

21 January 2022

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Tēnā koe Ashleigh

**Your Official Information Act request, reference: GOV-015790**

Thank you for your email of 5 December 2021, asking for the following information under the Official Information Act 1982 (the Act):

*I make this urgent request to assist the people in understanding what a "designated premises" is for the purposes of the COVID-19 Public Health Response (Protections Framework) Order 2021.*

*In accordance with the Protections Framework, a person seeking goods or services must not be refused access to the premises of health services that are partly or wholly funded by ACC.*

*Please urgently supply the following information under the Official Information Act 1982:*

*- All premises that are partly or wholly funded by the ACC.*

*I understand that a decision on a request for information under the Official Information Act 1982 should be made within 20 working days of receiving that request.*

*However, in the circumstances, I request that this request be treated as urgent, in accordance with section 12 of the Official Information Act 1983:*

- The COVID-19 Public Health Response (Protection Framework) Order 2021 came into force at 11.59pm on 2 December 2021.*
- Legal representatives are required to provide advice on the effect of the Protection Framework. This is imperative to the right to justice. The people deserve to know what premises they will not be refused access from.*

**Our response**

We have interpreted this request to be asking for a list of the physical addresses of all premises that provide health services that are partly or wholly funded by ACC.

All registered and licensed providers in New Zealand can get funding from ACC for providing treatment to clients with accepted ACC claims.

A complete list of providers is not held in one database at ACC. Providing this information would therefore require substantial manual collation and research, and we could not be certain that all treatment providers had been included. Therefore, we are refusing to provide this information. This decision has been made under section 18(f) of the Act.

In making this decision, we have considered extending our response timeframe for your request and/or charging (under the Act). However, we have not offered either of these options as we have determined that the resources required to extract the information would have a significant impact on the everyday functions of the team(s) involved.

**Designated premises**

The COVID-19 Public Health Response (Protection Framework) Order 2021 (clauses 10 and 31) states that a designated premise cannot deny a person entry based on their vaccination status. Under this order a designated premise applies to premises of health services.

Under the new Framework, in-person services must be delivered according to Ministry of Health guidance and providers are expected to follow relevant public health guidelines for each stage.

Further information can be found on the ACC website here: <https://www.acc.co.nz/covid-19/providers>.

**How to get in contact**

If you have any questions, you can email me at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz).

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

Nāku iti noa, nā



Sasha Wood

**Manager Official Information Act Services**  
Government Engagement & Support