



BAY OF PLENTY
DISTRICT HEALTH BOARD
HAUORA A TOI

Cnr Clarke St & 20th Ave
Private Bag 12024
Tauranga 3143
New Zealand
Phone 07 579 8000

OIA REQUEST

Received: 02 December 2021
Due: 20 January 2022
Response Date: 22 December 2021
Subject: Declined Referrals

In response to your request under the Official Information Act partially transferred from the Ministry of Health, please find our response below:

Request

The percentage of patients that have been declined referrals from multiple internal and external requests for gastro-intestinal department (multiple being more than 3 separate GP/Doctor referrals).

Timeframe is from 1 January 2010 to 1 November 2021.

Between January 2010 and 1 November 2021, **1.63%** of referrals to Gastroenterology services had been declined more than 3 times.

Bay of Plenty DHB supports the open disclosure of information to assist the public understanding of how we are delivering publicly funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website. Please note this response may be published on our website. [Official Information Act | Bay of Plenty District Health Board | Hauora a Toi | BOPDHB](#)

You have the right to request the Ombudsman investigate and review our response. www.ombudsman.parliament.nz or 0800 802 602.

Yours sincerely

DEBBIE BROWN

Senior Advisor Governance and Quality

