

22 August 2014

Mr John Delaney
<mailto:fyi-request-1897-99071ce0@requests.fyi.org.nz>
<mailto:fyi-request-1900-73a70184@requests.fyi.org.nz>

Dear Mr Delaney

On behalf of ACC, please accept our apologies for sending you the wrong acknowledgement letter.

The error occurred when the staff member was processing more than one FYI request, which have similar addresses. In light of this we have amended how FYI requests are processed.

Yours sincerely



Claire Stearne
Acting Team Manager