

OIA Request:

May we please request what the TOTAL cost of the now ceased "Wellington Redesign Project" has come to.

i.e.

Cost of e-bikes and e-bike equipment.

Cost of bringing in "E-Bike trainer's" whos position elsewhere also needed to be filled.

Cost of "Redesign Operations Staff" to implement the change, over the last 12-18 months re: salary/wages.

Cost of refurbishments to the Johnsonville Delivery branch to house e-bikes / equipment.

Cost of early retirements of Johnsonville Delivery Agents not wishing to ride hilly and possibly unsafe conditions.

Cost of Johnsonville Delivery Agents resigning re: accumulated annual leave needing to be paid out

Response:

General

Background

Wellington Delivery is predominately walking and as volume declines, walking to letterboxes is lengthening. In order to work a full day, people are needing to walk further and further which is unsustainable and poses safety concerns.

The question of “how far is too far” has been raised, and whilst it hasn’t been answered as yet – it’s inevitable that without making changes to the way the region is structured, the point of “too far” will be reached sooner or later through continued mail decline.

Programme Aim

To maintain full time employment (FTE), create a sustainable Network to ensure delivery undertaken in a safe manner across increasingly large distances as mail volume continues to decline.

Increase customer service standard by clearing floor and delivering within our service promise.

BAU

The Wellington Team are continuing the eBike conversion programme (largely supported by BAU resource) and will continue to implement alternative modes where suitable using the round assessment process. Newly appointed DA’s will continue to be trained on cycle mode.

To date:

Johnsonville - 10 delivery rounds are converted to eBike with approximately 4-6 DA’s out on bikes on most days on alternate delivery rotation.

Kilbirnie - 2 runs are converted to eBike (additional to current biking rounds).

The switch from walking to biking has alleviated resourcing challenges, predominantly due to bikes being able to travel further distances than walking delivery and less effort required.

Note: eBikes may be transferred between Branches to locations required based on mode assessments completed and signed off.

Item	Description	Cost	Comment
Cost of e-bikes and e-bike equipment.	Tern eBikes (12 bikes are deployed into Johnsonville and 4 into Kilbirnie).	\$76,675.20	<p>The Tern eBike is an ideal mode in areas assessed for suitability. The mode has the option of two batteries to ensure enough power to complete delivery. Additional batteries can be purchased for some areas where they may experience the need due to distance or hilly terrain.</p> <p>The purchase of the Tern eBikes would have been made regardless of this project, and bikes may be used in areas outside of Wellington where appropriate. Every eBike implemented provides both safety and productivity benefits, and thus has a financial benefit.</p> <p>3 eBikes were deployed into Kilbirnie to replace aging Reiker cycles. With 4 additional bikes, the total in Kilbirnie is currently 7.</p>
	Accessories	\$11,256.99	
Cost of bringing in "E-Bike trainer's" whose position elsewhere also needed to be filled.	3 Trainers (1 for 4 weeks) 2 for a combined period of 41 weeks between June and December 2021, covering the whole of Wellington and wider Region	\$44,000	<p>None of the trainers' positions required filling elsewhere as the nature of their roles is to support a wide range of projects for the business. Resource was allocated based on surplus within the locations at the time of them being released.</p> <p>The trainers were utilised for delivery within these sites in times of volume spikes. These costs should therefore be viewed as "soft costs" and not a specific cost of the project.</p>
Cost of "Redesign Operations Staff" to implement the change, over the last 12-18 months re: salary/wages.	2xcoordinators (partial income for time on project)	\$60,000	<p>Redesign operations staff were not working on this project throughout the entire 18 months with resource allocated to other projects and priorities. One co-ordinator was prominently on this project, the other was seconded into another role halfway through.</p> <p>The Project Lead was working across several projects and Business priorities. Based on this, costs are an estimate.</p>
	1x Project Lead (partial income for time on project)	\$30,000	

<p>Cost of refurbishments to the Johnsonville Delivery branch to house e-bikes / equipment.</p>	<p>Electrical</p> <p>Replacement of two fluorescent fittings with 60W LED battens Installation of 3x new 20Amp circuits including RCD protection and switchboard work. Installation of conduits and wiring for 9x single 10amp power outlets spaced evenly across three walls.</p>	<p>\$3,747.35 + GST</p>	<p>An area at the base of the Branch has been converted to house eBikes. A ramp is installed, new door installed, and a carpark removed to allow for access.</p> <p>The refurbishments were the result of responding to safety concerns bought up by the team with trying to get the bikes in and out of a single door and tight hallways.</p>
	<p>Building Works</p> <p>Handrail on the other side of the ramp attached to the door Dead bolts install on the door where the handrail is going to be installed (on the left side). To be installed inside. Install a keyless punch lock for the door Paint walls and floor.</p>	<p>\$3,840.00 + GST</p>	
	<p>Total Building Cost</p>	<p>\$ 7,587.35 + GST</p>	
<p>Cost of early retirements of Johnsonville Delivery Agents not wishing to ride hilly and possibly unsafe conditions.</p>		<p>Withheld</p>	<p>These costs relate to payments to individual staff members and are therefore withheld under section 9(2)(a) of the Official Information Act to protect the privacy of natural person.</p> <p>Each of the areas are assessed for safety and checked for suitability before being considered for biking mode. All concerns have been captured and responded to with the Branch recommending areas that could be delivered using alternate modes e.g., walking</p>
<p>Cost of Johnsonville Delivery Agents resigning re: accumulated annual leave needing to be paid out.</p>		<p>Not applicable.</p>	<p>Annual Leave is an entitlement not an additional cost. This would be paid regardless of whether they are employed and taking the leave, or leaving and being paid out remaining entitlements.</p>