

20 December 2022

Kate Day
fyi-request-17853-09ad7a3b@requests.fyi.org.nz

REF: OIA-9176

Dear Kate

Request made under the Official Information Act 1982

Thank you for your emails of 6 December 2021 requesting the following information under the Official Information Act 1982 (the Act):

As at 1 November 2019, 1 November 2020, and 1 November 2021 (or the nearest dates in those years for which data is available):

- 1) *The number of Total Mobility Card holders nationwide*
- 2) *The number of Total Mobility Card holders in each region.*

As at 1 November 2021 (or the nearest date for which data is available): The number of Total Mobility Card holders nationwide who are aged 65 or older.

The number of Total Mobility Card holders nationwide and by region is provided in Attachment 1.

As the scheme is provided for individuals who are unable to make the five stages of a public transport journey safely and with dignity, a participant's age is not relevant for entry to the scheme and so is not collected. Therefore, I am refusing your request for the number of Total Mobility Card holders nationwide over the age of 65 under section 18(g)(i) of the Act, as the information requested is not held by Waka Kotahi and there are no grounds for believing that the information is held by another department

Under section 28 of the Act, you have the right to ask the Ombudsman to review my decision to refuse part of this request. The contact details for the Ombudsman can be located at www.ombudsman.parliament.nz.

If you would like to discuss this reply with Waka Kotahi, please contact Siobhan Bakker, Policy Advisor by email to Siobhan.Bakker@nzta.govt.nz or by phone on (04) 894 5490.

Yours sincerely



Barbara Tebbs
National Manager Policy and System Planning