

13 October 2021



Mr Rob Vile

By email: fyi-request-16840-21bb9c16@requests.fyi.org.nz

Tēnā koe Rob

INFORMATION REQUEST – CCTV Cameras

We write in response to your email dated 22 September 2021 in which you requested the following information:

- **Please provide an up to date list with locations and Model number of all TCC owned, operated or monitored CCTV cameras.**
- **Please also provide the location of all TCC owned, operated or monitored cameras that read vehicle number plates (also known as ANPR cameras).**
- **Please also provide how often these are upgraded and who services these, who these cameras are monitored by, who has access to the camera footage and what record is kept of vehicle license plates captured on TCC cameras.**

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (“**LGOIMA**”) and respond as follows:

Please find attached a list of 797 cameras including 33 ANPR cameras. This list shows the name of the camera and its location. Your request for the model numbers is refused under sections 6 and 7 of LGOIMA as disclosing this level of detail presents an unacceptable level of cyber security risk.

The CCTV cameras are renewed every five years. They are serviced by Nutech and Connect IT. The cameras are monitored by the Tauranga Transport Operations Centre (TTOC).

The asset owner of each camera has the necessary permissions to view the cameras they are responsible for i.e. Library Manager for library cameras. TTOC staff have access to and monitor all cameras. The NZ Police have access to all cameras via an agreement with Tauranga City Council. License plate data is held in a database for 30 days before being deleted on a first-in first-out cycle.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

We may publish this response on our website as your request may be of interest to others. All personal information will be removed and only the question and answers will be seen.

If you wish to discuss this decision with us, please feel free to contact the writer.

Ngā mihi

Coral Hair

Coral Hair
Manager
Democracy Services