

OIA 2122-0245 Appendix A

Month	Number of applications received	Number of applications that had received an outcome during the month	Received month of majority of applications where a decision was made during the month	Of the applications received that month, how many have not yet been allocated for processing as at 10 February 2022	Number of ceremonies held in Auckland	Number of ceremonies planned to be held in Auckland
August 2020	-	-	-	-	0	-
September 2020	-	-	-	-	0	-
October 2020	2689	1747	March 2020	0	0	-
November 2020	2573	1805	May 2020	0	0	-
December 2020	2039	1836	June 2020	0	6	-
January 2021	2932	819	June 2020	0	0	-
February 2021	2614	1283	June 2020	49	0	-
March 2021	3025	2081	July 2020	1284	4	-
April 2021	2495	1166	July 2020	2269	0	-
May 2021	3518	1461	August 2020	3156	7	-
June 2021	3121	1660	August 2020	3178	6	-
July 2021	2752	1171	September 2020	2560	3	-
August 2021	3346	1509	October 2020	3295	1	-
September 2021	3429	901	October 2020	3382	0	-
October 2021	3346	1315	November 2020	3067	0	6
November 2021	-	-	-	-	0	11
December 2021	-	-	-	-	0	6

Caveats to data

- The month an application was received has been determined by when it was entered into the citizenship system. Please note that depending on the volume of incoming paper applications, there may have been a delay of days to weeks between when an application arrived in an office and when it was entered into the system. Online applications are received in the system immediately once the customer submits their application.
- The reason why there are less applications waiting to be allocated compared to the number received for the more recent of the months when the processing queue was only up to Jan/Feb 2021 is due to three primary factors -
 1. Some applications received in the month will have been withdrawn so are no longer listed as waiting to be allocated.
 2. Some applications will have been approved for urgent processing so will have progressed past the waiting for allocation stage.
 3. If a customer has asked for their application to be amended then a citizenship trained Life and Identity Services Officer will edit the application which will temporarily take it off waiting for allocation before going back in the queue once this has been done.
- Despite ceremonies not having taken place, applicants who were approved for citizenship are sent their certificate in the mail and are then considered New Zealand citizens - the same as if they had attended a ceremony.