



29 September 2021

Kurt Jarrett

By email: fyi-request-16816-005a0486@requests.fyi.org.nz

Reference: OIA-2021/22-0309

Dear Kurt Jarrett

Official Information Act request relating to the Prime Minister's computer fault

Thank you for your request made under the Official Information Act 1982 (the Act), received on 20 September 2021. You requested:

Please supply the actual indicated fault, and the resolution for The Prime Minister's computer that froze On the afternoon of 20/9/2021

Microsoft log files please.

If the Solution was simply switching off and on again at what time did that occur.

The Department of the Prime Minister and Cabinet does not hold information relating to your request. I believe that such information is held by the Prime Minister, Rt Hon Jacinda Ardern. Accordingly, I have decided under section 14(b)(i) of the Act to transfer your request to Prime Minister's Office.

The Prime Minister's Office has the usual timeframes under the Act from receipt of this transfer to make a decision on your request.

Yours sincerely

Sarah Corbett
Manager, Ministerial and Business Services