

30 November 2021

Christopher Auld

By email to: fyi-request-17436-3db2adb3@requests.fyi.org.nz

Dear Christopher

Re: Official Information Request for Isolation at Home Information

I refer to your official information request dated 09 November 2021 for the following information

Please provide the following information as at 2nd November 2021.

1. All documentation relating to the processes and procedures for managing persons isolated at home under the 'Overseas Arrivals At Home MIQ trial' currently underway. Please ensure this includes, but is not limited to, the documentation of processes and procedures for;

- a. The assessment of individual risk-factors for compliance with the requirements of at home isolation. Please ensure that you include details as to whether assessment inquires as to criminal convictions or membership of a gang (as gang is defined in s2 of the Prohibition of Gang Insignia in Government Premises Act 2013)
- b. Testing for Covid-19 including how samples are to be collected.
- c. Monitoring for health symptoms including any diagnostic instruments such as thermometers provided to isolated persons.
- d. Monitoring for 'stay home' compliance including any technology used to support this.
- e. Monitoring for 'no visitors' compliance including any technology used to support this
- f. Procedures to be followed if an isolated person tests positive for Covid-19 including how they are evaluated against the criteria for quarantining at home as a positive case.

2. All documentation relating to the processes and procedures for persons who have tested positive for Covid-19 and who are quarantined at home.

Please ensure this includes, but is not limited to, the documentation of processes and procedures for;

- a. How individuals The assessment of individual and/or group risk-factors for compliance with at home quarantine. Please ensure that you include details as to whether assessment inquires as to criminal convictions or membership of a gang (as gang is defined in s2 of the Prohibition of Gang Insignia in Government Premises Act 2013)
- b. Determining whether an individual or group is to be quarantined qualifies for at home quarantine or will be moved to an MIQ facility
- c. Testing for Covid-19 including how samples are to be collected.

- d. Monitoring for health symptoms including any diagnostic instruments such as thermometers provided to isolated persons.**
- e. Monitoring for 'stay home' compliance including any technology used to support this.**
- f. Monitoring for 'no visitors' compliance including any technology used to support this**
- g. Determining that an individual or group is to be moved to an MIQ facility based on any change in health status or non-compliance with the requirements of at home quarantine**

We are unable to provide a response within the normal timeframes due to our response to COVID-19, as our clinicians, managers and staff are concentrating on measures to manage the current COVID-19 Delta outbreak in the region.

Given these circumstances you will, therefore, understand that we do not currently have the capacity to respond with our normal timeliness to OIA requests and, depending on how the outbreak spreads, we may not have the capacity for some time to come.


It is therefore necessary to extend the time required to make a decision on your request for information in accordance with section 15A of the Official Information Act. This is because the information cannot reasonably be identified, collated or reviewed by the necessary people within 20 working days without unreasonably interfering with our operations. As such, we expect that a decision will be made on your request and communicated to you by 21 December (ten working days from the due date of your request). However, we will endeavour to get the response to you as soon as possible within this timeframe, if possible.

You have the right to seek an investigation and review by the Ombudsman of this decision.

Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that this response, or an edited version of this response, may be published on the Auckland DHB website.

Yours sincerely,



Ailsa Claire, OBE
Chief Executive