



29 October 2021

Scott Miller

Email: [fyi-request-16775-8e4732cd@requests.fyi.org.nz](mailto:fyi-request-16775-8e4732cd@requests.fyi.org.nz)

Dear Scott,

**Official Information Act Request – Waikato DHB Ransomware**

Thank you for your enquiry received on 17 September made under section 12 of the Official Information Act 1982. Your request was as follows:

- 1) ***The Waikato DHB Communication Plan***
- 2) ***The Waikato DHB Response Plan and Action Plan***

All relevant documents are attached as follows. We have redacted sections of these documents under Section 9(2)(a) to protect the privacy of natural persons.

- Appendix 1: Communication and Engagement Plan (DRAFT)
- Appendix 2: Initial Response Plan
- Appendix 3: Incident Response Guidelines
- Appendix 4: Emergency Flipchart
- Appendix 5: Contingency Planning

Waikato DHB supports the open disclosure of information to assist community understanding of how we are delivering publically funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

You have the right to request the Ombudsman investigate and review the decision to withhold the information. The Ombudsman's postal address is:

The Ombudsman  
Office of the Ombudsmen  
P O Box 10-152  
WELLINGTON

Regards

Mike Foley  
**EXECUTIVE DIRECTOR – DIGITAL ENABLEMENT**

