261	609	900
TIMARU	11	3	41	41	40	53	54	51	49	42	42	413	138	200
WELLINGTON	67	28	1791	2177	2043	2035	1520	1330	1345	1607	1542	15390	550	800
WHANGAREI	36	17	102	128	118	119	104	120	116	120	103	1030	61	200
WOODBOURNE	30	19	160	198	166	189	191	209	190	186	197	1686	89	200
													based on air travel only	*allowing for other forms of travel

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Ngā mihi

Priti Patel  
Programme Manager Rapid Antigen Test (RATs) Programme

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<http://www.health.govt.nz>

**From:** Steve Wakeling <[Steven.Wakeling@health.govt.nz](mailto:Steven.Wakeling@health.govt.nz)>

**Sent:** Monday, 13 December 2021 10:05 pm

**To:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>

**Cc:** Chun Cheah <[Chun.Cheah@health.govt.nz](mailto:Chun.Cheah@health.govt.nz)>; Patrik Delaney <[Patrik.Delaney@health.govt.nz](mailto:Patrik.Delaney@health.govt.nz)>

**Subject:** RE: RATs in the regions

Here you go, this is based on the RAT reporter sign ups, it will take me longer if you need me to work through the supply team's data on order as I will need to work out the DHB region for each Pharmacy based on address.

			WEEKLY DEPARTURE DATA – FORECASTED UNVACCINATED TRAVELLERS								
Airport	PHARMACIES IN SURROUNDING DHB REGION	PHARMACIES REGISTERED TO USE RAT REPORTER	01 DEC TO 06 DEC	07 DEC TO 13 DEC	14 DEC TO 20 DEC	21 DEC TO 27 DEC	28 DEC TO 03 JAN	04 JAN TO 10 JAN	11 JAN TO 17 JAN	18 JAN TO 24 JAN	25 JAN TO 31 JAN
CHRISTCHURCH	145	45	1648	1911	1863	1994	1768	1764	1551	1584	1618
DUNEDIN	82	25	424	560	574	571	470	477	453	428	418
GISBORNE	9	3	228	274	258	220	324	228	239	224	237
HAMILTON	89	21	348	400	368	387	315	311	293	313	341
HOKITIKA	145*	2	38	27	35	30	17	29	32	32	43
INVERCARGILL	82	25	183	218	198	208	178	181	183	182	187
KERIKERI	36	17	129	145	128	130	140	152	167	153	138
NAPIER	39	8	458	531	492	462	426	417	429	438	453
NELSON	30	19	649	754	661	782	770	969	781	770	721
NEW PLYMOUTH	33	17	254	252	312	309	267	246	256	291	299
PALMERSTON NORTH	32	2	341	417	390	380	296	307	316	357	343
QUEENSTOWN	82	25	652	699	679	677	877	978	780	711	692
ROTORUA	20	6	206	220	214	236	205	244	199	206	236
TAUPO	20	6	42	41	45	33	41	37	40	47	43
TAURANGA	61	7	478	564	518	478	463	430	409	448	473
TIMARU	11	3	41	41	40	53	54	51	49	42	42
WELLINGTON	67	28	1791	2177	2043	2035	1520	1330	1345	1607	1542
WHANGAREI	36	17	102	128	118	119	104	120	116	120	103
WOODBOURNE	30	19	160	198	166	189	191	209	190	186	197

\* Billy provided data for 'Canterbury and West Coast' but the data will be skewed by Christchurch

In the Auckland metro area, there are 61/132, 53/143 and 30/120 pharmacies registered for Waitemata, Auckland and Counties Manukau DHBs respectively.

Steve

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**From:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 4:07 pm  
**To:** Steve Wakeling <[Steven.Wakeling@health.govt.nz](mailto:Steven.Wakeling@health.govt.nz)>  
**Cc:** Chun Cheah <[Chun.Cheah@health.govt.nz](mailto:Chun.Cheah@health.govt.nz)>; Patrik Delaney <[Patrik.Delaney@health.govt.nz](mailto:Patrik.Delaney@health.govt.nz)>  
**Subject:** RE: RATs in the regions

Brilliant [@Steve Wakeling](#).

You know what happens when you do great work, you get more. As discussed can you overlay this with number of pharmacies in each region (attached from Billy) and number that have opted in (from Pat) and that will help us understand supply caps for pharmacies in each region.

[@Patrik Delaney](#) can you send Steve the info on uptake broken down by region please

In an ideal word it would be good to highlight the tourism and departure hot spots as key areas for coverage.

Thanks Steve

Priti

Ngā mihi

Priti Patel  
Programme Manager Border Workforce Vaccination Order

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<http://www.health.govt.nz>



**From:** Steve Wakeling <[Steven.Wakeling@health.govt.nz](mailto:Steven.Wakeling@health.govt.nz)>  
**Sent:** Monday, 13 December 2021 3:26 pm  
**To:** Priti Patel <[Priti.Patel@health.govt.nz](mailto:Priti.Patel@health.govt.nz)>  
**Subject:** RATs in the regions

Hi Priti

As requested I have done some analysis of potential demand for RATs in the regions outside of Auckland. This is what I have come up with for each airport, based on 2020 air travel data provided by MoT. I have taken the raw passenger data and then:

- Reduced it by 15% as the demographic data I have seen suggests 15% of the population is under 12 and hence not subject to vaccination or testing requirements. This is probably not uniform across the country however, so there is some room for error there.
- Reduced by the regional vaccination rate in the DHB region surrounding each airport. This assume that those travelling out of that airport are registered with that DHB, which will not always be the case of course.

Here then is the weekly projected unvaccinated air travel numbers.

	01 DEC TO 06 DEC	07 DEC TO 13 DEC	14 DEC TO 20 DEC	21 DEC TO 27 DEC	28 DEC TO 03 JAN	04 JAN TO 10 JAN	11 JAN TO 17 JAN	18 JAN TO 24 JAN	25 JAN TO 31 JAN
CHRISTCHURCH	1648	1911	1863	1994	1768	1764	1551	1584	1618
DUNEDIN	424	560	574	571	470	477	453	428	418
GISBORNE	228	274	258	220	324	228	239	224	237
HAMILTON	348	400	368	387	315	311	293	313	341
HOKITIKA	38	27	35	30	17	29	32	32	43
INVERCARGILL	183	218	198	208	178	181	183	182	187
KERIKERI	129	145	128	130	140	152	167	153	138
NAPIER	458	531	492	462	426	417	429	438	453
NELSON	649	754	661	782	770	969	781	770	721
NEW PLYMOUTH	254	252	312	309	267	246	256	291	299
PALMERSTON NORTH	341	417	390	380	296	307	316	357	343
QUEENSTOWN	652	699	679	677	877	978	780	711	692
ROTORUA	206	220	214	236	205	244	199	206	236
TAUPO	42	41	45	33	41	37	40	47	43
TAURANGA	478	564	518	478	463	430	409	448	473
TIMARU	41	41	40	53	54	51	49	42	42
WELLINGTON	1791	2177	2043	2035	1520	1330	1345	1607	1542
WHANGAREI	102	128	118	119	104	120	116	120	103
WOODBOURNE	160	198	166	189	191	209	190	186	197



As discussed, this doesn't account for ferry travel and its harder to know where people will come from for that as of course it's the only option to get a card to the other Island so people will draw from all over the country to get there.

Auckland will see very high demand due to the need for a test to cross the road boundary as previously report, it could look a bit like this:

**PROJECTED UNVACCINATED TRAVELLERS**

15-DEC	6,119
16-DEC	6,410
17-DEC	6,688
18-DEC	7,842
19-DEC	7,660
20-DEC	6,913
21-DEC	6,895
22-DEC	7,041
23-DEC	8,878
24-DEC	9,499
25-DEC	8,358
26-DEC	8,932
27-DEC	9,586
28-DEC	8,535
29-DEC	7,942
30-DEC	8,482
31-DEC	7,194
1-JAN	6,689
2-JAN	7,410
3-JAN	6,729
4-JAN	6,763
5-JAN	6,907
6-JAN	6,805
7-JAN	6,850

8-JAN	7,367
9-JAN	6,944
10-JAN	6,154
11-JAN	6,184
12-JAN	5,882
13-JAN	6,115
14-JAN	6,515
15-JAN	8,077
16-JAN	7,335
17-JAN	6,166
18-JAN	404
19-JAN	404
20-JAN	404
21-JAN	404
22-JAN	404
23-JAN	404
24-JAN	404
25-JAN	448
26-JAN	448
27-JAN	448
28-JAN	448
29-JAN	448
30-JAN	448
31-JAN	448

**Steven Wakeling** | Principal Advisor | COVID-19 Testing and Supply  
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