

14 May 2014

Dan Hawke
fyi-request-1680-4360e845@requests.fyi.org.nz

Dear Mr Hawke,

Local Government Official Information and Meetings Act 1987 (LGOIMA)

CAS-276807-J0H1M2

Thank you for contacting Auckland Transport on the 12th of May 2014 requesting information around the use and costs of AT Hop card on Airbus Express.

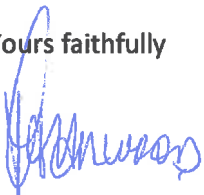
Under Section 10(2) of the LGOIMA, the information requested must be “specified with due particularity” to enable the receiver to determine a relevant response. Please therefore provide the following:

- A period of time you would like the information for and
- A clarification of what you mean by “unique AT Hop cards” in Point 2 of your request.

This information should be supplied to Auckland Transport within 20 working days. In the interim your request will remain on hold and if the information is not provided within this time the request will be closed.

Should you believe that we have not dealt with your request appropriately, you have the right in accordance with section 27(3) of the Local Government Official Information and Meetings Act 1987 to make a complaint to the Office of the Ombudsman to seek an investigation and review of the decision.

Yours faithfully



Jo Garwood
Customer Response Team