

25 March 2022

File Ref: OIAP-7-23532

Iain Palmer

By email: fyi-request-18696-e1b988a1@requests.fyi.org.nz

Tēnā koe Iain

Request for information 2022-016

I refer to your request for information dated 27 February 2022, which was received by Greater Wellington Regional Council (Greater Wellington) on 28 February 2022. You have requested the following:

“Can you please provide the following information for each of the approx 60 services per week of the Wairarapa Connection Rail Service between Masterton and Wellington over the last five (5) years?

- Overall available seat capacity*
- Total number of carriages on the service (or buses, if bus replaced)
- Total passengers through the Rimutaka Tunnel**
- Total onboard crew
- On-time performance
- Number of Bikes and electric scooters
- Number of wheelchairs

** This would exclude any seating in carriages that are closed/out of use on the service.*

*** this would be the count departing Featherston southbound or Maymorn Northbound*

In addition, can you please provide the mix of the staffing on the Wairarapa Connection rail service both currently, three (3) and five (5) years ago.

- full-time train managers
- part-time train managers
- full-time passenger operators
- part-time passenger operators
- split shift train managers (work in, head to another job, then work home)
- split shift passenger operators (work in, head to another job, then work home)
- any other staff (and role description)”

Greater Wellington’s response follows:

Please see **attachment 1** which contains:

1. Train data – this has all Wairarapa Rail Line services from July 2017 onwards. The Actual Consist Size is the amount of carriages Metlink recorded, and the Punctuality column has the delay group, if it was cancelled, bus replaced, or no data. The Actual Consist Size is the best representation of train size.
2. Patronage data – has all the high counts and at select stations- Upper Hutt and Featherston, depending on direction of travel. This is the closest Metlink has to counts through the Rimutaka tunnel. Refer to Upper Hutt (instead of Maymorn) for northbound trains, and Featherston for southbound trains. Unfortunately we can’t guarantee that the bike and wheelchair count is accurate as this is based on a manual count for each trip. Additionally, please note Metlink only started recording those figures recently. Metlink do not record the number of electric scooters on board services.

Seats:

The below table has the different carriage types. Metlink do not record the carriage makeup of each train – the approximate average that is used in Metlink’s capacity reporting is 59.

<u>Vehicle</u> *The letters in this table are the trains designation: https://en.wikipedia.org/wiki/New_Zealand_British_Rail_Mark_2_carriage	<u>Maximum seating capacity</u>	<u>Maximum capacity (seated and standing)</u>
SW Carriage	64	81
SWG Carriage	37	47
SWS and wheel chair Carriage	37	54
SE Carriage	69	90
SEG Carriage	40	61
SES and wheel chair Carriage	44	69

For rail services which were replaced by bus, Metlink have recorded which services were replaced by buses but not how many buses replaced the service.

Your request for information on *'the mix of the staffing on the Wairarapa Connection rail service both currently, three (3) and five (5) years ago for:*

- *full-time train managers*
- *part-time train managers*
- *full-time passenger operators*
- *part-time passenger operators*
- *split shift train managers (work in, head to another job, then work home)*
- *split shift passenger operators (work in, head to another job, then work home)*
- *any other staff (and role description)'*

is refused under section 17(g) of the Local Government Official Information and Meetings Act on the grounds that the information requested is not held by the local authority, and Greater Wellington does not believe that the information is held by another local authority, a department, a Minister of the Crown, or organisation.

Additional Information

The information relating to the staffing part of your request may be held by Transdev, the rail operator.

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Nāku iti noa, nā



Scott Gallacher
Kaiwhakahaere Matua | General Manager Metlink

Attachments (1)