



**NORTHLAND DISTRICT  
HEALTH BOARD**

*Te Pouri Hauora Ā Rohe O Te Tai Tokerau*



**Waitematā**  
District Health Board  
Best Care for Everyone



**Northern Region Health  
Coordination Centre**  
Level 9  
Bledisloe House  
24 Wellesley Street West,  
Auckland CBD, Auckland 1010

7 December 2021

Scout Barbour Evans

By email: [fyi-request-17182-e49eca1e@requests.fyi.org.nz](mailto:fyi-request-17182-e49eca1e@requests.fyi.org.nz)

Dear Scout

**Official Information Act request: Patient Transfers out of Auckland due to the current COVID outbreak**

Thank you for your Official Information Act request transferred from the Ministry of Health to the Northern Region DHBs on 27 October 2021:

1. How many patients have been transported from Auckland to other DHBs to receive emergent care unable to be provided otherwise?
2. Of those patients, can you please provide a breakdown of the DHBs these patients have been sent to?
3. Of those patients, can you please provide a breakdown of the departmental/medical area those patients are needing transportation for? eg: NICU, surgical, medical etc.

**Response**

We are unable to provide a full response within the 20 working days timeframe due to our response to COVID-19, as our clinicians, managers and staff are concentrating on measures to manage the current COVID-19 Delta outbreak in the region.

Given these circumstances you will, therefore, understand the ongoing capacity constraints within the Auckland DHB system to respond with our normal timeliness to OIA requests.

It is therefore necessary to extend the time required to make a decision on your request for information in accordance with section 15A of the Official Information Act. This is because the information cannot reasonably be identified, collated or reviewed by the necessary people within 20 working days without unreasonably interfering with our operations. As such, we expect that a decision will be made on the balance of your request and communicated to you by 15 December (10 working days from the due date of your request). However, we will endeavour to get the response to you as soon as possible within this timeframe, if possible.

You are entitled to seek a review of the response by the Ombudsman under section 28(3) of the Official Information Act. Information about how to make a complaint is at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Yours sincerely,



Ailsa Claire, OBE  
**Chief Executive**