



8 February 2022

File No. DOIA 2122-1335

Ricky

Email: fyi-request-18052-9fda93c2@requests.fyi.org.nz

Dear Ricky

Thank you for your email of 25 December 2021 to the Ministry of Business, Innovation and Employment (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

I would like to request the audio files for the hold music for Immigration New Zealand Contact Centre, there are currently 4 songs that play when on hold.

Included with this response are the copies of three (not four) audio files for the music on hold currently used by the Immigration Contact Centre. These tracks are listed below:

1. Come on Over (written by Sam Ofele Saulala – 2017)
2. In Your Eyes (Sam Ofele Saulala – 1998)
3. National Anthem

I trust you will find this information useful.

Please contact us if you have further questions regarding this information.

You have the right to seek an investigation and review by the Ombudsman of this decision to withhold information. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely,

Nelowfar Ghumkhor
National Manager
Immigration Contact Centre

