

20 August 2014

Jane Cohan Fyi.org.nz

Dear Ms Cohan

Official Information Act Request

Thank you for your email of 12 August 2014 requesting information about ACC's policies on managing risky clients.

ACC is working on your request and will be in touch with you as soon as possible, and certainly by 9 September 2014.

Please contact me at $\underline{\text{terence.routledge@acc.co.nz}}$ if you have any questions regarding this letter.

Yours sincerely

Ference Roytledge Senior Advisor