

22 October 2021

William Brooke

fyi-request-16922-32caf43c@requests.fyi.org.nz

Dear William

Local Government Official Information and Meetings Act 1987 Response – Staff Surveys and Staff Numbers.

Thank you for your official information request received by the Western Bay of Plenty District Council (Council) on 29 September 2021, where you requested the following information:

- Please provide me the results of your latest staff morale / engagement / satisfaction survey with results broken down to at least "tier two" level. I believe from precedent that there are no grounds for withholding this information except for individual "verbatim comments".*

Please refer to page two onward – Staff Survey Results.

- Can you also provide me the number of staff "full time equivalents" by month since January 2018 e.g. January 2019 100, February 2019 101 and so on.*

Please refer to the following table outlining Council's FTE's as requested:

FTE Actual	March	June	September	December
2018	208.4	209.5	212.9	219.8
2019	223.5	227	228.6	238
2020	237.11	231.5	233	236.9
2021	242.9	243.5	244.4	N/A

If you require any further information, please do not hesitate to contact me.

Yours sincerely



Jan Pedersen

Group Manager People and Customer Services

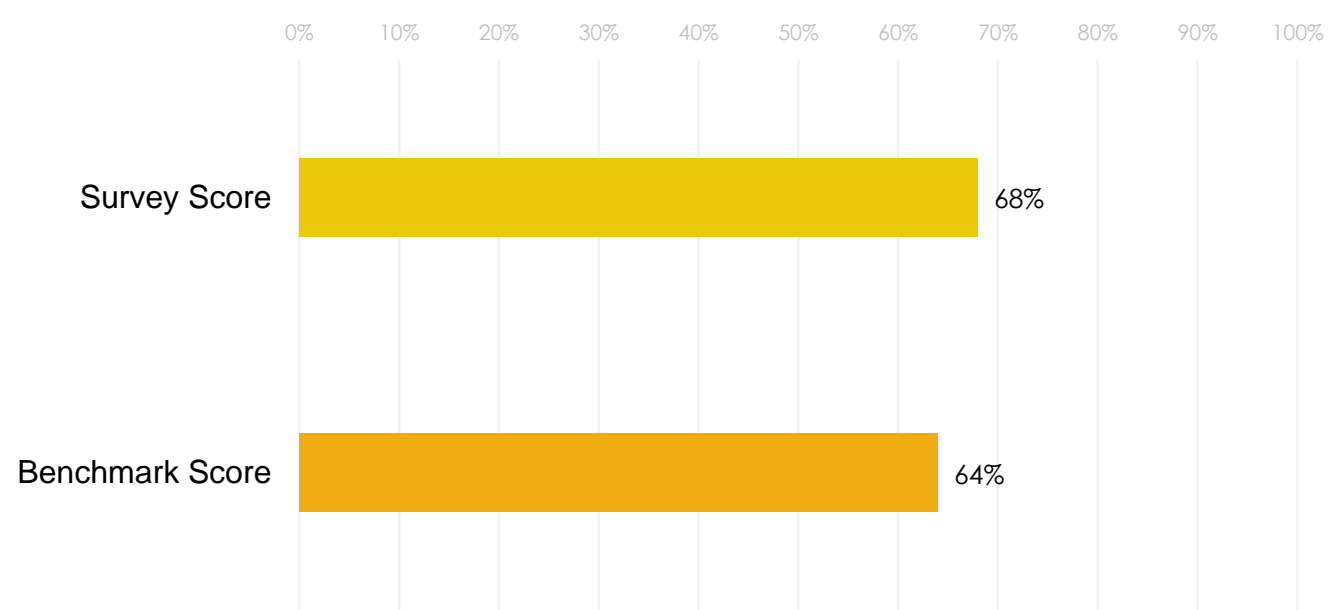


Staff Survey 2020

◆ How do we compare to other councils?

Council's overall staff satisfaction score based on your feedback against the survey questions

The average score, against these questions, across all Local Government surveys

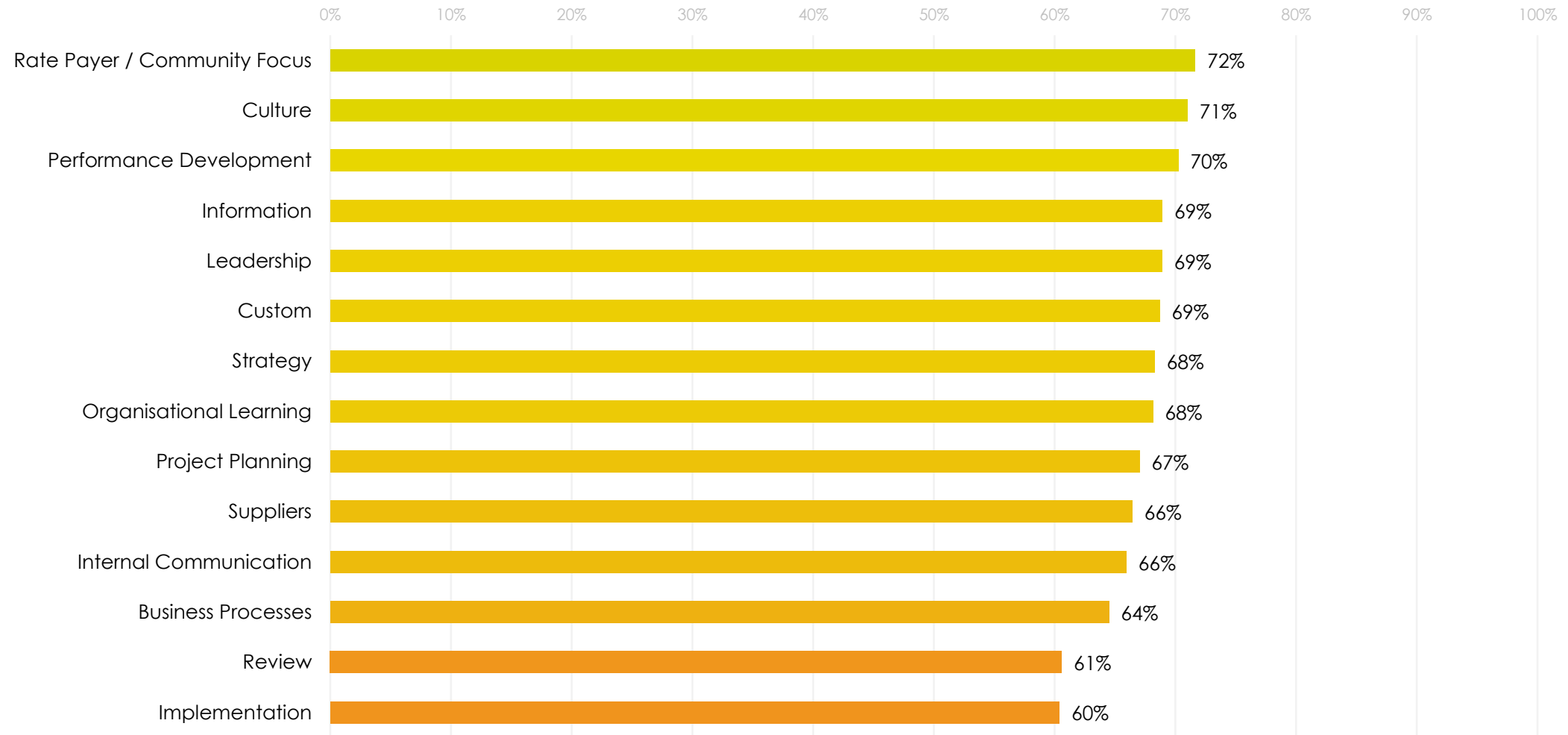


Difference +4%

Our 'exam result' is 68% - so 68/100 'positivity points'.

The Benchmark score is the average across the other local government agencies that complete this survey with Ask Your Team (36 councils plus dozens of other state sector organisations).

Average Category Score – Highest to Lowest



The category average is calculated using the score of each question in that category. Categories only apply to the Strongly Agree to Strongly Disagree Likert scale question types. The 'Custom' category is made up of customised questions and not based on AskYourTeam's recommended question set