

11 May 2022

Cody C

By email: fyi-request-19115-30375aaf@requests.fyi.org.nz

Dear Cody

Customer Services
P. 03 353 9007 or 0800 324 636

200 Tuam Street

PO Box 345
Christchurch 8140

E. ecinfo@ecan.govt.nz

www.ecan.govt.nz

**Local Government Official Information and Meetings Act 1987 (LGOIMA):
Request for Information**

I refer to your email of 11 April 2022 requesting information on the charge for airport travel when paying by cash, compared with their zone 1-3 equivalents. Your request has been referred to me to reply.

The cash fare differential you refer to has been removed as of 1 May 2022 customers who board a Metro bus at the Christchurch International Airport will pay the same cash fare as for any Metro bus trip within Christchurch.

Please find further information at the following link

<https://www.metroinfo.co.nz/news/airport-cash-fares-reduced-with-the-opening-of-international-borders/>.

You will be aware that if you are not satisfied with this response, you are able to refer this matter to the Office of the Ombudsman under s27(3) of the LGOIMA.

Please be advised that we now put LGOIMA responses that are in the public interest onto our website. No personal details of the requester are given, but we do summarise the essence of the request alongside the response.

Should you require any further information or clarification, please do not hesitate to contact Lillian Sewell in the first instance (lillian.sewell@ecan.govt.nz or 033677340).

Yours sincerely,



Katherine Harbrow
Director Operations