

17 December 2021

Harold

By email to: [fyi-request-17655-xxxxxxxx@xxxxxxxx.xxx.xxx.xx](mailto:fyi-request-17655-xxxxxxxx@xxxxxxxx.xxx.xxx.xx)

Dear Harold

**Re: Official Information Request for Auckland DHB COVID-19 home isolation performance - ADHB Ref: 20211122-1094**

I refer to your official information request dated 22 November 2021 to Auckland DHB for the following information:

**I would like to make a request relating to Auckland District Health Board's performance in providing care to COVID-19 cases in community isolation.**

**The Ministry of Health guideline "Managing COVID-19 in the community" published on the Ministry website earlier this month states that it is one of the responsibilities of district health boards providing care for COVID-19 cases in community isolation to ensure "adequate daily reporting on risk and performance" is submitted to the Ministry of Health.**

**I request copies of all such daily reporting produced by Auckland District Health Board, dated since the beginning of this month.**

#### Response

We are unable to provide a response within the normal timeframes due to our response to COVID-19, as our clinicians, managers and staff are concentrating on measures to manage the current COVID-19 Delta outbreak in the region.

Given these circumstances you will, therefore, understand that we do not currently have the capacity to respond with our normal timeliness to OIA requests and, depending on how the outbreak spreads, we may not have the capacity for some time to come.

It is therefore necessary to extend the time required to make a decision on your request for information in accordance with section 15A of the Official Information Act. This is because the information cannot reasonably be identified, collated or reviewed by the necessary people within 20 working days without unreasonably interfering with our operations.

We are therefore writing to notify you that we require an extension of the time and will be able to supply the information you requested on **Friday 24 December 2021**.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Yours sincerely,

A handwritten signature in black ink that reads "Margaret Letchford". The signature is written in a cursive style. The name "Margaret" is written in a larger, more prominent font than "Letchford".

Ailsa Claire, OBE  
**Chief Executive**