



**Te Ihu**  
Justice and Emergency Services Precinct  
Level 3, 40 Lichfield Street  
PO Box 13-747  
CHRISTCHURCH 8141  
New Zealand  
  
Phone +64 3 372 8600

14 February 2022

Jaden Jones

By email: [officialinformationrequests@fireandemergency.nz](mailto:officialinformationrequests@fireandemergency.nz)

Dear Jaden

**Information Request** – F3411046 - 3 Dale Street

I refer to your official information request dated 03 February 2022 asking for a copy of the Incident Report for F3411046 - 3 Dale Street.

In accordance with the provisions of the Official Information Act 1982, I *enclose* the information you requested. Some information has been redacted to protect the privacy of individuals identified in the report.

Please note the SMS Incident Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system (SMS Report). In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Annie Guerin'.

Annie Guerin  
Business Services Manager